

MIGSO-PCUBED

# Your trusted delivery partner in Project Controls & PMO

**GCloud 15  
Framework Agreement**

Lot 2b – Cloud Software  
Service Definition

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# **1 MIGSO-PCUBED OVERVIEW**

## **1.1 Introduction**

MiGSO-PCUBED is a specialist consultancy focused exclusively on project, programme, portfolio, resource and change management. In the UK, we have nearly 300 consultants and more than 25 years' experience supporting government and public sector organisations to deliver complex business and digital change.

Our work is grounded in practical delivery. We combine deep PPM expertise with the intelligent use of cloud technology to help organisations improve visibility, control and decision-making across portfolios, programmes and projects. This enables clients to move beyond reporting activity to actively managing outcomes, risk and value.

## **1.2 Services**

MiGSO-PCUBED supports organisations to deliver change through structured governance, effective controls and sustained adoption of delivery management practices. Our consultants are experienced practitioners and hold recognised professional qualifications including PRINCE2®, MSP®, MoP®, MoR®, Managing Benefits™, P3O®, P3M3® and ITIL® and our corporate accreditations include ISO9001, ISO14001, ISO27001 and Cyber Essentials

Through the Digital Marketplace, MiGSO-PCUBED provides services under:

- Lot 2b – Cloud Software (this document), and
- Lot 3 – Cloud Support (covered in a separate service definition).

Together, these services enable clients to access both proven PPM technology and the specialist expertise required to select, deploy, embed and operate those solutions effectively

## **1.3 Solutions**

**MiGSO-PCUBED** provides cloud-based PPM software solutions that support organisations to plan, govern and deliver work more effectively. Our solutions are designed to support a range of delivery approaches and organisational maturities, from local teams through to enterprise portfolios.

We focus on ensuring solutions are aligned to business objectives, organisational readiness and available capability. This includes consideration of data quality, integration with existing tools, change impact and long-term sustainability, ensuring technology investments deliver measurable value rather than additional complexity.

## **1.4 Technology (OnePlan)**

MiGSO-PCUBED partners with OnePlan to provide a cloud-based portfolio, programme and project management platform designed to support adaptive planning and decision-making across complex organisations. OnePlan enables organisations to manage strategy, portfolios, programmes and projects within a single, integrated environment, while continuing to use existing planning tools, where appropriate.

OnePlan is particularly well suited to public sector environments where visibility across delivery, resources and investment is critical. The platform supports both Agile and traditional delivery approaches and enables organisations to align work to strategic objectives, manage financial and resource demand, and understand delivery performance across portfolios in near real time.

A key strength of OnePlan is its integration capability. The platform integrates with Microsoft technologies, including Microsoft Project, Microsoft Planner, Azure DevOps, Microsoft Teams and Power BI, enabling organisations to improve portfolio-level insight without forcing wholesale replacement of existing tools. This reduces cost, minimises change impact and supports phased adoption.

OnePlan also includes AI-enabled capabilities that support forecasting, prioritisation and decision-making. MiGSO-PCUBED supports clients to deploy these capabilities responsibly, ensuring data quality, governance and organisational readiness are addressed so that AI is used to enhance insight and control rather than add complexity.

## 1.5 Technology (Microsoft)

While, today, we do not focus on deploying Microsoft work management technology, our Microsoft experience extends to the wider Microsoft eco-system including Microsoft Power BI, Automate and Apps.

MiGSO-PCUBED was a long-term Microsoft Gold Partner, one of the few global organisations to be so, are proud winners and finalists of the Microsoft Partner of the Year award and held a seat on the Microsoft Project Advisory Board. This background does provide a wealth of experience for any Microsoft centric deployments

## 1.6 Technology (MiGSO-PCUBED)

In addition to supporting third-party PPM platforms, MiGSO-PCUBED has developed its own PMO-focused technology, Clayverest. Clayverest is designed by practitioners for practitioners, addressing the operational needs of PMOs, project controls and delivery assurance teams.

Clayverest focuses on improving data quality, reducing manual effort and providing clear, actionable insight across schedules, risks, actions, dependencies and performance. It can be deployed as a standalone solution or integrated with existing delivery and planning tools, supporting consistent governance without forcing disruptive change.

## 1.7 Key elements of our services

The services defined in this catalogue are supported by MiGSO-PCUBED's established quality, security and delivery frameworks. MiGSO-PCUBED is accredited to ISO 9001, ISO 14001 and ISO 27001, and holds Cyber Essentials certification. Where applicable, services are delivered using Microsoft cloud infrastructure accredited to process information up to OFFICIAL, in line with the Government Security Classification scheme.

