

Integrated Care and Population Health Management

Ideal Health supports ICSs and care providers in their use of technology to deliver integrated care and adopt population health management. We help organisations translate national strategies into actionable local plans, leveraging data, interoperability, and AI to improve patient and population health outcomes, efficiency, and patient experience.

Service Features and Benefits

Service Features

- Co-design and delivery of integrated digital and data strategies aligned to What Good Looks Like (WGLL), Data Saves Lives and the NHS 10 Year Health Plan
- Population Health Management (PHM) design, implementation, and analytics — including data platform configuration and use case development
- Information Governance and data sharing agreements to enable trusted, secure cross-organisation data use
- Shared Care Record and Health Information Exchange (HIE) implementation and interoperability planning using open standards (FHIR, SNOMED CT, GP Connect)
- Implementation of remote patient management systems
- Development of business cases, digital roadmaps and procurement support aligned with NHS England standards and funding frameworks
- Support for cloud, AI and automation adoption in care coordination, patient engagement, and operational improvement
- Capacity and flow management and planning
- Digital maturity assessments (HIMSS, WGLL, AI Maturity) and improvement planning
- Support for Internet and Cloud based operational and care systems
- Managed service and risk-sharing models to support sustained delivery and measurable outcomes

Service Benefits

- Leverages technology for successful integrated care delivery
- Improved outcomes and quality of care for patients
- Enhanced efficiencies via optimisation of care pathways and workflows
- Improved service planning, provision and utilisation
- Higher levels of patient and staff satisfaction
- Coordination and rationalisation of digital systems
- Cross-organisational understanding of digital, clinical and process maturity
- Better use of data in line with regulatory requirements

- Enhanced stakeholder (patient and staff) communication and engagement
- Managed service approach ensures successful and deliverable outcomes

Client-Side Responsibilities

- Access to the client-side stakeholders required for delivery of this service
- Access to equipment, domains and files required for delivery of this service