
Mydex Data Services Community Interest Company operates APIs and Applications for improving public service delivery. with benefits designed to reduce friction, effort, risk and cost for subscriber organisations and individuals in clusters.

They operate as a public benefit platform which is designed to keep subscription fees low in clusters of subscribers. The costs are shared across subscribers so that overtime the more subscribers that connect, the more value and benefits of shared services accumulate in the cluster. Subscribers reduce their own friction, effort, risk and cost in delivering and integrating services to people and streamlining their own administration and integration costs.

We offer a unique feature and benefit to Subscribers: As a community interest company whose mission is the empowerment of individuals in their daily life, over their whole life, we provide use of the Safe Secure Cloud Core APIs, and People (Member) facing Application Services and Personal Data Store **entirely free for life to individuals.**

This means each subscriber can incrementally build out connectivity to individuals' personal networks and to other service providers and subscribers. This happens seamlessly and securely and legally with GDPR rights and obligations designed in as the key enabler. Individual Members control the approval and formal consent of GDPR compliant Data Sharing and Services Agreements.

This is a vitally important range and productivity extender for our subscribers. They can build trust, and more easily and more safely join up services in clusters across different organisations at low cost and with full interoperability.

Please see our service description for a detailed breakdown of the benefits and business for use of the Safe, Secure Cloud Core API and Application Services.

All prices are exclusive of VAT at prevailing rate.

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Core API services subscription fees

Our Subscribers pay a low-cost annual subscription fee to use our Core API services which operate on a pay as you use and grow basis. These Core API Services can work independently of each other or together. Each Core API's annual subscription fees are summarised below.

Identity as Service (IDaaS)

Subscription fees for Mydex Identity as a Services are on a **pay as you use** basis, building on the combination of the following elements to calculate the subscription fee.

- **The number of subscriber applications / services connected** to Mydex IDaaS as relying parties using OpenIDConnect protocol. **Minimum is one with a year 1 set up cost of £1,000 and annual support fee from year 2 of 25%**
- **The number of users per month** starting at the minimum of **500** per month for subscription calculations
- **The price per active user per year is set at £0.30 pence**

Element	Year 1	Year 2 onwards
Subscriber Organisation set up of one application as relying party to the IDaaS federation	£1,000	£250
Minimum of 500 users registering and logging at £0.30 pence per annum	£150	£150
Each additional application added as a relying party to IDaaS federation for subscriber organisation	£1,000	£250

Personal Data eXchange (PDX)

Subscription fees for Mydex Identity as a Services are on a **pay as you use** basis, building on the combination of the following elements to calculate the subscription fee.

Each subscriber pays for an initial connection fee to the Personal Data eXchange (PDX) of **£10,000** for their application or service and an annual fee from Year 2 onwards at a rate of **25% of year 1**. They can make use of the full range PDX Feature Blocks.

The subscriber pays **£5 per annum** for each citizen's Personal Data Store they connect to for two-way exchange of personal and service event data. We charge a minimum of 100 people per annum.

Please note: There are no transaction fees or data exchange limits.

Element	Year 1	Year 2 onwards
Subscriber Organisation set up of one connection to the PDX for two way personal and service event data exchange under a GDPR Compliant Data Sharing and Services Agreement	£10,000	£2,500
Minimum of 100 Personal Data Store connections	£500	£500
Each additional application connection to the PDX	£5,000	£1,250

Master Reference Data Services (MRD)

Subscription fees for Mydex Master Reference Data Services are calculated on the following basis -

- £4,000 per annum subscription fee with access to one reference data service
- £500 per annum per additional data service selected
- £2,000 per annum for each additional connecting application, website or service using the subscription has automatic access to all content services subscribed to.

Please note: No charge is made for the content itself because wherever possible it is open-source content curated by identified organisation such as the NHS.

The subscription fee covers our managed service covering automatic content collection, processing, storage and provisioning via the MRD API which enables subscribers to integrate into one or more of the applications, websites or services to deliver integrated dynamic configurable information search and retrieval services.

Element	Annual Fee
Core subscription per application, website or service connecting to the MRD API which includes one content service	£4,000
Each additional content service	£500
Each additional application, website or service connection to the MRD API	£2,000

Application Services subscription fees

Included Engagement Platform

Each subscriber organisation pays for their connection to the Core API Services, and the number of organisational users with different roles. Interaction and connection to citizens is managed under a citizen approved GDPR Data Sharing and Services Agreement. Subscribers access Included platform via the included.io application.

Please note individuals have free access for life to the [Included.me](https://included.me) application, Individuals only need to sign up once to Included.

