

Acutest - Test Upskilling and Training Service

Acutest is a specialist IT consultancy concentrating solely on the Quality Assurance (QA) and testing of IT platforms, software, business process. The company offers comprehensive testing services, ranging from straightforward test analysis to complete QA and test transformation, utilising its proven Principles based approach to testing.

Regardless of the type of testing being undertaken this Principles-based approach is adopted for all tasks, resulting in significantly better practices and outcomes than traditional testing methods.

Acutest will create and deliver a training and enablement plan to help bring your resources up to a consistent level with regards to QA and testing skill. This will be aligned to and informed by the Acutest practices and principles as well as relevant industry best practice and relevant standards.

Acutest provides training and enablement so that organisations can upskill their resources engaged in QA activities.

Service Definition Details

Acutest helps organisations understand and address their QA upskilling and training requirements. Below are key activities that we support:

- We measure the existing process and resource maturity through a combination of reviewing the 'as-is' test processes, procedures, and deliverables via joint workshops, SMEs/stakeholder interviews to capture our insights and ideas for improvement.
- Benchmark the maturity of the test resources operating in the client's organisation against the industry best practices.
- Define and deliver a roadmap for upskilling success and create actionable plans that focus effort and value on business priorities and closing identified skill gaps.
- Leverage industry best-practice Accelerators to reduce cost and improve productivity.

In our experience, investing in upskilling and training for software testing resources yields significant returns in terms of improved quality, productivity, employee satisfaction, and organizational success.

Top Features

- Standardised and structured upskilling framework based on established principles and practices to guide the test resource maturity assessment, and roadmap for improvements.
- Comprehensive Curriculum. The service covers a set of relevant topics to implementing the Acutest approach to QA and software testing practices and principles.
- Hands on practical experience. Incorporating hands-on exercises, real-world insight, and simulations allows reinforcement of theoretical concepts.
- Customization and Personalization: The service can be tailored to the specific organisational needs and roles of the participants, considering factors such as their current skill levels, job

responsibilities, and career aspirations. Personalized learning paths and resources are designed to enhance engagement and effectiveness.

- **Interactive Learning Methods:** Utilizing interactive learning methods such as workshops, group discussions, case studies, and peer learning designed to promote active participation, collaboration, and knowledge sharing among participants.
- **Expert Instruction and Mentoring:** Experienced instructors and mentors should guide participants through the material, providing insights, feedback, and support. s can enrich the learning experience.

Business Benefits

- **Upskilled, and more effective QA resources.**
- **Clear and improved insight into your level of testing maturity.**
- **Improved Quality:** Well-trained testers are better equipped to identify defects, ensure comprehensive test coverage, and contribute to the delivery of high-quality software products.
- **Increased Productivity:** By streamlining testing processes, leveraging automation and AI, and adopting efficient methodologies, upskilled testers can improve productivity and accelerate time-to-market for software releases.
- **Cost Savings:** Investing in training and upskilling can result in long-term cost savings by reducing rework, warranty claims, and the need for expensive post-release fixes.
- **Adaptability to New Technologies:** Upskilling programs enable testers to stay abreast of the latest technologies, tools, and trends in software testing, ensuring they remain relevant and adaptable in a rapidly evolving industry.
- **Professional Growth and Advancement:** By refreshing existing skills or acquiring new ones individuals can enhance their career prospects, pursue new opportunities, and take on leadership roles within their organizations.

Onboarding and offboarding support you provide

Our ability to facilitate knowledge transfer, on-boarding and off boarding is of vital importance to us in delivering efficiencies across client projects.

Acutest possesses extensive experience in deploying and managing resources at various levels and scales, spanning multiple programmes and projects. Leveraging this expertise, along with our comprehensive onboarding and knowledge transfer processes, we efficiently deliver the appropriate resources to our clients in a timely and effective manner.

Through our approach to testing, coupled with our proven industry experience and high quality of resource, we can:

- **Reduce project overall time and cost through the adoption of our Practices and Principles.**
- **Offer clients strategic value through collaboration with an experienced, reputable supplier known for its flexibility and ease of doing business.**

- Provide a wide range of services and resources that can handle, organise, and deliver complex, results-driven solutions.
- Help develop new ways of working based on best practice and industry standards.
- Shared expertise / innovation from working with similar clients / organisations over the past decades.

Pricing overview, including volume discounts or data extraction costs

Pricing discounts may be available depending on the size and scope of the engagement / projects.

Prices exclude:

- Expenses (Travel and Subsistence)

Service constraints

This service does not have any constraints however, this is subject to buyers/clients' requirements, environment, and technologies.

Service levels like performance, availability and support hours

Our support hours 9 to 5 (UK time), Monday to Friday.

Clients have 9 to 5 access by email and telephone.

How will we repay buyers if we don't meet service levels?

Please refer to our Terms and Conditions.

Ordering and invoicing process

Please refer to our Terms and Conditions.

How can buyers or suppliers terminate a contract?

Please refer to our Terms and Conditions.

Why Acutest (Part of Trustmarque)?

- A specialist provider of testing, assurance and governance services, concentrating on testing IT processes and technology centred change.
- Our approach focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.
- Strong and consistent track record of growth.
- Over 90% of our business comes from existing clients and referrals which is genuine confirmation that the approach enables our clients to derive real value from testing.

- Major cost savings by adopting the Acutest Accelerator Framework, a framework that contains all the tools, techniques and processes to test projects.
- Acutest has a skilled and flexible resource pool with global coverage.
- Our clients go live faster with confidence.
- We have a deep understanding of the market dynamics, the competitiveness, cost challenges as well as customer service needs that our clients face.
- We are a catalyst to programme success.
- A strong organisation and culture.
- We combine our expertise with technology to make processes smarter, organisations more efficient and customer experiences better.
- Highly diversified across private and public sectors.