Pricing for services is defined in the accompanying Pricing Document and SFIA rate card. Training, onboarding and operational support can be provided through MiGSO-PCUBED's Lot 3 Cloud Support services. Ordering, invoicing and termination arrangements are defined in the Terms and Conditions.

All services adhere to UK public sector Information Principles and Open Standards. Technical requirements are minimal and limited to supported web browsers and internet access. Any trial services, service constraints or specific dependencies are detailed in the relevant service and pricing documentation.

## 2 ONEPLAN - FOR BETTER ADAPTIVE PORTFOLIO AND PROJECT MANAGEMENT

### 2.1 Overview

OnePlan is a cloud-based strategic portfolio, programme and project management platform designed to help organisations bridge the gap between strategy and delivery. It provides a single, integrated view of priorities, investments, resources and performance, enabling informed decision-making across complex and competing demands.

The platform supports senior leaders, delivery leads and technical teams by presenting consistent, role-appropriate views of the same underlying data. Business leaders can define strategic goals and track progress, delivery leaders can plan and manage initiatives, and technology teams can understand dependencies, capacity and constraints across the organisation.



OnePlan is particularly well suited to public sector environments where delivery models are mixed, governance is critical and existing toolsets must be preserved. It improves enterprise-level visibility and control without forcing disruptive changes to established ways of working.



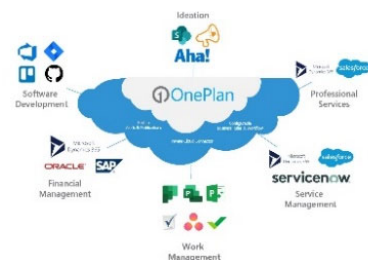
### 2.2 Integration

A key strength of OnePlan is its ability to integrate with existing delivery and planning tools, allowing organisations to improve portfolio insight without replacing systems already in use. Teams can continue working in familiar tools while OnePlan provides a consolidated, portfolio-level view.

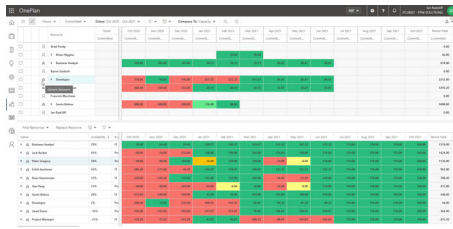
Out-of-the-box integrations include Microsoft Project (Desktop and Online), Microsoft Planner, Azure DevOps, Microsoft Teams, SharePoint, Jira and Monday.com. These integrations support bi-directional data exchange, ensuring information remains current and consistent.

A key strength of OnePlan is its ability to integrate with existing delivery and planning tools. It connects natively with Microsoft Project, Microsoft Planner, Azure DevOps and Jira, allowing teams to continue working in familiar tools while providing portfolio-level insight.

This integration approach reduces adoption risk, protects existing technology investments and enables organisations to improve portfolio, financial and resource management without replacing established systems. Bi-directional integration with Microsoft Project Desktop is particularly valuable in environments where detailed scheduling remains essential



## 2.3 Planning



OnePlan supports strategic, portfolio, programme and project planning within a single, configurable environment. Organisations can manage ideas, initiatives, programmes and projects using structures aligned to their governance and operating models.

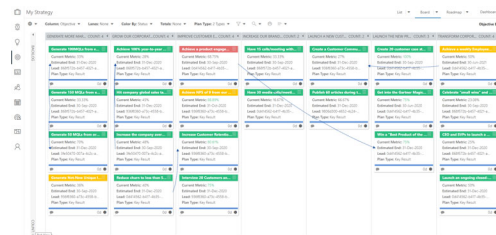
The platform supports Agile, waterfall and hybrid delivery approaches, enabling consistent oversight across diverse types of work. Planning information can be viewed and

analysed at multiple levels, providing clarity on progress, dependencies, risk and strategic alignment.

OnePlan allows organisations to define and manage a wide range of plan-level data items, such as risks, issues, changes, decisions and actions. These are fully configurable, enabling organisations to capture the information they need without forcing rigid data models.

## 2.4 Strategic Alignment and Portfolio Management

OnePlan provides strong support for strategic alignment through Objectives and Key Results (OKRs). Strategic objectives can be defined, with key results linked directly to initiatives, programmes and projects that deliver them.



Dependencies between objectives, key results and delivery plans are made explicit, allowing leaders to understand how outcomes will be achieved and where delivery risk may affect strategic goals. Portfolio views provide insight by objective, business area or capability.

