

EPR and Digital Health Training, Education and Learning

Ideal provides a portfolio of training, education and learning services covering digital health implementations alongside ad hoc training needs, supported by scheduling tools and online learning management. We tailor our learning pathways to your organisation using classroom-based or virtual training and eLearning to deliver optimal adoption of the new system. We work across Acute, Primary, Mental Health and Community settings devising learning for EPRs and other clinical systems.

Service features and benefits

Service features

- New and existing digital health system training, including EPR systems
- Training Requirements Assessment, Training Strategy, Training Needs Analysis, Planning
- Provision of Training Managers and Document Developers
- Curriculum development and localisation of training courses and materials
- Provision of scalable, high-quality trainers, LMS Administrators and other training resources
- Training scheduling and management using Ideal's scheduling software
- Tailored eLearning solutions for flexible training delivery and support
- Training delivered using best-practice structured methods and techniques
- Highly experienced training teams (Cerner, Epic, Nervecentre, MEDITECH, System C, TPP/SystmOne)
- Maintenance of Training Collateral e.g. lesson plans, support materials and eLearning

Service benefits

- Enhances user confidence and proficiency in new system adoption
- Risk mitigation through delivering effective role-based training
- Maximises efficiency of the training programme through blended learning approach
- Tailored role-based courses ensure users receive appropriate training
- LMS management and scheduling tools that enable visibility of Training Progress
- Ideal's experienced training leads create high quality digital health training
- Blended learning materials, including e-learning, offer ongoing training opportunities
- Comprehensive training utilising full system functionality
- Partnerships or recommendations for tools such as Virtual Learning, AI driven support materials, LMS etc.

Client-Side Responsibilities

- Access to the client-side stakeholders required for delivery of this service
- Access to equipment, domains and files required for delivery of this service