

Digital Health Change Management and Transformation

Service Overview

Ideal Health's comprehensive Change Management and Transformation service uses proven industry-standard methodologies to help NHS organisations analyse current and future state, perform change impact analyses and manage people change to maximise adoption and ensure benefits realisation of digital transformation.

Service Features and Benefits

Service Features

- Design and delivery of change management and transformation programmes
- Workflow and Process mapping including current state assessment
- Future state and target operating models (TOM) development
- Comprehensive Gap or Change Impact Analysis
- Established and proven industry-standard change management methodology
- Communications and Engagement Strategy and Planning
- Leadership and Sponsorship Strategy and Planning
- Learning and Education services for End-Users and Healthcare Professionals
- Benefits Realisation Management with data-driven metrics
- Transition to Business as Usual (BAU)

Service Benefits

- Comprehensive organisational reviews and assessments
- Effective change management strategies that facilitate seamless transformations
- Tailored solutions that improve staff satisfaction
- Benefits Realisation and Measurable results (ROI)
- Reduced operational inefficiencies
- Enhanced workflow and service utilisation for improved patient care
- Reduction in clinical risk through industry-recognised practises

Client-Side Responsibilities

- Access to the client-side stakeholders required for delivery of this service.
- Access to equipment, domains and files required for delivery of this service.