Idea management extends this capability further. Ideas can be assessed, prioritised, resourced and budgeted before being promoted to full projects, retaining all associated data. This supports transparent, evidence-based investment decisions and reduces rework

## 2.5 Reporting and Analytics



Reporting is central to effective portfolio and delivery management. OnePlan provides a comprehensive set of built-in views and dashboards to support day-to-day oversight and governance.

The platform integrates tightly with Microsoft Power BI, allowing organisations to use enterprise reporting standards while accessing live delivery data. Power BI reports can be embedded directly within OnePlan, bringing advanced analytics into the context of portfolio and project management.

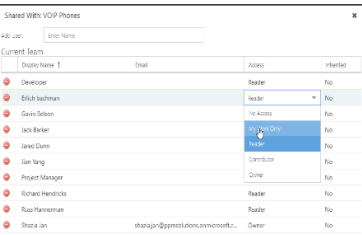
This approach enables consistent, trusted management information while reducing manual reporting effort and reliance on spreadsheets.

2.6 Security and Auditability

OnePlan provides a robust, role-based security model designed to meet public sector requirements. Access can be controlled by role, function and data type, ensuring users see only the information relevant to their responsibilities.

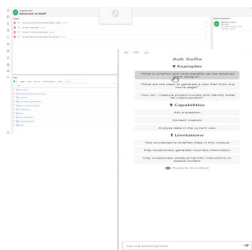
Standard roles such as team members, project managers, executives and portfolio owners can be configured or extended to reflect organisational needs. Project managers can apply additional controls within their own plans, balancing flexibility with governance.

A comprehensive audit capability records changes to data, including tasks, resources and financials. This provides full transparency of what changed, when, and by whom, supporting assurance and audit requirements.



| Current Team      | Display Name | Email                  | Access      | Invited |
|-------------------|--------------|------------------------|-------------|---------|
| Developer         |              |                        | Reader      | No      |
| Edith Isidore     |              |                        | Reader      | No      |
| Gavin Selton      |              |                        | No Access   | No      |
| Jack Barker       |              |                        | Reader      | No      |
| Jared Dunn        |              |                        | Contributor | No      |
| Jan Yang          |              |                        | Owner       | No      |
| Project Manager   |              |                        | Reader      | No      |
| Richard Hendricks |              |                        | Reader      | No      |
| Russ Hennessey    |              |                        | Reader      | No      |
| Shara Jan         |              | shara.jan@april.com.au | Owner       | No      |

2.7 Deployment



OnePlan is delivered as a secure, cloud-based SaaS solution and can be configured rapidly using proven templates or tailored to specific organisational requirements. Configuration covers structures, workflows, financial models, resource roles and reporting.

MiGSO-PCUBED supports deployment with a strong focus on adoption and value. This includes phased rollout, integration with existing tools, data migration, training and user enablement. The aim is to embed the platform into day-to-day governance and delivery, rather than treating it as a standalone reporting tool.

2.8 Summary

OnePlan provides a robust and adaptable platform for organisations seeking to improve how strategy is translated into delivery. By bringing together portfolio, financial, resource and delivery information into a single, governed environment, it enables clearer prioritisation, stronger control and more confident decision-making.

The platform's strength lies in its ability to integrate with existing tools and support mixed delivery models, reducing disruption while improving enterprise-level visibility. When combined with MiGSO-PCUBED's delivery, change and governance expertise, OnePlan supports faster adoption, reduced risk and sustainable improvement in portfolio and project delivery performance

## 2.9 Key Technical Features

- ✓ Cloud-based strategic portfolio and delivery management platform
- ✓ Supports Agile, waterfall and hybrid delivery models
- ✓ Highly configurable structures, workflows and data fields
- ✓ Integrated financial planning and cost management
- ✓ Portfolio-level resource demand and capacity modelling
- ✓ Native Microsoft Project Desktop bi-directional integration
- ✓ Broad tool integrations via OneConnect integration engine
- ✓ Embedded Power BI reporting and analytics
- ✓ Role-based security and configurable access controls
- ✓ AI-enabled insights and decision support

## 2.10 Key Benefits

- ✓ Single source of truth across portfolios and projects
- ✓ Improved alignment between strategy and delivery
- ✓ Reduced disruption through integration with existing tools
- ✓ Better portfolio prioritisation and investment decisions
- ✓ Improved resource utilisation and capacity visibility
- ✓ More reliable, timely management information
- ✓ Reduced manual reporting and data consolidation
- ✓ Increased confidence through consistent governance
- ✓ Scalable solution supporting organisational change
- ✓ Secure platform aligned to public sector requirements

