



GCloud15

AI Platform As A Service on Nscale Sovereign AI Cloud Lot 1a Service Definition Document



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Introduction

This G-Cloud 15 Service Definition Document describes Computacenter's resale service to provide cloud infrastructure for AI workloads on the Nscale sovereign AI cloud.

Computacenter Social Value and Legal Statements

Social Value Statement

Computacenter has a strong, long-standing commitment to delivering social value to the communities in which we operate. This is underpinned by our Sustainability Strategy, which focuses on the following 3 pillars:

- **People:** Supporting people and communities around the world
- **Planet:** Ensuring sustainable operations
- **Solutions:** Delivering sustainability through technology

While this strategy is in place across our global organisation, it aligns well to the 5 themes of the UK Government's Social Value Model and underpins our tailored approach to delivering social value through our government contracts in the UK. As a UK headquartered company and strategic supplier to UK government, Computacenter is proud of our strong track record in delivering social value within the UK specifically, but our global framework and reach provides us with opportunities to deliver social value on a much greater scale.

Our success in delivering social value through our global sustainability strategy is evidenced through the key recent achievements outlined below:

- TIME magazine has named Computacenter as one of the **World's Best Companies** where we have been recognised globally in three areas: employee satisfaction, revenue growth and sustainability (ESG). This highlights our commitment to our people, our planet and to delivering sustainable growth.
- The support we have provided to the Beyond Food Foundation through our joint '**Fresh Lives**' programme has included technology donations and funding to set up the programme as well as Computacenter employees volunteering their time to run CV and employability workshops. This is already having a demonstrable effect in reducing recidivism, with **60% of prison leavers** who take part in the programme gaining employment, with **86%** of those people still employed a year later.



- Our long-term carbon emissions reduction and net zero targets have been approved by the Science-Based Targets Initiative (SBTi) which, coupled with our A- rating from CDP for our latest Climate Change Survey disclosure demonstrates our strong commitment to fighting climate change and reaching **net zero emissions by 2050**.
- Our commitment to fighting climate change was further highlighted through our recognition as a Climate Leader in the Financial Times' Europe's Climate Leaders 2024 report, where we ranked **16th overall, 3rd of all UK-based organisations** and **1st in the UK technology sector**.
- Ecovadis have recognised our overall ESG performance by awarding us a silver rating at a global level, placing us within the **top 8%** of all organisations assessed
- We have been recognised as a 'Top Employer' by the Top Employers Institute for the last 2 years as being one of the UK's best places to work, as well as further recognition through our [Great Place To Work certification](#).
- Our people-led **Ethnic Diversity Employee Impact Group** has been nominated in the category of 'Network Group' in the 2024 Ethnicity Awards from Investing in Ethnicity, demonstrating our strong commitment to championing ethnic diversity within our organisation and the wider industry.
- Computacenter were highly commended in the CRN Sustainability in Tech Awards 2024 in the **Circular Economy Company of the Year** category.
- In 2025, Rate my Apprenticeship and the Department for Education recognised Computacenter as a Top 100 employer for apprenticeships.

Legal Statement

- 'Solutions may be subject to third party marketplace or end user terms and conditions as appropriate'



About Computacenter

Computacenter is a leading independent technology and services provider, trusted by large corporate and public sector organisations. We are a responsible business that believes in winning together for our people and our planet.

We help our customers to Source, Transform and Manage their technology infrastructure to deliver digital transformation, enabling people and their business.

Computacenter plc is a public company quoted on the London FTSE 250 (CCC.L) and employs over 20,000 people worldwide.

In United Kingdom, we are one of the leading technology & services providers in the country, employing over 4,000 people. At our Hatfield headquarters, we operate the largest technology Integration Centre in Europe and also have Service Centres in Hatfield, Milton Keynes & Nottingham, supported by engineering & consultancy services nationwide.

