

Shared Care Records (ShCR) / Connecting Care Records (ConCR)

Ideal Health provides Shared Care Records (ShCR) that support the end-to-end transformation cycle. Our services are rooted in real-world experience and proven methodologies to ensure successful deployment and tangible benefits realisation.

Service Features and Benefits

- **ConCR / EPR readiness assessment – Enabling EPR/ConCR convergence at the data level** – assessment and roadmap to enable data sharing continuity and benefits realisation at a Trust and health system level before, during and after an EPR migration.
- **ShCR Optimisation Readiness Assessment and Delivery Strategy** - enable ICBs to understand their current position against NHSE MVS2.0 and 3.0 targets, to develop their ConCR strategy and delivery plan and identify quick wins and focus areas that will yield the highest value and benefits.
- **ShCR/ConCR Investment and Business Case** - supports ICBs to develop their investment and sustainability strategies and establish a targeted, measurable and impactful approach to benefit realisation.
- **Building the Programme Delivery Team** - flexible delivery and resourcing solutions, providing full teams or individual roles with ShCR expertise, domain specialists in Information Governance and Clinical Safety, and management of technical partners to support your programme delivery.
- **Developing Governance Models and Programme Materials** – work with NHS organisations to establish governance structures, standardised project workflows, and communication assets while maintaining a focus on clinical and patient benefits, ensuring consistent benefit realisation and tracking across the portfolio.
- **Stakeholder Engagement and Project Portfolio Development** - support ICBs in developing a value-based approach to ShCR implementation that meet national targets and prioritise local ICS clinical and operational needs.
- **Programme Delivery** - end-to-end project management of ShCR programmes, partnering with diverse health and care systems to deliver complex projects from initiation to ongoing benefits realisation, using a proven, adaptable approach. Delivered as a managed service or by targeted resource to augment existing teams.
- **Business change and benefits management** – from initial business case to ongoing tracking, ensuring clear use cases and early wins that demonstrate value, engage stakeholders, and build momentum.

Service Benefits

- Proven experience in delivering benefits-driven ShCR programmes

- End-to-end management of ShCR programmes and experience of working with a broad range of health and care stakeholders, including acutes, primary care, mental health, community, hospices and third sector/charities
- Blended experience and capability around both EPR and ShCR, providing support for the convergence agenda
- Proven experience in designing ShCR benefits management approaches and in measurable benefits realisation
- Development of ambitious yet realistic sustainability and investment strategy, including funding model and business case development
- Sustainable team delivery structure and governance framework, underpinned by a targeted training and knowledge transfer programme
- Enables data provision and data consumption continuity during EPR migration, through focus on data standards, mapping and interoperability requirements for inclusion in EPR requirements
- Identification of beneficial quick wins that can be achieved through ShCR programmes.

Client-Side Responsibilities

- Access to the client-side stakeholders required for delivery of this service
- Access to equipment, domains and files required for delivery of this service