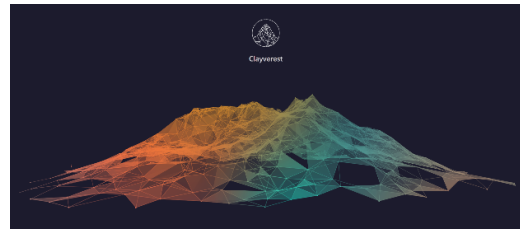
## 2.11 What We Deliver

- ✓ Requirements definition aligned to governance and strategy
- ✓ Solution design and configuration services
- ✓ Integration with planning, delivery and enterprise tools
- ✓ Data migration and validation support
- ✓ System, integration and user acceptance testing
- ✓ Training for users, PMOs and leaders
- ✓ Change management and adoption support
- ✓ Phased rollout and deployment management
- ✓ Post-deployment hyper-care and stabilisation
- ✓ Ongoing optimisation and advisory support

### 3 CLAYVEREST – MADE BY PMOs FOR PMOs

#### 3.1 Overview

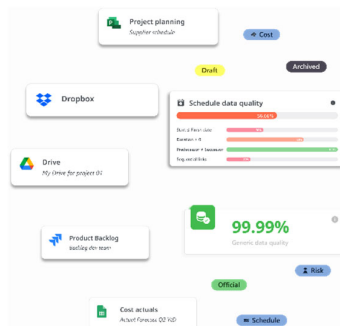
Clayverest is a PMO-led portfolio and delivery management platform designed to reduce the manual effort, inconsistency, and delay often associated with project reporting and assurance. It addresses a common challenge in complex organisations: delivery data exists across many tools and teams, but is difficult to trust, consolidate and act upon.



The platform can be deployed as a standalone solution or used as a central data hub, integrating information from multiple delivery and planning tools. This makes it particularly effective in environments where standardisation is required at portfolio level, but teams continue to work in different tools. Clayverest can also ingest and provide structure for unstructured data such as spreadsheets, pictures, emails and pdfs.

Clayverest focuses on improving data quality, visibility and usability across projects and portfolios. By structuring information consistently and automating routine PMO activities, it enables delivery teams, PMOs, and assurance functions to focus on insight, intervention and decision-making rather than data collection and verification.

#### 3.2 Data Connectivity

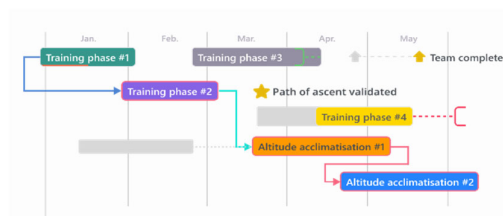


Clayverest is designed to connect to multiple data sources and bring delivery information into a single, governed environment. Data can be captured directly, imported, or integrated through standard connectors and APIs, depending on organisational needs.

Once connected, Clayverest applies structure, validation rules and governance controls aligned to PMO disciplines. This improves consistency, highlights gaps or anomalies, and increases confidence in the information used for reporting, assurance and decision-making. Importantly, this approach improves data quality without forcing teams to abandon existing tools or ways of working.

#### 3.3 Scheduling

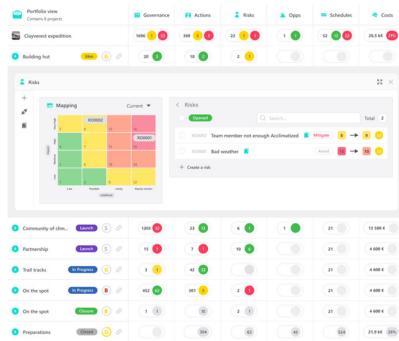
Clayverest provides intuitive scheduling and roadmap capabilities that support both project-level planning and portfolio-level oversight. Timelines can be created from scratch or by combining multiple external sources, are designed to be clear, configurable and easy to interpret, supporting communication as well as analysis.



Schedules can be visualised across projects to identify dependencies, conflicts and delivery risk. Scenario and adjustment capabilities allow PMOs to understand the impact of change and support informed discussions with delivery teams and stakeholders.

The focus is on visibility and control, but detailed task-level scheduling can also be performed in Clayverest, if no other specialist planning tools are available.

### 3.4 Portfolio Management and Analysis



Clayverest enables structured portfolio oversight by consolidating project, schedule, cost, risk, action and dependency data into coherent views aligned to governance needs. PMOs can quickly understand where attention is required and where intervention may be needed.