Computacenter overview

Financial strength & stability

Listed company since 1998; United Kingdom FTSE 250				
£254.0m	Adjusted profit before tax	£6,964.8m <i>Revenue</i>	£5,326.4m	Technology Sourcing
£482.2m	Adjusted net funds		£778.3m	Professional Services
			£860.1m	Managed Services
Reported numbers from the Annual Report and Accounts 2024.		£9,916.5m* <i>Gross invoiced income</i>	* This figure recognises standalone software and resold services as gross.	

Scale & resources

5,000 Engineers & Technicians	2,200 Project, Service & Delivery Managers	20,000+ People	3,700 Service Center Agents	1,600 Consultants
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Worldwide reach & customer focus

70+ We source, transform & manage technology for our customers in over 70 countries worldwide	We sell to customers in eight countries Belgium Canada France Germany Netherlands Switzerland United Kingdom United States
	We have near-shore and off-shore operations in another eight countries Hungary India Malaysia Mexico Poland Romania South Africa Spain
	We have support operations in another eight countries/territories Australia Brazil China Hong Kong (SAR) Ireland Japan Philippines Singapore

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Breadth of skills

Cloud & applications	Data Center	Networking	Security	Workplace
Source				
Transform				
Manage				





Computacenter AI Platform As A Service on Nscale Sovereign AI Cloud Overview

Nscale is the UK's AI hyperscaler



Overview of Nscale

- **Full-stack AI factory** - from data centres, infrastructure, & orchestration to AI services
- **Large GPU global pipeline** - allocated globally across UK, Europe, US and Asia
- **Headquartered in the UK** - domiciled in UK and subject to UK legal jurisdiction

Our Approach

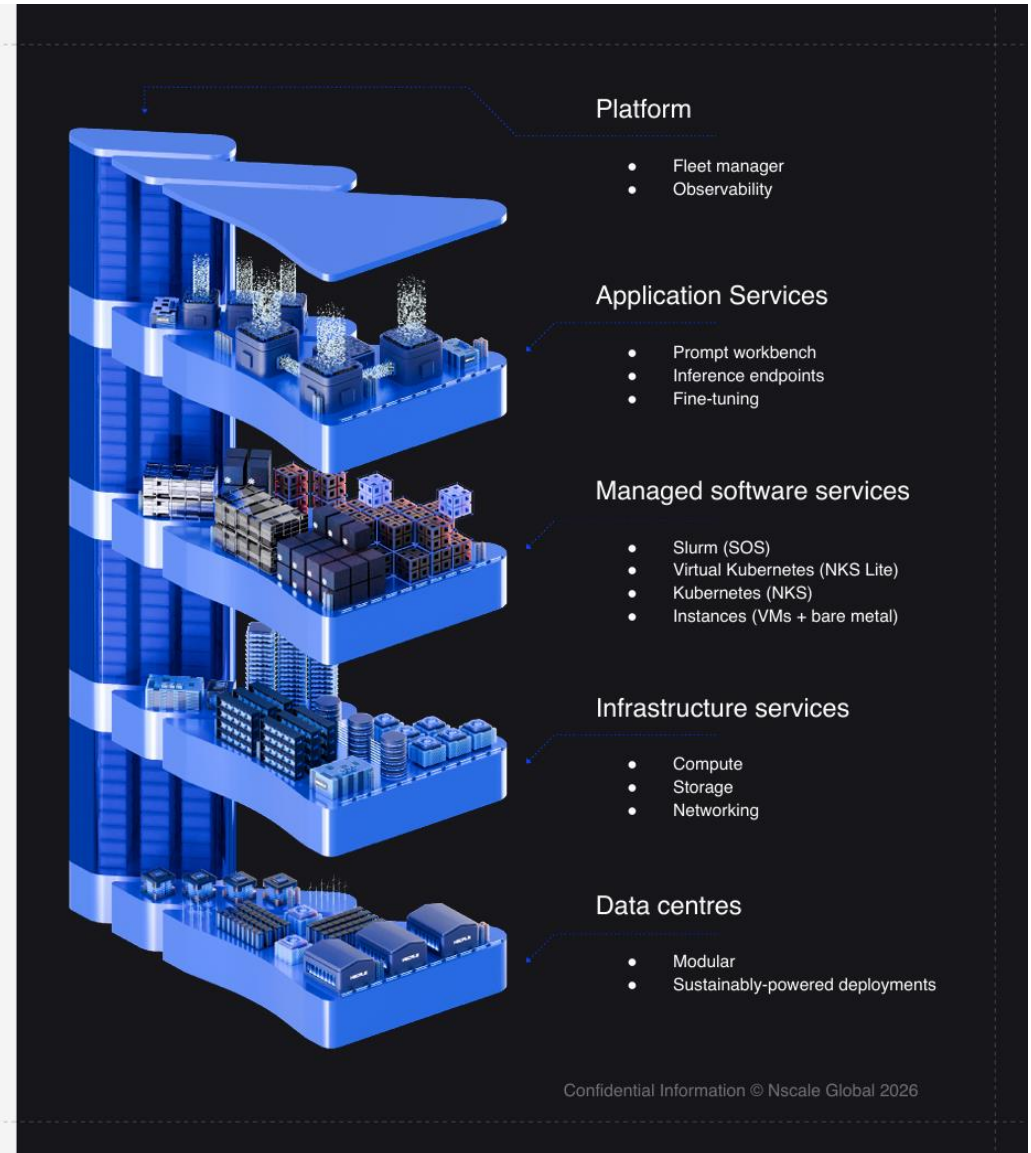
- **Deploying UK and globally**
 - Build major clusters in low cost, abundant power & renewable geographies
 - Meet sovereign requirements in higher cost and power constrained geographies
- **Build a federated single platform**
 - Give users option of sovereign or low-cost compute as required, accessed globally
- **Ensure future-proofed data centre build out**
 - Use modular build, and be chip/supply agnostic to respond rapidly to new technology
- **Serve customers across the ecosystem**
 - Use demand to access cheap capital, whilst allowing customers to spread out costs

