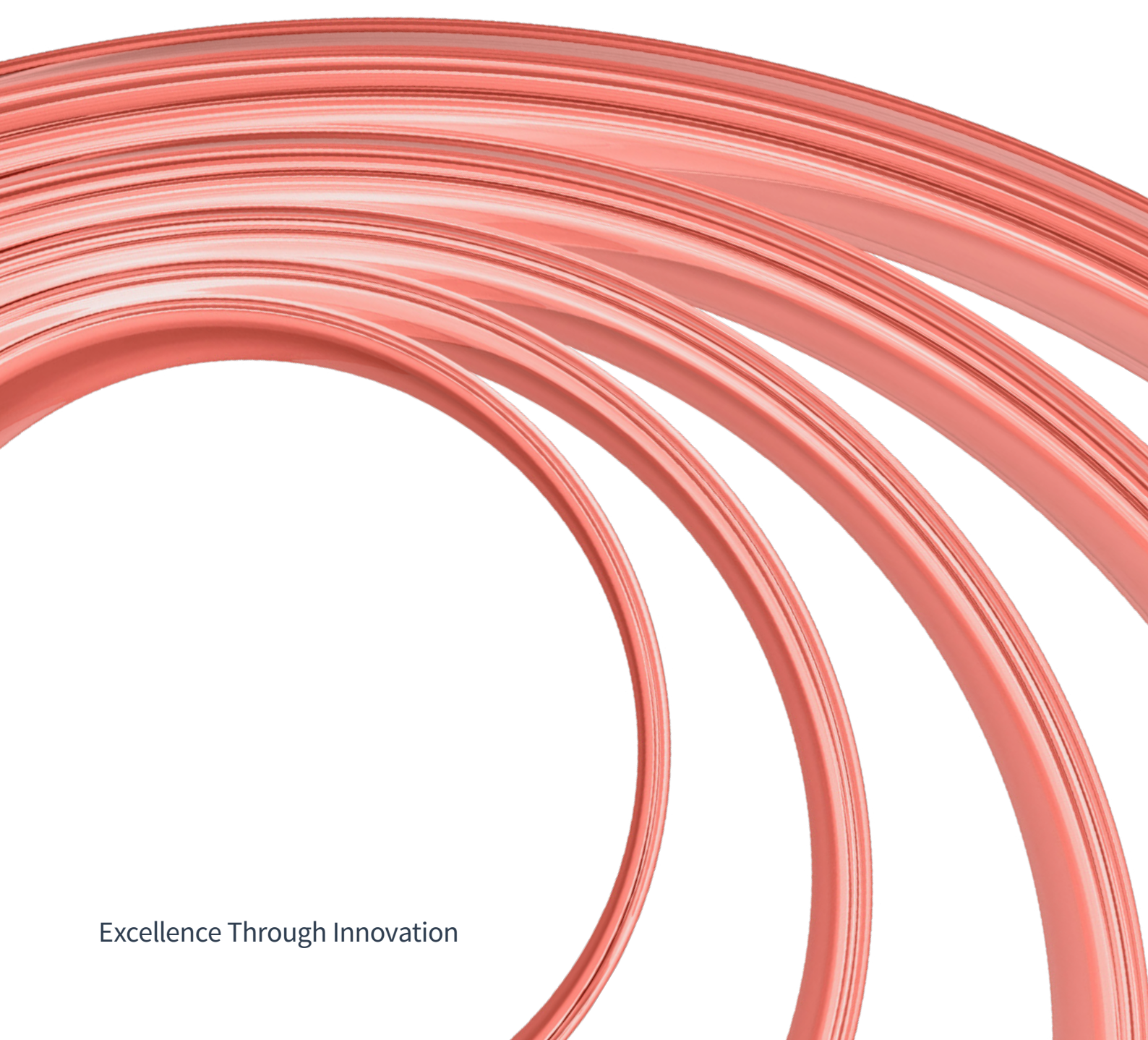


SafetyNet

Integrated Case and Neighbourhood Management

Excellence Through Innovation

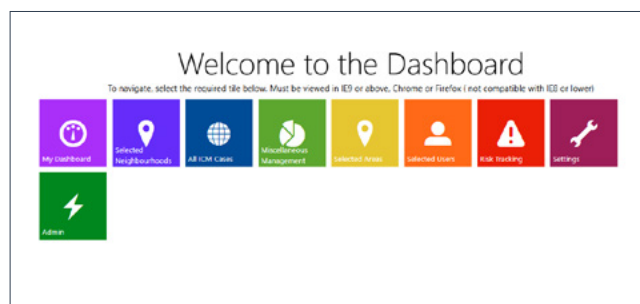
A series of thick, overlapping, red curved lines that sweep across the bottom half of the page, creating a sense of motion and depth. The lines are rendered with a slight gradient and shadow, giving them a three-dimensional appearance.

