

Acutest - Managed Test Teams Service

Acutest is a specialist IT consultancy concentrating solely on the Quality Assurance (QA) and testing of IT platforms, software, business process. The company offers comprehensive testing services, ranging from straightforward test analysis to complete QA and test transformation, utilising its proven Principles based approach to testing.

Regardless of the type of testing being undertaken this Principles-based approach is adopted for all tasks, resulting in significantly better practices and outcomes than traditional testing methods.

Running an in-house test team is not always practical or cost-effective. Even with a dedicated team, new projects or increased testing demands may exceed your team's capacity.

Acutest's managed testing service offers a flexible solution using either local or offshore teams, or even a blended solution to meet your requirements.

Our managed test service allows our dedicated test teams to support your internal testing in a flexible manner, utilising both onshore and offshore teams.

Service Definition Details

If you are considering outsourcing your testing services, we offer a comprehensive range of solutions tailored to your needs. Our flexible approach includes the option of local teams, offshore resources, or a hybrid model that combines local expertise with offshore delivery.

We assemble dedicated teams supported by both testing and business professionals as necessary, ensuring a focus on the specific technologies and services relevant to your organisation. Our specialists bring extensive experience and leverage our proprietary Acutest accelerator—a robust knowledge base featuring tools, techniques, templates, processes, and benchmarks.

Our broad scope of testing activities places us at the forefront of industry innovation, enabling us to keep your solutions aligned with the latest advancements in testing practices and frameworks.

We deliver managed test solutions to organisations of all sizes, from specialised software providers to large enterprises with evolving testing requirements.

Top Features

- Complete flexibility – ramp up or down as when you need to.
- Cost effective – only pay for the testing you need.
- Blended support, using onshore and offshore teams
- Backed up by the Acutest Accelerator – a tried and tested repository of collateral ready for fast deployment.
- A Principles and Practices based approach, where the Principles are used to support the selection and implementation of the optimum Practices.
- At the end of the assignment we leave a public domain implementation of our tooling such that our customer may continue the work we have started.

- We have already delivered this service to numerous organisations of varying size.

Business Benefits

- Reduce headcount and decrease internal costs
- Reduced cost of testing whilst increasing the speed.
- Increased speed of change through our unique principle based testing approach.
- Improved governance of change through better business alignment of the testing and management reporting.
- Go live faster with confidence.
- An approach that focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.

Onboarding and offboarding support you provide

Our ability to facilitate knowledge transfer, on-boarding and off boarding is of vital importance to us in delivering efficiencies across client projects.

Acutest possesses extensive experience in deploying and managing resources at various levels and scales, spanning multiple programmes and projects. Leveraging this expertise, along with our comprehensive onboarding and knowledge transfer processes, we efficiently deliver the appropriate resources to our clients in a timely and effective manner.

Through our approach to testing, coupled with our proven industry experience and high quality of resource, we can:

- Reduce project overall time and cost through the adoption of our Practices and Principles.
- Offer clients strategic value through collaboration with an experienced, reputable supplier known for its flexibility and ease of doing business.
- Provide a wide range of services and resources that can handle, organise, and deliver complex, results-driven solutions.
- Help develop new ways of working based on best practice and industry standards.
- Shared expertise / innovation from working with similar clients / organisations over the past decades.

Pricing overview, including volume discounts or data extraction costs

Pricing discounts may be available depending on the size and scope of the engagement / projects.

Prices exclude:

- Expenses (Travel and Subsistence)

Service constraints

This service does not have any constraints however, this is subject to buyers/clients' requirements, environment, and technologies.

Service levels like performance, availability and support hours

Our support hours 9 to 5 (UK time), Monday to Friday.

Clients have 9 to 5 access by email and telephone.

How we will repay buyers if we don't meet service levels?

Please refer to our Terms and Conditions.

Ordering and invoicing process

Please refer to our Terms and Conditions.

How buyers or suppliers can terminate a contract?

Please refer to our Terms and Conditions.

Why Acutest (part of Trustmarque)?

- A specialist provider of testing, assurance and governance services, concentrating on testing IT processes and technology centred change.
- Our approach focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.
- Strong and consistent track record of growth.
- Over 90% of our business comes from existing clients and referrals which is genuine confirmation that the approach enables our clients to derive real value from testing.
- Major cost savings by adopting the Acutest Accelerator Framework, a framework that contains all the tools, techniques and processes to test projects.
- Acutest has a skilled and flexible resource pool with global coverage.
- Our clients go live faster with confidence.
- We have a deep understanding of the market dynamics, the competitiveness, cost challenges as well as customer service needs that our clients face.
- We are a catalyst to programme success.
- A strong organisation and culture.
- We combine our expertise with technology to make processes smarter, organisations more efficient and customer experiences better.
- Highly diversified across private and public sectors