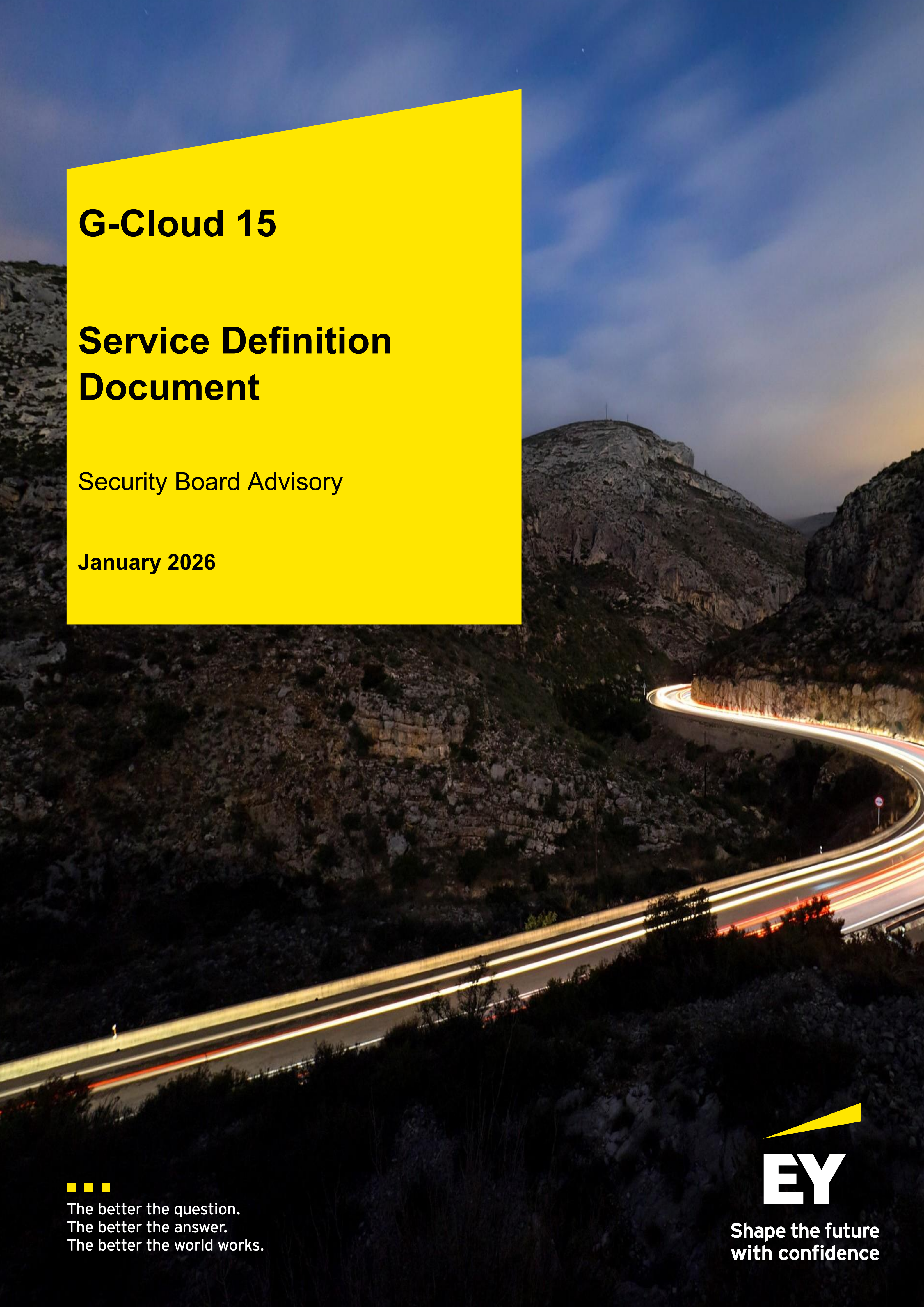

G-Cloud 15

Service Definition Document

Security Board Advisory

January 2026

The better the question.
The better the answer.
The better the world works.