Element	Year 1	Year 2 onwards
Organisation Connection to Core APIs PDX API, IDaaS and MRD	£5,000	£500
Each organisation administrator	£1,500	£1,500
Each organisation manager	£480	£480
Each organisation team member	£240	£240
Each organisation viewer only	£50	£50

Service Provider Application

Designed for public, third and independent sector service providers who do not have their own application software to connect but want to move away from using forms, spreadsheets, emails to connect with the people they serve and manage their relationships, referrals, onboarding and ongoing service delivery.

Each organisation pays for their connection to the Core API Services, the number of organisational users and each citizen they connect with under a GDPR Data Sharing and Services Agreement.

Element	Year 1	Year 2 onwards
Organisation Connection to Core APIs PDX API, IDaaS and MRD	£5,000	£500
Each organisation user Administrator, Manager, Team Member	£205	£205
Each organisation view only user	£100	£100
Each citizen connected to Subscriber organisation	£5	£5

People App and Personal Data Store

As stated Mydex CIC provides individuals (Members) with their People App and Personal Data Store entirely free of charge for life.

The People App is the individual's digital front door to their life as represented by the data in their Personal Data Store and their interactions with the world around them.

Subscribers pay low-cost connection fees to interact with the individual's Personal Data Store (PDS) via one or more of the Core API services i.e. Personal Data eXchange (PDX), Identity as a Service (IDaaS) and Master Reference Data Services (MRD). The MRD being where they can manage their own content services for publishing information that will appear seamlessly in the People App.

Discounts available for scaling adoption

As adoption and use of our Core API and Applications grow, we offer discounts to subscriber organisations as well as clusters of subscribers who seek to create a local integrated network which individuals can join.

Clusters represent either a geographical network or service specific networks where individuals accessing services will need to work across two or more multi-disciplinary teams using different applications.

These multi-disciplinary teams can be within one organisation or spread across a range of organisations.

Please note: Discounts are calculated against the first-year commitment and are recalculated at each anniversary to reflect growth in adoption.

Subscriber Discounts for multiple Core API subscriptions

We already offer a 50% discount on Year 1 connection fees for additional connections from subscriber applications, websites and services. However, we seek to accelerate adoption and incremental benefits realisation through increased integration and interoperability as connectivity grows.

Element	Subscription Number			
	3	4	5	6
Identity as a Service (IDaaS)	10%	15%	20%	25%
Personal Data eXchange (PDX)	10%	15%	20%	25%
Master Reference Data Services (MRD)	10%	15%	20%	25%

Cluster Discounts

In addition to subscriber discounts, we offer clusters of subscriber organisations working together another discount model. This seeks to benefit all subscribers by offering discounts even when there is only one connection per subscriber organisation.

Element	Cluster Subscriptions				
	2	3	4	5	6
Identity as a Service (IDaaS)	10%	10%	15%	20%	25%
Personal Data eXchange (PDX)	10%	10%	15%	20%	25%
Master Reference Data Services (MRD)	10%	10%	15%	20%	25%

Subscriber Discount for Application subscriptions

We offer the following discounts for Subscriber Application Services -

Included Engagement Platform

Element	Number of users		
	6 to 10	11-19	20+
Each organisation administrator	10%	15%	20%
Each organisation manager	10%	15%	20%
Each organisation team member	10%	15%	20%
Each organisation viewer only	20%	30%	50%

Service Provider Application

Element	Number of users		
	6 to 10	11-19	20+
Each organisation user Administrator, Manager, Team Member	10%	15%	20%
Each organisation viewer only	20%	30%	50%

PDS connections volume discounts

Single Subscriber

Subscribers only pay once per individual they connect per application or service. As the volume of individuals connecting with an organisation grows, we provide volume discounts considering the total number of people an organisation is connected to across all their applications and services.

Element	Subscriber discount range Total Number of PDSs connected across all applications and services		
	5,000 to 9,999	10,000 to 19,999	20,000+
Personal Data Store (PDS)	10%	20%	50%

Cluster of subscribers discount

We want to encourage integrated services across clusters. We have therefore extended discount levels to the total number of Personal Data Stores (PDS) connected to within a cluster. This replaces Subscriber volume discounts as it enables all subscribers to share in the discount benefit. We believe this enables subscribers of different size and scale to benefit equally from collaboration and delivery of seamless integrated service. A

Cluster can be as little as two subscribers.

Element	Cluster discount range Total Number of PDSs connected across all applications and services		
	5,000 to 9,999	10,000 to 19,999	20,000+
Personal Data Store (PDS)	10%	20%	50%

Multi-year subscription discounts

Multi-year subscription discounts are available for three year or more commitments. These are applied as the final discount once total subscription fees have been calculated.

Element	3-year commitment
Identity as a Service (IDaaS)	10%
Personal Data eXchange (PDX)	10%
Master Reference Data Services (MRD)	10%
Included Engagement Platform	10%
Service Provider Application	10%