

Mydex provides a range of modular services to subscribers and clusters in their orientation, planning and implementation of the Mydex Safe Secure Cloud Core API and Application services and the ongoing support and support of our subscribers throughout their life cycle.

These can be combined together to meet specific needs. These services can be applied to our Core API and Application services as they are being applied in the context of our subscribers projects and services to aid in delivering successful outcomes. We have provided a more detailed overview in our Service Description for these services. The modular service elements are listed below.

Service element	Fee Excl VAT
Briefing on our Human, Digital and Data Rights based approach using a person centred architecture to support seamless service integration, innovation, improvement and transformation through interoperable two-way secure data and service event data exchange. We cover the fundamental concepts, business cases and approaches to prioritisation and planning for organisations, subscribers and clusters. Demonstrates how placing a person at the centre as the point of integration, connected, equipped and enabled to be an active participant delivers significant benefits. Outlines these benefits for operations and reorganisation in terms of improved experience and outcomes to eradicate friction, effort, risk and cost and deliver productivity improvements across operational services. Three quarter day event	£2,000

Service element	Fee Excl VAT
Briefing on Mydex portfolio of Mydex Safe, Secure Cloud (SSC) Core API and Application services and our support services. We outline their capability and range of features and options, exploring different case studies and use cases. • Mydex Identity as a Service (IDaaS) • Mydex Personal Data eXchange (PDX) Holder Service Provision including consent Management, Data Sharing Agreements and GDPR compliance • Mydex Master Reference Data Services (MRD) • Mydex Personal Data Stores (PDS) Holders and our People Apps free for life for our Members • Included Citizen Engagement Platform • Service Provider Application	£1,250
Briefing on Identity as a Service covering federation, orchestration, configuration options, review of relying parties and service providers to be included. Outline range of protocols available.	£1,250
Briefing on the Included Platform. Walk through the key features of Included platform from the subscriber, cluster and citizen perspectives. • Self Service Organisation Management • Invites service - subscriber team members and citizens • Projects service - Set up, Data Ethics, Consent • Insight services - Set up, insight configuration, dashboards • Offers Services - Set up offers configuration, dashboards	£1,250

Service element	Fee Excl VAT
Briefing on People web app - walkthrough of features functions and benefits • Circles of Support • Modular About Me Profiles • Self Directed Support • Referrals Management • Calendar • Timeline • Secure Messaging • Alerts and Notification • Sign up and Login • Approving GDPR compliant Data Sharing and Services Agreements	£1,250
Briefing on the Service Provider Application - Walk through the key features from the subscriber perspectives to aid in planning and adoption to enhance seamless service integration.. • Self Managed Directory Services • Integrated information search services • Referral Management • Client management • Access to citizens Modular About Me information • Calendar services • Secure Messaging • Multi purpose output generator for export into third party systems and distribution and analysis • Self Service Organisation Management	£1,250
Configuration - API Services including configuration of new templates and specific API endpoints to support service integration and transformation • Basic complexity - 5 to 10 days • Medium complexity - 11 to 25 days • High complexity = 26 to 60 days	Blended rate of £1,693 per day
Configuration - PDS Master Data Schema and API extensions, for one new dataset of a meta, state or transactional nature with up to eight attributes and related metadata, subject to an agreed specification	£1,500

Service element	Fee Excl VAT
Discovery - Data sources and API's - research and analysis support for mapping the specific data sources and data sets required to be part of a data portability and mobility service including the mapping into a target system or service provider.	£2,500
Discovery - Data sources and target mappings Master Reference Data Services - research and analysis support for mapping the specific data sources and data sets to be published via the Master Reference Data Services. Mapping up to 3 data sources and targets, including MRD schema mapping and recommendations for MRD Schema and API Extensions. Provides for two iterations and reviews	£2,500
Discovery - Data sources and target mappings Personal Data- research and analysis support for mapping the specific data sources and data sets required to be part of a personal data related services including the mapping into a target system or organisation. Mapping up to 3 data sources and targets , including scoping configuration of interoperability templates, PDS schema mapping and recommendations for PDS Master Schema Extensions. Provides for two iterations and reviews scoped to three levels • Small 5 to 7 days • Medium 8 to 10 days • Complex 11 to 25 days	Blended rate of £1,693 per day
Discovery - Assisting in Journey mapping, review and reimagining — covering required journeys (<i>e.g. sign-up, registration, sign-in, consent, requests, profile management</i>), including data flows decomposition and review. <i>Mapping up to 1 journey with up to 2 iterations of review with up to 4 stakeholders.</i>	£2,500

Service element	Fee Excl VAT
Discovery service - providing support to subscribers in gathering the required information to scope out a full subscription for a range of use cases. <i>Results are delivery of a report with a series of recommendations and options. Typical length is over two months.</i>	£5,000
Programme and project planning and support for up to 15 hours to enable ongoing review of plans for adoption of cloud service.	£1,300
Review focusing on Included enabled Programme and Service Evolution — Reviewing current approach to service and programme delivery for up to 1 use cases involving up to 3 subscriber areas within an organisation	£3,844
Support - Communications planning — assisting with internal and external communications about new services being offered, providing draft copy and content and review of programme plans. <i>Charge per day including provision of content and feedback</i>	£1650
Support - Data Protection, Data Sharing and Services Agreements and DPIA development planning. Mixture of briefings and ongoing support as subscribers develop their connections and design their services. Strong focus on the following areas. <i>Up to 10 hrs in a month</i> • Use Cases • Data minimisation • Informed consent • Transparency • Data Usage • Data Portability • Subject Access Requests	£2,500
Support - discussion with subscribers technology and application vendors and system integrators and managed service providers. Focusing on what is involved in integration, making assessments of their API capability and underlying Data Models and service flows. <i>Up to 15 hrs of engagement and feedback</i>	£5,000

Service element	Fee Excl VAT
Support - Planning and Implementation up to 5 hrs per month to up to 4 individuals. Telephone support, face to face meetings, document and plan reviews	£1,778
Support - Subscriber technical support for developers building integrations and connections to Mydex platform services. Responding to requests for information, addressing issues and providing guidance where required. 5 hrs per month for up to two individual's, Email, Video Call, Chat channels where available	£1,500
Workshop Preparation , pre-reading, coordination, scope agreement liaising with lead stakeholders.	£650*
Workshop Delivery - One day held on subscriber premises or delivered remotely, Up to 12 attendees. Subscriber provides: room, access to internet via wifi, projector and screen; refreshments and coordination of the event. Mydex CIC provides: expert facilitator and core content. Can be configured for kick off, orientation, planning, migration, implementation, training, progress reviews and support. <i>*Mandatory to have workshop preparation service above.</i>	£2,500
Workshop Review - review and recommendations follow-up with attendees and key stakeholders in organisations and cluster(s).	£650

Subscribers can also seek specific support configured using the Mydex SFIA rate card.

All prices are excluding VAT at the prevailing rate.