Shape the future
with confidence

Contents

1. Service detail

Security Board Advisory Service

According to a 2026 survey conducted by Gartner, only 10% of non-executive directors surveyed have strong confidence in their cybersecurity uplift initiatives and investments, often struggling to connect them to business outcomes. EY assists senior stakeholders in understanding their organisation's cybersecurity posture, capability, and maturity. We empower boards to gain insights into security risks and achieve governance objectives for effective risk management, primarily through board reporting.

Board Reporting

Why Board Reporting Matters

Board reporting matters because it turns complex cybersecurity information into clear, actionable insight that leaders can use to make informed decisions. Organisations often struggle with scattered data, unclear ownership, and inconsistent reporting processes, which makes it difficult for the board to understand real cyber exposure. EY's approach directly addresses these gaps by assessing whether the right data exists to calculate meaningful metrics, identifying the people and skills required, and defining the technology and automation needed to ensure accuracy and consistency. It also highlights that without structured planning, reliable dashboards, and standard operating procedures, reporting becomes manual, slow, and vulnerable to errors - limiting the board's ability to govern risk effectively. By building strong processes, enhancing data quality, and enabling real-time dashboards, organisations give the board the confidence, clarity, and visibility needed to prioritise risks, challenge assumptions, and make cyber decisions that support business strategy and resilience.

EY's Role in Service Delivery

The Security Board Advisory Service supports organisations to build a consistent, reliable, and decision-ready cybersecurity reporting capability for their executive and board stakeholders. It begins by assessing how the organisation currently gathers, interprets, and communicates cyber information, confirming if the right stakeholders are engaged and that insights reflect real risks and operational realities. From there, EY helps design and embed a structured reporting framework that strengthens governance, improves clarity, and supports timely decision making.

Approach

Step 1: Metrics Feasibility Analysis

- Identify the data required for future-state metrics
- Assess what data/sources currently exist
- Estimate time and effort needed to create and report metrics

Step 2: People

- Understand required skills and capabilities
- Clarify stakeholder responsibilities

Step 3: Technology

- Identify tooling and capabilities needed for future state metrics
- Determine data acquisition, ingestion, transformation and storage needs
- Identify automation opportunities

Step 4: Metrics Development

- Develop new metrics as prioritised in the project plan
- Build metrics based on feasibility and dependencies

Step 5: Planning

- Determine the order in which metrics will be created
- Split work into phases (e.g., feasible now vs. dependent on people/process/technology)
- Structure a phased delivery roadmap

Step 6: Dashboard Enhancement

- Design dashboard prototype(s)
- Determine whether tooling can automate dashboards (e.g., real-time feeds)
- Assess the use of tools such as PowerBI to reduce manual effort

Step 7: Process

- Create Standard Operating Procedures (SOPs) for metric creation and updates
- Build SOPs for managing supporting capabilities
- Enable consistent execution and governance

2. Key contacts

For further information please get in touch via the email address below.

Rick Hemsley

Consulting Cybersecurity – Government and Infrastructure - Partner

Email: eytenders@uk.ey.com

Matt Saville

Consulting Cybersecurity – Government and Infrastructure - Director

Email: eytenders@uk.ey.com

EY | Building a better working world

About EY

EY exists to build a better working world, helping to create long-term value for clients, people and society and build trust in the capital markets.

Enabled by data and technology, diverse EY teams in over 150 countries provide trust through assurance and help clients grow, transform and operate.

Working across assurance, consulting, law, strategy, tax and transactions, EY teams ask better questions to find new answers for the complex issues facing our world today.

EY refers to the global organisation, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. Information about how EY collects and uses personal data and a description of the rights individuals have under data protection legislation are available via ey.com/privacy. EY member firms do not practice law where prohibited by local laws. For more information about our organisation, please visit ey.com.

Ernst & Young LLP
The UK firm Ernst & Young LLP is a limited liability partnership registered in England and Wales with registered number OC300001 and is a member firm of Ernst & Young Global Limited.

Ernst & Young LLP, 1 More London Place, London, SE1 2AF.

In line with EY’s commitment to minimise its impact on the environment, this document has been printed on paper with a high recycled content.

ey.com/uk