

Acutest - DevOps Testing Service

Acutest is a specialist IT consultancy concentrating solely on the Quality Assurance (QA) and testing of IT platforms, software, business process. The company offers comprehensive testing services, ranging from straightforward test analysis to complete QA and test transformation, utilising its proven Principles based approach to testing.

Regardless of the type of testing being undertaken this Principles-based approach is adopted for all tasks, resulting in significantly better practices and outcomes than traditional testing methods.

Acutest's DevOps Testing Service enables organisations to adopt DevOps with confidence by improving governance, accelerating deployment frequency, reducing failed changes, and helping teams focus on what matters most.

Acutest's DevOps Testing Service is a principles-based quality assurance offering that delivers continuous, automated feedback across every stage of the DevOps lifecycle, enabling faster, more reliable delivery through practices such as agile planning, continuous testing, monitoring, and infrastructure as code.

Service Definition Details

Transitioning from the traditional approach—where releases happen rarely and usually involve significant effort and uncertainty—can be challenging. This shift demands new skills, organisational adjustments, and updates to existing processes.

While change may unsettle both team members and leaders, the advantages are substantial: deployments can occur nearly 50 times more frequently with an 80% reduction in failed changes, code can move to deployment over 400 times faster, and recovery from downtime can happen almost 100 times quicker.

We take a holistic approach to DevOps testing transformation, addressing every factor to encourage adoption.

- The right governance and organisation required to drive change
- Focus on behavioural and cultural changes to improve adoption
- Training and communication
- Clarity of processes and method
- Required tools and technology to drive consistency

Our DevOps methodology is organised around our experience, best practices, and guiding principles. To ensure effective testing in DevOps, we provide feedback at each stage by leveraging automated testing. By utilising codeless test automation tools whenever feasible, we assist clients in maintaining their test scripts more easily and developing them faster.

Key considerations when introducing automation into a DevOps environment include:

- Agile planning
- Continuous automated testing and integration
- Continuous monitoring
- Containerisation

- Cloud infrastructure
- Continuous delivery & automation
- Continuous deployment
- Infrastructure as code
- Microservices

Top Features

- The Acutest Accelerator – a tried and tested repository of collateral ready for fast deployment.
- A principles-and-practices-based approach, in which core principles guide the identification and application of the most effective practices.
- Our 3 key Principles are:
 - Begin with the big risks - focus on what matters most.
 - Fail Fast - find defects as soon as possible after they are introduced.
 - See through the users' eyes - going beyond the formal specification to identify all things that really matter to the user.
- Whenever feasible, we provide a public domain version of our tools at the conclusion of the assignment so that our customer can continue building on what we've begun.
- We have already delivered this service to numerous organisations of varying size.

Business Benefits

- Reduced cost of testing.
- Increased speed of change through our unique principle based testing approach.
- Improved governance of change through better business alignment of the testing and management reporting.
- Go live faster with confidence.
- An approach that focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.

Onboarding and offboarding support you provide

Our ability to facilitate knowledge transfer, on-boarding and off boarding is of vital importance to us in delivering efficiencies across client projects.

Acutest is highly experienced in deploying and managing resource at different levels and sizes, across multiple programmes and projects. We draw on this experience, together with our on-boarding & knowledge transfer processes, to deliver clients the right resource(s), quickly and effectively.

Through our approach to testing, coupled with our proven industry experience and high quality of resource, we can:

- Reduce project overall time and cost through the adoption of our Practices and Principles.
- Provide clients with a strategic partnership by partnering with a proven supplier that has the required experience and is flexible and easy to do business with.
- Provide access to an extensive portfolio of services and resources with the capability to process, plan, and deliver complex output based results.
- Help develop new ways of working based on best practice and industry standards.
- Shared expertise / innovation from working with similar clients / organisations over the past decades.

Pricing overview, including volume discounts or data extraction costs

Pricing discounts may be available depending on the size and scope of the engagement / projects.

Prices exclude:

- Expenses (Travel and Subsistence)

Service constraints

This service does not have any constraints however, this is subject to buyers/clients' requirements, environment, and technologies.

Service levels like performance, availability and support hours

Our support hours 9 to 5 (UK time), Monday to Friday.

Clients have 9 to 5 access by email and telephone.

How we will repay buyers if we don't meet service levels?

Please refer to our Terms and Conditions.

Ordering and invoicing process

Please refer to our Terms and Conditions.

How buyers or suppliers can terminate a contract?

Please refer to our Terms and Conditions.

Why Trustmarque/Acutest?

- A specialist provider of testing, assurance and governance services, concentrating on testing IT processes and technology centred change.
- Our approach focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.

- Strong and consistent track record of growth.
- Over 90% of our business comes from existing clients and referrals which is genuine confirmation that the approach enables our clients to derive real value from testing.
- Major cost savings by adopting the Acutest Accelerator Framework, a framework that contains all the tools, techniques and processes to test projects.
- Acutest has a skilled and flexible resource pool with global coverage.
- Our clients go live faster with confidence.
- We have a deep understanding of the market dynamics, the competitiveness, cost challenges as well as customer service needs that our clients face.
- We are a catalyst to programme success.
- A strong organisation and culture.
- We combine our expertise with technology to make processes smarter, organisations more efficient and customer experiences better.
- Highly diversified across private and public sectors.