

Probation Mobile Reporting Application- Pricing

1. Overview

The Probation Mobile Reporting Application is Unilink's cloud-hosted mobile service designed to support remote reporting and engagement between probation services and service users.

The application enables service users to submit required information through a secure mobile interface, supporting compliance monitoring and reducing the need for in-person reporting. The service is delivered as a cloud-based application and is suitable for use at scale across probation services.

2. Pricing approach

The Probation Mobile Reporting Application is priced on a per service user, per day basis.

Software licence pricing

Pricing component	Price
Software licence (per service user, per day)	£0.10
Minimum monthly charge	£5,000 per month

The minimum monthly charge applies where calculated usage charges fall below this threshold.

Excludes mobile carrier charges and third party network fees.

3. Included service and support

The published pricing includes:

- access to the Probation Mobile Reporting Application
- ongoing maintenance and software updates
- application-level support during agreed service hours
- support for mobile reporting functionality

Support relates to the operation of the software service. End-user mobile devices and connectivity remain the responsibility of the contracting authority unless otherwise agreed.

4. Implementation and service enablement

Implementation and service enablement are provided as chargeable services and are priced separately from session charges.

Implementation is delivered on a time-and-materials basis using Unilink's published day rates and is capped at a maximum of £25,000 per region under the G-Cloud call-off contract.

Typical implementation timescales are approximately 4–10 weeks per region, depending on deployment scope, integration requirements and operational readiness.

Implementation and Service Enablement Day Rates

Activity / Role	Day rate (£)
Programme Management	£1,315
Project Management	£1,114
Business Analysis (GAP BA)	£1,114
Site Surveys	£898
Installation	£998
Configuration	£1,098
Software Development	£998
Testing	£998
Training	£1,114

Consultant's Working Day – 7.5 hours exclusive of travel and lunch (our consultants will work a 'professional day' of at least 7.5 hours – hours over 9 hours per day will attract a cost premium of 1.5 times the daily rate as will unsocial hours, Saturdays 1.35 and Sundays 1.5. Partial days will be rounded up to the nearest quarter of a day.

Working Week – Monday to Friday excluding national holidays.

Office Hours - 09:00 – 17:30 Monday to Thursday, 09:00 – 17:00 Friday.

Travel – Travel time is charged at half the day rate.

Subsistence – Included in day rate for work local to consultant, otherwise charged at £195 + VAT per day (including hotel, food and telephone costs).

Mileage – As above.

Professional Indemnity Insurance – included in day rate

5. Hosting

The Probation Mobile Reporting Application is provided as a cloud-hosted software service. Hosting and infrastructure required to operate the service are included within the published pricing.

All prices exclude VAT.