SafetyNet: a proven, cloud-based solution to reduce crime and anti-social behaviour (ASB)

SafetyNet is a cloud-based solution that supports partnership working to reduce crime and ASB. It provides an information-sharing portal with Integrated Case Management (ICM) and a Neighbourhood Management System (NMS). This cost-effective tool monitors interventions and tracks offender progress to reduce re-offending while also improving care for victims and vulnerable adults.

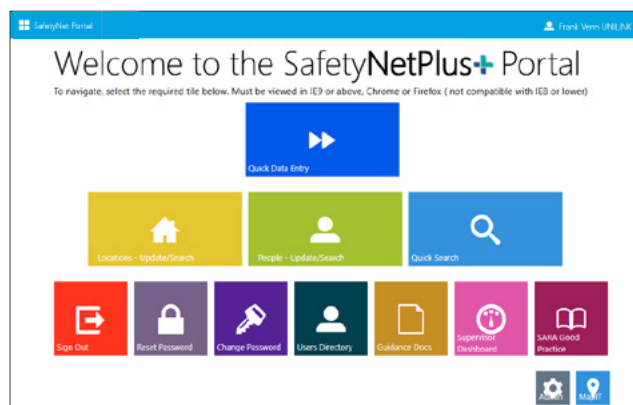
Neighbourhood Management System (NMS)

- Automated notifications, alerts and reminders for reviews and tasking
- Tracks and maps locations, with geo-coding for all addresses
- Exports selected fields automatically to neighbourhood web pages, the Home Office-mandated Crime Mapper site (www.police.uk), and Crime Reports / Command Central
- Creates ICM Case and linked NMS Problem / Issue record in a single step
- Includes integrated problem-solving tools – SARA and PAT



Integrated Case Management (ICM)

- Supports moderated information sharing across multiple channels
- Unlimited amount of user-defined case types and levels
- Automatically notifies assigned case workers and officers
- Comprehensive search prevents the creation of duplicate records
- Brings all case information together in one place to support faster action
- Reporting tool providing comprehensive management information
- Interventions from CSPs agencies are recorded, enabling a joint approach to tackling ASB
- Integrated charting and mapping tool visualises links between cases, places and people



Why SafetyNet?



Saves time
all logged case information
in one place



Saves money
no additional infrastructure
required



Improves coordination
and management of tasks
and interventions from
different sources



Increases transparency
and accountability
auditable records



Improved outcomes
helps to reduce crime and
re-offending



Secure
access real-time information
from any location, even from
a hand held device

Focus on Victims

ICM enables authorised personnel to record and access incident reports and case information at the point of call, providing quick identification of repeat victims, vulnerable persons and risk factors. Logged interventions provide a holistic view of each case, supporting a coordinated approach to tackling ASB.

Managing Troubled Families

The Troubled Families module allows agencies and key workers to create and review family groups based on criteria set by the Department for Communities and Local Government (DCLG).

Data is displayed graphically, with risk levels shown using the Red, Amber and Green (RAG) protocol.

Reducing Re-offending

Offender-related data is logged through ICM, based on case type, including individual risk assessment processes and integrated problem solving tools. This enables the simultaneous management of offenders, victims, and vulnerable individuals reducing the risk of re-offending.

Service features and benefits

- Creates ICM-Case and linked NMS Problem / Issue record in one single step
- Integrated charting / management tool visualises links between cases, places, and people
- NMS tracks and maps locations, allowing geo-coded addresses
- Record incident reports and view case, offender and intervention information
- Facilitates action and task co-ordination between agencies, including meeting schedules

“Working in partnership presents data sharing challenges but also opportunities to utilise information in ways that can potentially transform service delivery and improve public confidence. SafetyNet allows us to share information with our partners, in real time, which can assist us in achieving better outcomes for citizens. Additionally, it can improve the way we jointly manage individuals to safeguard vulnerable people.

*Laura Nicholson,
Hampshire Police ACC*

“SafetyNet has helped to make case management of anti-social behaviour much more effective across Hertfordshire, not least because it allows responsible authorities to share vital information in a timely way and take joint action. As a result incidents have reduced substantially, particularly at repeat locations. Most importantly, harm to victims has been mitigated or prevented and perpetrators have had appropriate and timely action taken against them.

*Chief Inspector Geoff Camp,
Hertfordshire Constabulary*

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