



Information Services Group
(Europe) Ltd
G-Cloud 15 ISG AI Maturity Index
Terms & Conditions

Lot 2b: Software as a Service (SaaS)

1 ISG AIM Terms of Use

Last Modified: [January 29, 2026]

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2. **Changes to These Terms.** We reserve the right to change these Terms of Use at any time with or without notice. We may give notice by posting the updated Terms of Use on the Website or by any other reasonable means. You can review the most current version of these Terms of Use at any time at [\[https://www.aim.isg-one.com/\]](https://www.aim.isg-one.com/). The Terms of Use in effect at the time of your use of the Website apply. Updated Terms of Use are binding on you with respect to your use of the Website on or after the date indicated in the updated Terms of Use. If you do not agree to the updated Terms of Use, you must stop using the Website. Your continued use of the Website after the date of the updated Terms of Use will constitute your acceptance of the updated Terms of Use.
3. **Accessing the Website.** We reserve the right to withdraw or amend this Website, and any service or material we provide on the Website, in our sole discretion without notice. We will not be liable if for any reason all or any part

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4. **Confidential Information.** You agree to treat as strictly confidential and proprietary any information or materials that may be disclosed to you

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5. **Use of Information Provided by You.** We can use User Submissions to contact you about our products or services. We will use User Submissions in accordance with our Privacy Policy. You acknowledge, represent and agree that any User Submission is submitted voluntarily and is not confidential or proprietary, and that your User Submission does not establish a relationship between you and us. You grant the Company and its sublicensees a worldwide, royalty-free, non-exclusive, transferable, perpetual and irrevocable license to use, distribute, transmit, reproduce, modify, publish, translate, publicly perform and display and create derivative works of your User Submissions, except as otherwise prohibited by applicable law or these Terms of Use. You waive any right to compensation of any type for your User Submissions. You represent and warrant that you have all the rights necessary to grant the rights in this Section and that use of User Submissions by us does not violate any law. You may not upload to, distribute, or otherwise publish through the Website any content that is libelous, defamatory, obscene, threatening, invasive of privacy or publicity rights, abusive, illegal, or otherwise objectionable, or that may constitute or encourage a criminal offense, violate the rights of any party or that may otherwise give rise to liability or violate any law. In our sole discretion, at any time, for any reason, and without further notice to you, we may monitor, censor, edit, move, delete, and remove any Website content and any content transmitted by direct messaging or by any other method to or from your user account.

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8. **Reliance on Information Posted.** The information presented on or through the Website is made available solely for general information purposes, and does not constitute any type of advice, whether financial, legal, investment, accounting, tax or otherwise. Neither we nor our licensors warrant the accuracy, completeness, or usefulness of this information. Any reliance you place on such information is strictly at your own risk. We disclaim all liability and responsibility arising from any reliance placed on such materials by you or any other visitor to the Website, or by anyone who may be informed of

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12. Indemnification. You agree to defend, indemnify, and hold harmless the Company, its affiliates, agents, brokers, third-party administrators, attorneys, licensors, and service providers, and its and their respective officers, directors, employees, contractors, agents, licensors, suppliers, successors, and assigns from and against any third-party claims, liabilities, damages, judgments, awards, losses, costs, expenses, or fees (including reasonable

attorneys' fees) arising out of or relating to (a) your violation of these Terms of Use or your use of the Website, (b) any User Submission made by you, or (c) your violation of any other party's rights or applicable law. We agree to defend, indemnify, and hold harmless you against any third party claims to the extent alleging that the Website and content provided by us to you infringes or misappropriates a third party's intellectual property rights; provided, that such indemnification obligation shall not apply to the extent that such third party claim arises out of your breach of these Terms of Use.

13. **Governing Law.** These Terms of Use will be governed by and construed in accordance with the laws of the State of Texas, without giving effect to its conflict of laws provisions.

14. **Electronic Notice and Signature.** You agree and consent to receive electronically all communications, agreements, documents, receipts, notices and disclosures (collectively, "Communications"). We may provide these Communications to you by posting them via the Website, by emailing them to you at the email address you provide, or by sending an SMS or text message to a mobile phone number that you provide. You should maintain copies of all Communications. You further consent and agree that your use of a key pad, mouse or other device to select an item, button, icon or similar act while using the Website, or in accessing or making any transactions regarding any agreement, acknowledgment, consent, terms, disclosures or conditions, constitutes your signature, acceptance, and agreement as if actually signed by you in writing. Further, you agree that no certification authority or other third party verification is necessary to establish the validity of your electronic signature, and that the lack of such certification or third party verification will not affect the enforceability of your signature or any resulting contract between you and us.

15. **Export Restrictions.** Access to the Website may not be legal by certain persons or in certain countries. If you access the Website from outside the United States, you do so on your own initiative and are responsible for

compliance with all applicable laws, including export laws and local laws.

16. **General.** If any provision of these Terms of Use is held by a court of competent jurisdiction to be illegal, invalid, or unenforceable, the remaining provisions will remain in full force and effect. You and the Company intend that the provisions of these Terms of Use be enforced to the fullest extent permitted by applicable law. Accordingly, you and the Company agree that if any provision is deemed unenforceable, where possible, it will be modified to the extent necessary to make it enforceable, which may include its deletion. The Company may assign these Terms of Use, in whole or in part, at any time with or without notice to you. You may not assign these Terms of Use or assign, transfer, or sublicense your rights, if any, to access or use the Website or its content, and any attempt by you to do so is void. The Company's failure to act with respect to a breach by you or others does not waive its right to act with respect to subsequent or similar breaches. A waiver will only be binding on the Company if it is in a written document signed by the Company. These Terms of Use (including any incorporated terms) constitute the entire agreement between you and the Company with respect to the Website and its contents. Both you and the Company warrant to each other that, in entering into these Terms of Use, neither the Company or you have relied on or will have any right or remedy based upon any statement, representation, warranty, or assurance other than those expressly stated in these Terms of Use. The preceding sentence will not limit or exclude any liability that cannot be limited or excluded under applicable law. No one other than you and the Company, or the Company's successors and assigns, will have any right to enforce any of these Terms of Use. Neither these Terms of Use nor the Website create partnership, joint venture, employment, or other agency relationships between us. You may not enter into any contract on our behalf or bind us in any way.