

EPR and Digital Health System Mobilisation and Pre-Implementation Planning

Service Overview

Ideal Health's services for programme mobilisation and pre-implementation planning for electronic patient records (EPRs) and digital health systems create the solid foundation for implementations. Our services reduce risk, create predictability and provide confidence that multiple workstreams are aligned and implementation activities deliver the expected outcomes, on time and on budget.

Service Features and Benefits

Service Features

- Initiate and define the programme and create overview with interdependencies
- Create and define programme or project workstreams and PMO
- Organisational readiness planning and assessments
- Development of clinical and organisational design authorities
- Testing, change, data migration and communications strategies and resource planning
- Conduct stakeholder and workstream workshops
- Development of programme or projects gateways, milestones, KPIs and reporting
- Create and update benefits measurement and realisation matrices
- Change, risk, resilience and business continuity planning and management
- Programme recovery including audit, analyse, resolve, planning and restart

Service Benefits

- Assurance gained from previous mobilisations and planning activities
- Clarity from defined roles, responsibilities and accountabilities
- Specific outcomes with clear measures of success
- Definition and quantification of benefits
- Clear sponsorship and accountability for delivering the change
- Reduced complexity with a roadmap showing stages, gateways and timescales
- Efficient and effective governance to enable rapid decision-making
- Increased clarity on risks defined with mitigation and contingencies

- Strong governance, communications and approval processes
- Improved benefits realisation

Client-Side Responsibilities

- Access to the client-side stakeholders required for delivery of this service.
- Access to equipment, domains and files required for delivery of this service.