

EPR and Digital Health Programme and Project Management

Ideal Health provides end-to-end programme and project management, assurance, and governance services to NHS organisations across acute, community, mental health, and primary care settings. Our expertise spans discovery, planning, design, development, mobilisation, implementation, and optimisation of EPR and digital health solutions, clinical systems (EPMA, PAS, LIMS, RIS, PACS), infrastructure, and wider business change and transformation programmes.

Our services are underpinned by proven and established delivery methodologies, including PRINCE2, MSP, Waterfall, and Agile, ensuring structured, transparent, and outcome-focused programme execution.

Service Features and Benefits

Service Features

- Experienced and accredited digital health programme and project management professionals, with extensive NHS and private healthcare experience
- Expertise in PRINCE2, MSP, Waterfall, and Agile methodologies, tailored to client governance frameworks
- Development and management of programme and project gateways, milestones, KPIs, benefits tracking, and reporting mechanisms
- Programme and project assurance services to ensure successful delivery and alignment to objectives
- Budget planning and management, including full audit trails and cost controls
- Organisational readiness assessments, mobilisation planning, and resource alignment for smooth programme transitions
- Comprehensive risk, issue, and dependency management, including RAID log ownership and proactive escalation pathways
- PMO design, setup, and delivery, supporting consistent project reporting, controls, and governance
- Integrated programme structures and detailed delivery planning for seamless execution across multiple workstreams
- Project governance, charters, and assurance frameworks to support transparency and stakeholder confidence
- Post-implementation optimisation management, ensuring continuous improvement and benefit realisation

Service Benefits

- Strengthened assurance and improved confidence in programme delivery through structured governance and proactive risk management

- Reduced implementation delays and interruptions via robust planning and milestone control
- Continuous assurance and transparent reporting for executive and clinical stakeholders
- Reduced attrition and improved continuity through managed service delivery and clear role accountability
- Access to expert programme leadership and mentorship, leveraging lessons learned from national EPR and digital health programmes
- Enhanced stakeholder engagement through strong communication, governance, and performance tracking
- Improved adaptability through responsive and scalable project execution models
- Delivered as a fully managed service, reducing internal administrative burden and improving delivery outcomes
- Trusted, specialist resources with a proven record of success in delivering NHS EPR and digital transformation programmes
- Supported systems include: Oracle Health (Cerner), Epic, Meditech, Nervecentre, SystemOne, SystemC, Altera, and related clinical modules including EPMA, PAS, LIMS, RIS, and PACS

Client-Side Responsibilities

- Access to the client-side stakeholders required for delivery of this service
- Access to equipment, domains and files required for delivery of this service