



Business Systems (UK) Limited

G-Cloud 15

Pricing Document

Mobile Call Recording & SMS Recording



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1 Who are Business Systems?

Business Systems is an independent UK-based transformation partner with over 35 years' experience supporting organisations to modernise customer experience and contact centre operations.

We deliver outcome-driven solutions across AI and Automation, CX Management, Workforce Engagement Management, and Monitoring and Compliance. Our consultative, vendor-neutral approach supports complex, mission-critical environments, enabling secure transitions from legacy systems to modern, cloud-based platforms while maintaining operational integrity, regulatory compliance, and delivering measurable return on investment.

2 Service Pricing – Mobile Call Recording & SMS Recording

The service described in this document represents one example of a service that may be provided. Business Systems Limited works with customers to scope and define services based on specific requirements, and additional or alternative services, components, or configurations may be offered following discovery. The final service delivered will reflect the agreed scope and customer needs.

Module	Unit Price	Pricing Notes
Basic	*£18-£35 per user per month	Assumes Bronze Support (Mon-Fri, 9-5pm) Pricing Excludes VAT at the prevailing rate

*The compliance bundle (at £18-£35 per user per month) includes:

- Standard SIM
- Calls made and received within the UK/EU (limitations apply – see End Notes)
- SMS made and received within the UK/EU (limitations apply – see End Notes)
- 1GB Data per user (unpooled) within the UK and EU (3G only)
- Secure Call Recording and SMS - Storage when an Active User

Professional Services

If contracted, professional services can be provided at £1,200 per day. This includes consultancy, training and data extraction services.

Business Systems (UK) Limited

“Driving Positive Business Outcomes through Tailored Customer Experience, Compliance and Complete Communications”

Email: tender.alerts@bslgroup.com



**business
systems**

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