

# G-Cloud Cloud Support Service Definition

## What is the Cloud Support Service?

### OVERVIEW

The Cantabular Ltd Cloud Support Service helps customers integrate Cantabular (flexible table building software) into existing or new cloud infrastructure. The service addresses additional requirements to support data and metadata ingestion, API configuration, integration or modification to an existing customer user interface. An agile framework is applied to support the service. The teams have been using the GDS guidelines since our inception in 2009.

The Cantabular cloud service has been used by the Office for National Statistics (ONS) and the Northern Ireland Statistics and Research Agency (NISRA) to implement statistical disclosure controls (SDC) and confidentiality checks for the 2021 England and Wales Census and the Northern Ireland 2021 Census. Both systems are live and operational.

The UK Statistics Regulator says

“The Flexible Table Builder has proven to be a successful innovation which has helped expand the public ownership and use of the census results. We regard this tool as an example of good practice that other statistics producers should seek to emulate”

### BENEFITS

- Access to data engineering teams with deep knowledge of building scalable systems.
- Application of a modern agile framework that focuses on showing working software early and often.
- Upskilling customer teams for more use of automation
- Experience of modern communication channels e.g slack /trello/virtual meetings and modern ways of working.

## SERVICE

- Speed: We deliver at high velocity to reach the end goal.
- Simplicity: We deliver against core 'user needs' to ensure success.
- Flexibility: We innovate to address difficult technical challenges.

## PRICING

Agile delivery team member prices start at £875.