Nscale Cloud

Nscale is a fully vertically integrated suite of AI applications, managed software services, and compute infrastructure.

Nscale's full-stack AI cloud platform is a high-performance, scalable, and secure AI cloud environment, **engineered to support the entire generative AI lifecycle**, enabling developers to train, fine-tune, and deploy AI models quickly. The platform combines cutting-edge infrastructure with flexible management options, offering:

- **Application Services**, including fine-tuning and inference capabilities via serverless and dedicated endpoints
- **Managed Services** with Bare Metal, Fully Managed Kubernetes (NKS) and Slurm Clusters
- **Infrastructure Services** with high-performance GPU compute, networking, and storage.
- **Platform Capabilities** such as quota management, fleet management, observability, and authentication.



Sovereignty & Nscale

- Nscale defines AI sovereignty as the ability to control your own data regardless of geopolitical situations
- Not just about where your data is stored or where the data centre is located, but rather which countries can gain access to your sensitive data
- What data laws does your data adhere to? US Cloud Act, Patriot Act?
- Nscale is headquartered and domiciled in the UK and therefore subject to UK legal jurisdiction
- Important to be clear on which version of sovereignty you're looking to achieve, beware of sovereign wash



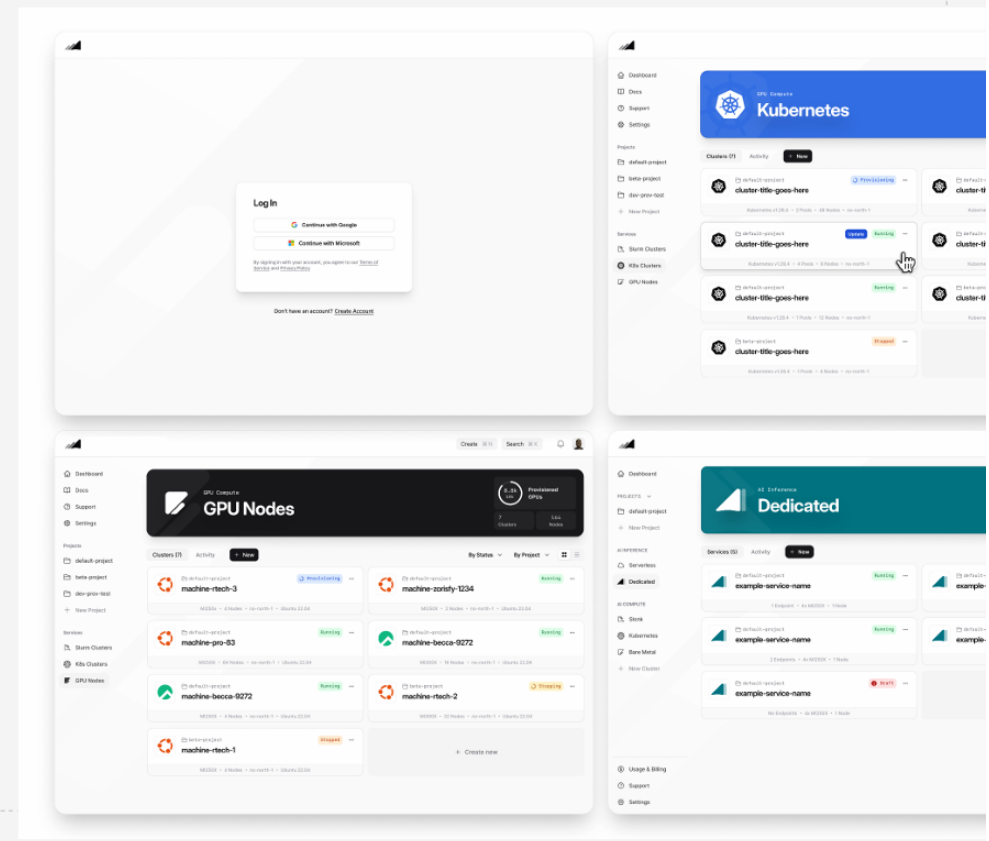
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Sovereign AI Cloud, powered by Nscale

Nscale can enable AI clouds, powered by Nscale's full-stack platform

Nscale's full-stack AI cloud platform is engineered to support the *entire generative AI lifecycle*, enabling developers to train, fine-tune, and deploy AI models quickly. Our platform combines cutting-edge infrastructure with flexible management options, offering:

- **Bare Metal and Virtualised GPU Clusters**
- **Fully Managed Kubernetes (NKS) and Slurm Services**
- **Advanced Inference Capabilities** via serverless and dedicated endpoints
- **AI Services**, including fine-tuning & RAG, which can be developed via an intuitive multimodal playground experience



Typical Use Cases

AI Agents

- Unique LLMs for intelligence
- Internal/external integrations
- Agent to Agent interactions

Voice AI

- Real-time translation
- Customer service, call handling and prioritization

Vision AI

- Manufacturing, Logistics & Supply Chain optimization.
- Waste reduction

Security

- Physical threat detection with sensor intelligence.
- Video summarization.

Data Services

- Data classification & recursive learning pipeline
- Knowledge RAG
- Model recovery & ransomware protection

Smart Infrastructure

- Digital Twins
- Inference of object anomalies
- Sensor analytics
- HPC to AI transition



Pricing for the Service

This service will be priced at no more than the publicly available pricing on <https://www.nscale.com/>

Computacenter will work with Nscale at the time of procurement to explore discounts from this list price.



Getting In Touch

To find out how your organisation can take advantage of this service or any other GCloud Propositions, please contact your Account Manager or send an email to government@computacenter.com

<https://www.computacenter.com/en-gb/sectors/public-sector/GC15>