

Acutest - Assured Start Testing Service

Acutest is a specialist IT consultancy concentrating solely on the Quality Assurance (QA) and testing of IT platforms, software, business process. The company offers comprehensive testing services, ranging from straightforward test analysis to complete QA and test transformation, utilising its proven Principles based approach to testing.

Regardless of the type of testing being undertaken this Principles-based approach is adopted for all tasks, resulting in significantly better practices and outcomes than traditional testing methods.

Acutest's Assured Start service ensures organisations have the right people, processes, technology and governance to deliver IT change and digital transformation. We deploy an expert team to establish strong foundations for your quality assurance and testing processes at the project, programme, or organisational level.

Our experienced consultants streamline project and programme delivery, reduce costs, accelerate completion, and identify issues early. Acutest also enhances test quality, improves execution management, and increases cost savings.

Working together, implementing our Assured Start service will put in place rigorous governance to ensure projects move faster, stay on track, and land safely. Putting stakeholders in the position to make informed choices and go live with confidence.

Service Definition Details

We deploy this service to clients when:

- A review or restructuring of the organisation offers a chance to evaluate and enhance how Quality Assurance supports IT change programmes and solutions across the organisation.
- A large project/programme/transformation is planned or is about to start.
- A wide-reaching regulatory change is expected and will affect their business, normally with a deadline for implementation.

Acutest will deploy the service using an accelerated assessment and incremental delivery, enabling ongoing review and refinement. By applying our rapid, risk-based framework, we collaboratively identify improvements, implement quick prototypes or proofs of concept, and determine pilot areas.

As part of this service, we generally would perform these activities:

- Rapid programme start-up with tried and tested assurance tools, templates, and governance the Acutest Accelerator.
- Deploy tried and tested test governance framework covering test strategy, risk management, reporting and resource management.
- Define and validate programme success factors.
- Put in place and optimise test processes, including test planning, scope management, test execution, and user engagement.

- Implement test organisation with clear roles, appropriate skills, and effective communication and training.
- Deploy and configure out-of-the-box test tooling, including enterprise-level test reporting suite, test repository, and test environment management.

Top Features

- Standardised and structured framework based on established principles and practices to guide the test maturity provision in the organisation.
- Rapid assessment and collaborative creation of a prioritised test process improvement backlog that helps optimise, structures, and refines your approach to testing.
- Put in place the rightsized QA organisation to meet your delivery needs – People, Process, Technology (e.g. automation and tooling).
- Can be carried out at any level organisational, programme, project.
- Provides targeted assessments with a view to define the next steps for key requirements for e.g. transformation to agile, overcome current project issues to deliver of time.
- At the end of the assignment, we leave a public domain implementation of our approach such that our customer may continue the work we have started.
- We have already delivered this service to numerous organisations of varying size.

Business Benefits

- Clear and improved insight into your testing maturity
- A clear list of priority areas to focus on for improvements to re-align QA approach – people, process, and technology.
- Protection against budget overruns.
- Early warning of project issues that could cause failure.
- Significant defect reduction in later stages of testing.
- Significant defect reduction in live operation.
- Clear test reporting to inform go-live decisions.

Onboarding and offboarding support you provide

Our ability to facilitate knowledge transfer, on-boarding and off boarding is of vital importance to us in delivering efficiencies across client projects.

Acutest possesses extensive experience in deploying and managing resources at various levels and scales, spanning multiple programmes and projects. Leveraging this expertise, along with our comprehensive onboarding and knowledge transfer processes, we efficiently deliver the appropriate resources to our clients in a timely and effective manner.

Through our approach to testing, coupled with our proven industry experience and high quality of resource, we can:

- Reduce project overall time and cost through the adoption of our Practices and Principles.
- Offer clients strategic value through collaboration with an experienced, reputable supplier known for its flexibility and ease of doing business.
- Provide a wide range of services and resources that can handle, organise, and deliver complex, results-driven solutions.
- Help develop new ways of working based on best practice and industry standards.
- Shared expertise / innovation from working with similar clients / organisations over the past decades.

Pricing overview, including volume discounts or data extraction costs

Pricing discounts may be available depending on the size and scope of the engagement / projects.

Prices exclude:

- Expenses (Travel and Subsistence)

Service constraints

This service does not have any constraints however, this is subject to buyers/clients' requirements, environment, and technologies.

Service levels like performance, availability and support hours

Our support hours 9 to 5 (UK time), Monday to Friday.

Clients have 9 to 5 access by email and telephone.

How will we repay buyers if we don't meet service levels?

Please refer to our Terms and Conditions.

Ordering and invoicing process

Please refer to our Terms and Conditions.

How can buyers or suppliers terminate a contract?

Please refer to our Terms and Conditions.

Why Trustmarque/Acutest?

- A specialist provider of testing, assurance and governance services, concentrating on testing IT processes and technology centred change.

- Our approach focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.
- Strong and consistent track record of growth.
- Over 90% of our business comes from existing clients and referrals which is genuine confirmation that the approach enables our clients to derive real value from testing.
- Major cost savings by adopting the Acutest Accelerator Framework, a framework that contains all the tools, techniques and processes to test projects.
- Acutest has a skilled and flexible resource pool with global coverage.
- Our clients go live faster with confidence.
- We have a deep understanding of the market dynamics, the competitiveness, cost challenges as well as customer service needs that our clients face.
- We are a catalyst to programme success.
- A strong organisation and culture.
- We combine our expertise with technology to make processes smarter, organisations more efficient and customer experiences better.
- Highly diversified across private and public sectors