



Crown
Commercial
Service
Supplier



Pricing

Lots 2a, 2b, & 3
RM1557.15 - G-Cloud 15

CT/DIGITAL®

Our G-Cloud 15 Services

The following pricing sheet outlines the rates for all Lots relevant to CTI Digital

Lot 2a

Infrastructure Software (I-SaaS)

Support & Maintenance for Infrastructure:
AWS, Upsun, and Azure

Lot 2b

Software as a Service (SaaS)

Design & Development for Drupal,
Umbraco, Shopify, Magento, Custom
Applications and Mobile Developments

Support & Maintenance for Drupal,
Umbraco, Shopify, and Magento

Lot 3

Cloud Support Services (Additional Services)

Managed Cloud Hosting in AWS, Upsun, and Azure

Cloud Infrastructure Consultancy and Review for AWS, Upsun, and Azure

Web Application Firewall (WAF) and Content Delivery Network (CDN) for AWS,
Upsun, and Azure

Cloud Hosting for CMS and Commerce Websites

Infrastructure Health Checks and Audits for AWS, Upsun, and Azure

Website Health Checks and Audits for Drupal, Umbraco, Shopify, and Magento

Rate Card

Rate Card

Role	Minimum UK Day Rate excl. VAT	Maximum UK Day Rate excl. VAT	Minimum Offshore Day Rate excl. VAT	Maximum Offshore Day Rate excl. VAT
Architecture Roles	£700	£1,500	£385	£825
Chief Digital & Data Roles	£600	£1,500	£330	£825
Cyber Security Roles	£700	£1,000	£385	£550
IT Operations Roles	£600	£900	£330	£495
Product & Delivery Roles	£575	£1,100	£316.25	£605
Quality Assurance Testing Roles	£600	£1,000	£330	£550
Software Development Roles	£550	£1,100	£302.50	£605
User-Centred Design Roles	£550	£1,100	£302.50	£605

The prices shown provide the minimum to maximum UK day rate for each set of roles. The rate is dependant on the seniority of the role.

Travel & expenses

Travel and subsistence charges are dependent upon project scope and location, and are confirmed within our initial quotation when possible. Other out of pocket expenses are chargeable by prior arrangement.

Cloud Hosting

Managed Hosting

We agree to a baseline hosting level based on your existing traffic, however our experts will tailor the architecture to your website(s)' unique characteristics.

Scalable hosting	Peak visitors	Indicative amount ex. VAT
Level 1	1,250 per day	£300 per month
Level 2	2,500 per day	£475 per month
Level 3	5,000 per day	£650 per month
Level 4	10,000 per day	£875 per month
Level 5	20,000 per day	£1,000 per month

- Additional costs apply when scaling, limitations can be set.
- Prices are shown based on a 12 month contract.

Enterprise Hosting Services

Type of Instance	Indicative cost per annum ex VAT
Small 1 x 4GB web servers Up to 100GB block storage	£10,100
Medium 3 to 6 x 4GB web servers in multiple availability zones Database service Up to 100GB block storage	£15,850
Large 3 to 11 x 8GB web servers in multiple availability zones HA database service Up to 100GB block storage	£18,700

→ Prices are shown based on a 12 month contract and may vary depending on platform (costs shown are indicative of AWS instances).

All plans come by default with:

- Elastic load balancer
- 100GB outbound bandwidth
- 7-day backup/snapshot retention
- Staging environment (clone of production, with a reduced specification of servers)
- 24x7 proactive monitoring & support for the production environment

Web Application Firewall

Type of Instance	Cost per annum ex VAT
Professional Fast DNS, WAF, CDN, SSL, custom page rules and performance optimisations	£400 per domain
Business As Professional, with uptime SLAs, service credits, expanded page rules and bot protection.	£3,250 per domain
Enterprise As Business, with additional SLAs and service credits, 24/7 support, network prioritisation and advanced features only available to Enterprise users.	Project Specific

All Cloudflare users have access to the following features:

- DDoS Protection
- Fast DNS
- Content Delivery Network
- Web Application Firewall
- Performance Optimisations

→ Prices are shown based on a 12 month contract and costed per domain.

Support & Maintenance

Critical Support

Our support service gives you complete peace of mind that your website is operating at its best and all the tools we need to undertake development changes safely and efficiently.

Service	Operating hours	Indicative amount / month ex. VAT
Standard	Office hours: 9am - 5pm Monday to Friday (except UK Bank Holidays)	£1,000 / month
Enterprise	24 hours / 365 days per year Monday to Sunday (include UK Bank Holidays)	£2,500 / month

→ Prices are shown based on a 12 month contract.

Reactive Support

A regular monthly allowance for taking care of small quick change, minor bugs and application issues.

Allocation	Indicative rate ex. VAT	Indicative amount ex. VAT
5 hours per month	£140 per hour	£700 per month
10 hours per month	£135 per hour	£1,350 per month
15 hours per month	£130 per hour	£1,950 per month
20 hours per month	£125 per hour	£2,500 per month
Additional hours	£150 per hour	-

→ Prices are shown based on a 12 month contract.

Continual Enhancement (CE)

Our award-winning multi-talented team focuses on growing your online success through a strategic roadmap of activity and flexible retained allowance.

Allocation	Indicative rate ex. VAT	Indicative amount ex. VAT
5 hours per month	£825 per day	£4,125 per month
10 hours per month	£800 per day	£8,000 per month
15 hours per month	£775 per day	£11,625 per month
20 hours per month	£750 per day	£15,000 per month
Additional hours	£850 per day	-

→ Prices are shown based on a 12 month contract.

Health Checks & Site Audits

Health Checks & Site Audits

Our health check provides a detailed review of your website. A detailed report will outline any remedial work we recommend to ensure the site is secure and functioning at its optimum.

A site audit of your web application as part of onboarding to our service desk ensures we can meet our Service Level Agreement (SLA) and prompt response to support requests.

We also provide a selection of targeted specialist audits including UX, SEO and content. These are priced according to the specific requirements.

Allocation	Indicative amount ex. VAT
CMS Health Check and Report*	£5,000

→ *Per codebase or application.

Discount Percentages

Discount Percentages - Lots 2a & 2b

Annual Contract Value	% Discount through Framework
Less than £250,000	0
Between £250,000 and £500,000	2
Between £500,001 and £1,000,000	4
Between £1,000,001 and £2,500,000	6
Between £2,500,001 and £5,000,000	8
Over £5,000,001	10

We aim to provide the ultimate value to our clients through this framework.
We will work closely with you to design a service that meets your needs, and we aim to deliver results that exceed your expectations.

Thank you





Get in touch

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