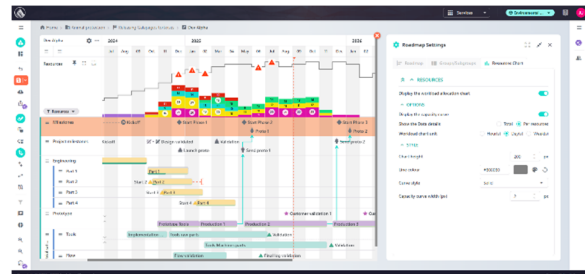
Interdependencies between projects are made explicit, supporting proactive identification of cross-portfolio risk. Reporting can be tailored for different audiences, from operational delivery teams through to senior executives and assurance forums.

This supports more confident prioritisation, escalation and decision-making at portfolio level.

### 3.5 Resource Management

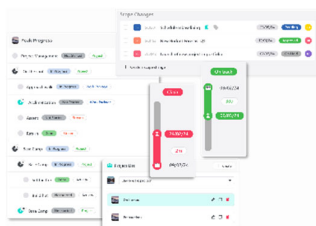
Clayverest includes PMO-focused resource management capabilities designed to improve visibility of demand, capacity and constraint across portfolios. The emphasis is on understanding where resource pressures exist and how they affect delivery confidence.

Resource data can be captured directly or integrated from external planning tools. Clayverest enables analysis by role, team or initiative, supporting identification of over-allocation, dependency risk and capacity shortfalls.



This capability supports prioritisation decisions, scenario assessment and assurance, particularly in environments where detailed task-level scheduling is managed elsewhere. It is designed to complement, not replace, execution-level planning tools.

### 3.6 Scope and Control



Clayverest supports structured scope management through configurable breakdown structures and decision tracking. Projects and initiatives can be organised using governance hierarchies, work breakdown structures or portfolio groupings aligned to organisational standards.

Changes to scope are recorded and linked to impacts on schedules, resources, risks and actions. This improves transparency, auditability and control, supporting assurance activities and informed governance decisions.

### 3.7 AI Enabled Capability

Clayverest includes an embedded AI and automation assistant, commonly referred to as Clay, designed to support PMO and project control activities. Clay enables users to interact with delivery data using natural language, reducing effort and accelerating insight.



AI capabilities perform tasks such as summarising portfolio status, analysing progress and identifying risks and anomalies, generating draft updates, converting pictures to structured data and automating routine reporting activities. Machine-learning techniques also support data validation and trend identification, improving the reliability and usefulness of management information.

AI is used to enhance governance and decision-making, not to replace human judgement. Its role is to reduce manual effort, highlight areas of concern and support earlier, better-informed intervention

### 3.8 Summary

Clayverest provides a practical, PMO-focused platform for organisations seeking to improve delivery oversight, data quality and assurance across complex portfolios. It is particularly well suited to environments with multiple delivery tools and diverse ways of working.

By combining structured data governance, intuitive visualisation, portfolio-level resource insight and AI-enabled support, Clayverest helps organisations move from reactive reporting to proactive delivery control and assurance.

Clayverest helps an organisation get their projects under control by providing for all Project Management needs by delivering the capability for:



- Timeline and roadmaps
- Risk management
- Performance monitoring
- Resource management
- Action tracking
- Interdependency management
- AI assistance
- Cost control
- Project Scope management
- Portfolio management

## 3.9 Key Benefits

- ✓ Single, trusted delivery data source for PMOs.
- ✓ Reduced manual reporting and data consolidation effort.
- ✓ Improved data quality and reporting confidence.
- ✓ Clearer visibility of schedules, risks and dependencies.
- ✓ Better understanding of resource demand and constraints.
- ✓ Earlier identification of delivery risk across portfolios.
- ✓ Faster, more consistent management information production.
- ✓ Improved decision-making through AI-enabled insight.
- ✓ Scalable solution aligned to PMO maturity growth.
- ✓ Secure cloud deployment suitable for public sector use.

## 3.10 What We Deliver

- ✓ PMO-focused portfolio and delivery management platform.
- ✓ Central data hub integrating multiple delivery tools.
- ✓ Portfolio-level scheduling and roadmap capabilities.
- ✓ Resource demand and capacity visibility by role.
- ✓ Structured management of risks, actions and dependencies.
- ✓ Scope and governance hierarchy management.
- ✓ AI-enabled reporting, insight and automation support.
- ✓ Deployment, configuration and integration services.
- ✓ Data migration, validation and governance setup.
- ✓ Training, adoption and change management support.