

## **. Service name**

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TRUSTMARQUE COMMERCIAL INSIGHTS SERVICES

## **. About your service**

### **Service description**

Trustmarque's transparent/proven licensing optimisation services evaluates all the software licensing options available to clearly understand the impacts of many "what ifs?" questions. The objective is to deliver a transparent cost-effective licensing strategy, tailored to the technology and strategic needs of the organisation, maintaining an awareness of the implications and risks.

## **. Service features and benefits**

### **Service features and benefits**

- Service features
  - Selecting the best software licensing contract(s) for the organisation
  - Enable cost savings and efficiencies
  - Align Technology and Software licensing strategies
  - Tailored licensing strategy
  - Software licensing experts
  - Microsoft on premise licensing Scenarios
  - Microsoft Cloud licensing Scenarios
  - Microsoft Hybrid licensing Scenarios
  - Select the correct Microsoft contract – EA, MPSA, CSP
- Service benefits
  - Considerations, Implications and Risks associated with licensing
  - Comprehensive commercial review of licensing options
  - Commercial Due Diligence
  - Confidence behind the next decision made
  - Maximise ROI

## **. Planning**

### **Planning**

- Planning service

Yes

- How the planning service works

Commercial Insights models the best licensing solutions for an organisation based up on the technology and strategic roadmap, whether that is On Premise, Cloud and Hybrid infrastructure.

- Planning service works with specific services

Yes

- Hosting or software services the planning service works with
  - Microsoft
  - Azure

## • Setup and migration

### Setup and migration

- Setup or migration service available

No

## • Quality assurance and performance testing

### Quality assurance and performance testing

- Quality assurance and performance testing service

No

## • Security services

### Security services

- Security services

Yes

- Security services type
  - Security strategy
  - Security risk management
  - Security design
  - Cyber security consultancy
  - Security testing
  - Security incident management
  - Security audit services

- Certified security testers

Yes

- Security testing certifications
  - CHECK
  - CREST
  - Cyber Scheme

## • Training

### Training

- Training service provided

No

## • Ongoing support

### Ongoing support

- Ongoing support service

No

## • Service scope

### Service constraints

Particular constraints would need to be further understood as part of service scoping and project take-on.

## • Reselling

### Supplier type

- Supplier type

I'm not a reseller

## • User support

### Email or ticketing support

- Email or online ticketing support

No

**Phone support**

- Phone support

No

**Web chat support**

- Web chat support

No

**Support levels**

For professional services engagements, Trustmarque does not typically provide support. For any resultant managed service that may be needed subsequent to the professional services engagement, support levels will be discussed whilst scoping said service.