



Business Systems (UK) Limited

G-Cloud 15

Pricing Document

Hosted Microsoft Team Recording



Contents

1 Who are Business Systems?.....3

2 Service Pricing – Hosted Microsoft Team Recording3

3 Professional Services.....4

1 Who are Business Systems?

Business Systems is an independent UK-based transformation partner with over 35 years' experience supporting organisations to modernise customer experience and contact centre operations.

We deliver outcome-driven solutions across AI and Automation, CX Management, Workforce Engagement Management, and Monitoring and Compliance. Our consultative, vendor-neutral approach supports complex, mission-critical environments, enabling secure transitions from legacy systems to modern, cloud-based platforms while maintaining operational integrity, regulatory compliance, and delivering measurable return on investment.

2 Service Pricing – Hosted Microsoft Team Recording

The service described in this document represents one example of a service that may be provided. Business Systems Limited works with customers to scope and define services based on specific requirements, and additional or alternative services, components, or configurations may be offered following discovery. The final service delivered will reflect the agreed scope and customer needs.

Hosted Microsoft Teams Recording Pricing	
Key Components	Microsoft Teams Verint VFC
Minimum Period/Service Basis	3 months/Dedicated Service
Minimum Order/Initial Setup	25 users
Range From/To Per Month	From £15 per user per month

***Description:** Microsoft Teams recording service from Business Systems is cost effective and easy to use supporting capture of voice and instant messaging from your Teams interactions. The service covers capture, archive, search and replay capabilities from your Teams voice, meeting, and collaboration streams.

Business Systems (UK) Limited

“Driving Positive Business Outcomes through Tailored Customer Experience, Compliance and Complete Communications”

Email: tender.alerts@bslgroup.com



3 Professional Services

If contracted, professional services can be provided at £1,200 per day.

For example, user guides and training literature is provided as standard but depending upon the size of the customer requirement and number of users live training may be applicable. It is always prudent to budget for live training and the rate is £1,200 per day.

This includes consultancy, training and data extraction services.



**business
systems**

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