

Pricing Document

Unified Secure AI Application Services

Document control

Supplier	Unilink Software Ltd
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Contact email	acaple@unilink.com

1. Pricing assumptions

- Currency: GBP (ex VAT).
- Contract term: 12 months minimum.
- Billing: Platform subscription fees billed monthly in advance; consumption billed monthly in arrears.
- Standard support hours: [e.g., 09:00–17:00 UK time, Mon–Fri].
- Rounding rules: audio billed in increments of [per started 60 seconds / 15 seconds]; characters counted using [method].

2. Table A – Platform subscription fees

Platform subscription covers core governance features (admin console, RBAC, audit logging, dashboards, standard support and standard retention). Consumption charges for processing are shown in Table B.

SKU	Platform component	What's included	Unit	List price (£)	Billing	Notes
A1	Base platform (tenant)	Admin console, RBAC, audit logging, dashboards, standard support, standard retention	per tenant / month	£995	Monthly in advance	Includes up to 5 admin users
A2	End-user access seats (optional)	Web UI access for standard users	per named user / month	£45	Monthly in advance	Minimum seats: None
A3	Knowledge assistant module (optional)	RAG UI with citations, content controls, usage reporting	per tenant / month	£15	Monthly in advance	Includes up to fifty queries/month
A4	Additional environment (optional)	UAT/test environment mirroring	per environment / month	£1,500	Monthly in advance	Subject to availability

		production configuration				
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3. Table B – Consumption charges (usage-based)

Consumption is charged for processing content. Select the capabilities you require; unused capabilities are not billed.

SKU	Metered capability	Charging unit	Unit price (£)	Notes
B1	Speech-to-text transcription	per minute of audio	£0.20	Billed per rounding rule; quality depends on audio
B2	Translation (text)	per 1,000 characters	£0.01	Define character counting method
B3	Translation (transcripts)	per 1,000 characters	£0.01	Use if different from B2
B4	Summarisation (templates)	per 10,000 characters processed	£0.50	'Transcript' definition (single call/recording)
B6	Redaction (sensitive data detection + masking)	per 1,000 characters	£0.05	Review workflow included / optional
B7	Document ingestion for knowledge assistant	per 1,000 pages ingested	£2.00	Supported formats and page definition

5. Table D – One-off onboarding and configuration

T&M services available at Unilink's standard variable rates (see Unilink Rate card)

6. Table E – Optional add-ons (recurring)

Optional recurring add-ons to tailor the service to your environment and governance needs.

SKU	Add-on	Unit	Price (£)	Notes
E1	Dedicated / isolated tenancy	per tenant / month	£49	Region(s): [UK/...]
E2	Enhanced retention	per tenant / month	£99	Retention options: [e.g., 6 months / 12 months / legal hold]
E3	Enhanced support	per tenant / month	£99	e.g., 24/7, named service manager, service reviews
E5	Additional admin users	per admin / month	£25	

7. What's included vs chargeable

Included in platform (Table A): Admin console, configuration, RBAC, audit logging, dashboards, standard support and standard retention (per your agreed configuration).

Charged by consumption (Table B): Processing of audio/text/documents (transcription, translation, summarisation, triage/classification, redaction, ingestion/query overages) and any storage/export overages (if applicable).

Optional one-off and recurring items (Tables D and E): Onboarding/configuration packages and recurring add-ons such as dedicated tenancy, enhanced retention or enhanced support.

Prices exclude VAT

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