

Distributing Medicines in Secure Institutions - Pricing

1. Overview

Medical Distribution Lockers (MDL) provide a secure, software-enabled solution for the controlled distribution of medicines within custodial and other secure environments. The service supports healthcare and operational teams by enabling auditable, role-based access to medicines, reducing manual handling and improving safety, efficiency and compliance.

The MDL service combines cloud-based medical distribution software with locker-based dispensing infrastructure and supporting services. The primary G-Cloud service is the software, with associated implementation as part of the overall solution. Customers usually deploy in their own cloud infrastructure.

2. Pricing approach

Pricing for the MDL service reflects the combination of:

- access to the medical distribution software platform,
- the scale of deployment (e.g. number of lockers, compartments and sites),
- hosting and resilience requirements,
- and the scope of implementation and onboarding services.

Software pricing is published using transparent units to enable buyers to calculate costs at the point of award.

Hardware, cabling and physical infrastructure are essential to the operation of the service but are treated as ancillary elements to the cloud software and are priced separately from the software licence.

All prices shown are maximum framework prices. Any discounts offered are applied as reductions from these published rates.

Onboarding fees (one-off)

Onboarding fees are one-off costs associated with the initial setup and deployment of the MDL service.

	Fee (£)
Software licence (one-off)	£4,929
Installation and deployment	£5,872

All onboarding fees are payable once per deployment.

Annual fees support – Year 1 onwards

Annual fees apply from Year 1 onwards and cover the ongoing operation and support of the MDL service.

	Annual fee (£)
Support (Remote) per site	2,196
0–100 compartments (per compartment)	£46
100–200 compartments (per compartment)	£44
200–300 compartments (per compartment)	£42

The annual licence fee is calculated by multiplying the number of compartments deployed by the applicable per-compartment rate.

Fees are payable annually in advance. All prices exclude VAT.