

Additional pricing for cloud hosting and support services

G-Cloud 15 Pricing

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Hosting prices



dxw will host your service in your own dedicated account on UK-based AWS infrastructure.

When hosted in your own account, we charge based on the number of instances you need (we recommend 3 mediums as a default)

For all hosting arrangements:

- we charge based on the size of database you need
- we charge for a load balancer (if you have multiple applications this can be shared)
- we recommend a staging environment for each application
- we include free file storage up to 10GB and data transfer up to 100GB per month

Other services are available tailored to your application's needs.



	Unit	Cost per unit	Charge threshold
Account provisioning	Monthly	£365.00	-
Load balancer per clustered application	Monthly	£40.00	-
File storage	GB	£0.10	10GB
Data transfer	GB	£0.12	100GB



Database*	Unit	Cost per unit
Small	Hour	£0.085
Medium	Hour	£0.17
Large	Hour	£0.34
XL	Hour	£0.68
2XL	Hour	£1.36
4XL	Hour	£2.72

Instance	Unit	Cost per unit
Small	Hour	£0.05
Medium	Hour	£0.10
Large	Hour	£0.20
XL	Hour	£0.40
2XL	Hour	£0.80
4XL	Hour	£1.60

* Pricing for auto-scaling database available on request



Additional hosting services



Additional services	Cost per unit
Small dedicated staging/testing environments	£POA
AWS Shield Advanced	£POA
Dedicated ElasticSearch/OpenSearch cluster	£POA
Redis	£POA
Global accelerator	£POA
Hosted DNS zones	£POA
Additional instances	£POA
Upgraded auto-scaling database	£POA
Network load balancer	£POA
Specialist Artificial Intelligence (AI) instances	£POA
Custom VPN services (VPN connections / VPN client)	£POA



Cloud maintenance and support prices



Maintenance and support	Unit	Application	Hosting
Maintenance	Monthly	£2280	£915
Working hours coverage (10:00–18:00)		Included	Included
Extended hours coverage (08:00–20:00)	Monthly	£345	£170
24/7 coverage	Monthly	£1140	£570
Support work	Hourly	£155	£155



The small print



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Fees are calculated in arrears each month. They are based on your hosting, the number of support hours used and use of any additional services.

Support usage is reviewed on a quarterly basis and limits on it can be increased or decreased in line with your requirements.

Storage and transfer within the charge threshold is included. Beyond the threshold, resources are charged per unit used per month.

Custom hosting services are also available including Multi-Availability Zone provision, failover support, custom backup arrangements, auto-scaling and more.

If you require services that are not part of your managed support, we can provide them on day rates. Please see our Digital Marketplace rate card for more information.

Please contact us for more information. We will be happy to provide pricing specific to your service via the clarification process.



Thanks!

If you would like to know more, please get in touch through
sales@dxw.com or 0345 257 7520

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