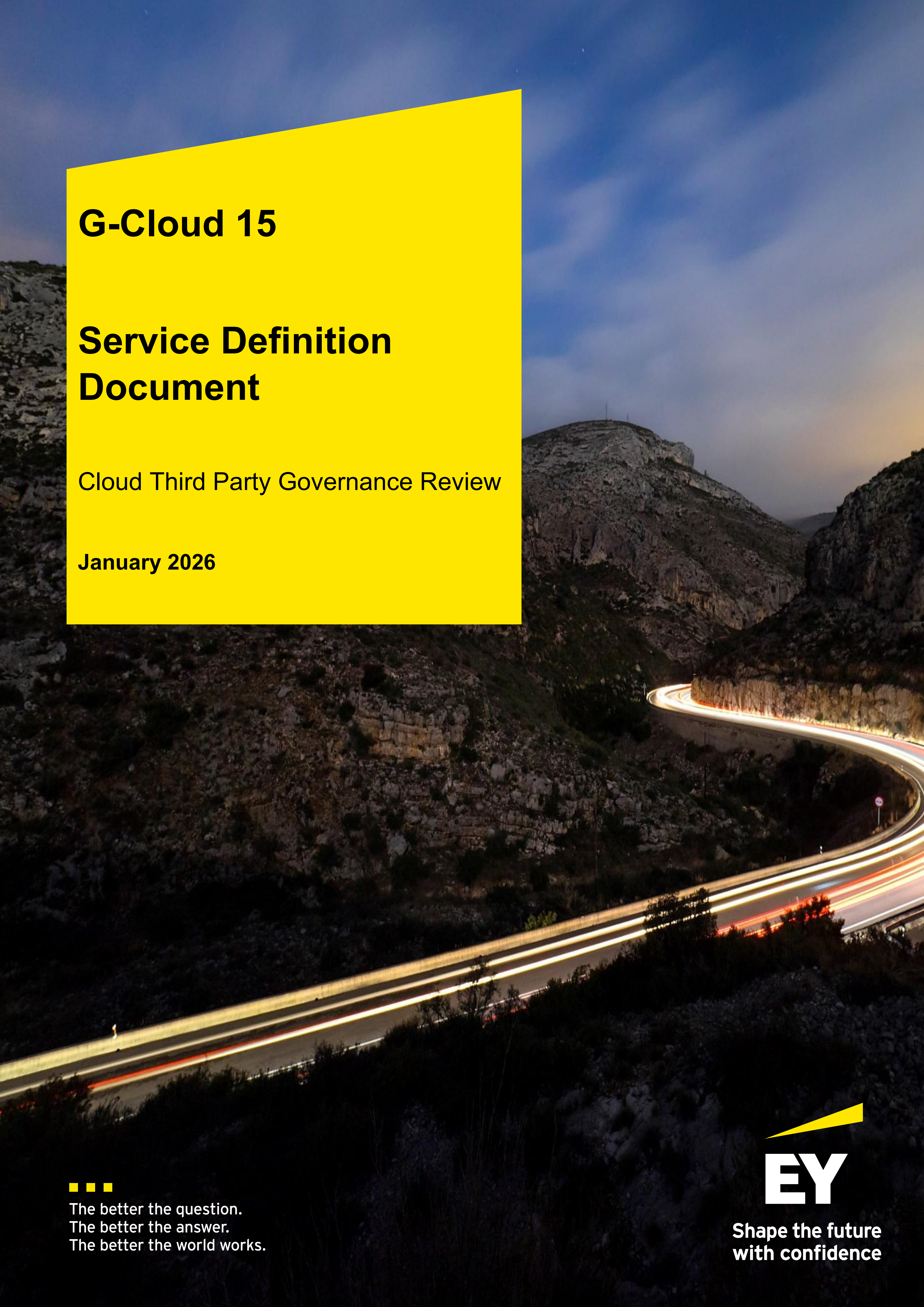

G-Cloud 15

Service Definition Document

Cloud Third Party Governance Review

January 2026

The better the question.
The better the answer.
The better the world works.

Shape the future
with confidence

Contents

1. Service detail

1.1. Introduction to the Service

This service provides the framework for gaining assurance over Third Party governance in the cloud. With the increasing ease of provisioning capacity in the cloud and use of third-party service providers (including Cloud Access Security Brokers – CASBs) in managing the cloud estate, it is important to establish a baseline for Third Party governance and sustain the baseline. The key features of the service include:

- Mapping the third-party service provider footprint in the cloud
- Tailor Third Party Risk Management (TPRM) diagnostic aligned with profile of third-party service provider footprint in the cloud
- Establish current baseline
- Carry out maturity assessment aligned with leading practice
- Determine current gaps to desired maturity
- Provide recommendations with time bound remediation plan
- Impart training to stakeholders for managing third party risks

Through this service, organisations will be able to:

- Establish their current third-party service provider footprint across the cloud estate
- Measure their current state of maturity to leading practices
- Determine gaps to desired maturity
- Develop action plans to achieve desired maturity

1.2. Service Description

We help companies and public sector organisations to thrive in the transformative age by refreshing themselves constantly, experimenting with new ideas and scaling successes. Our services include strategy, architecture, governance, service design, innovation management, commercial management and advice pertaining to legal and compliance matters. We help businesses transform and evolve quickly to seize the opportunities and help mitigate the risks that digital transformation creates.

Public sector organisations are unique in that they hold a position of trust amongst the general public which is all the more reason why they should achieve and sustain third party governance for their cloud play. To this end, it is important for public sector organisations to first establish a baseline for third party governance and then sustain the baseline to ensure that they continue to be trusted custodians of data.

The figure below highlights the applicable risks that should be addressed while engaging third party service providers in the cloud:

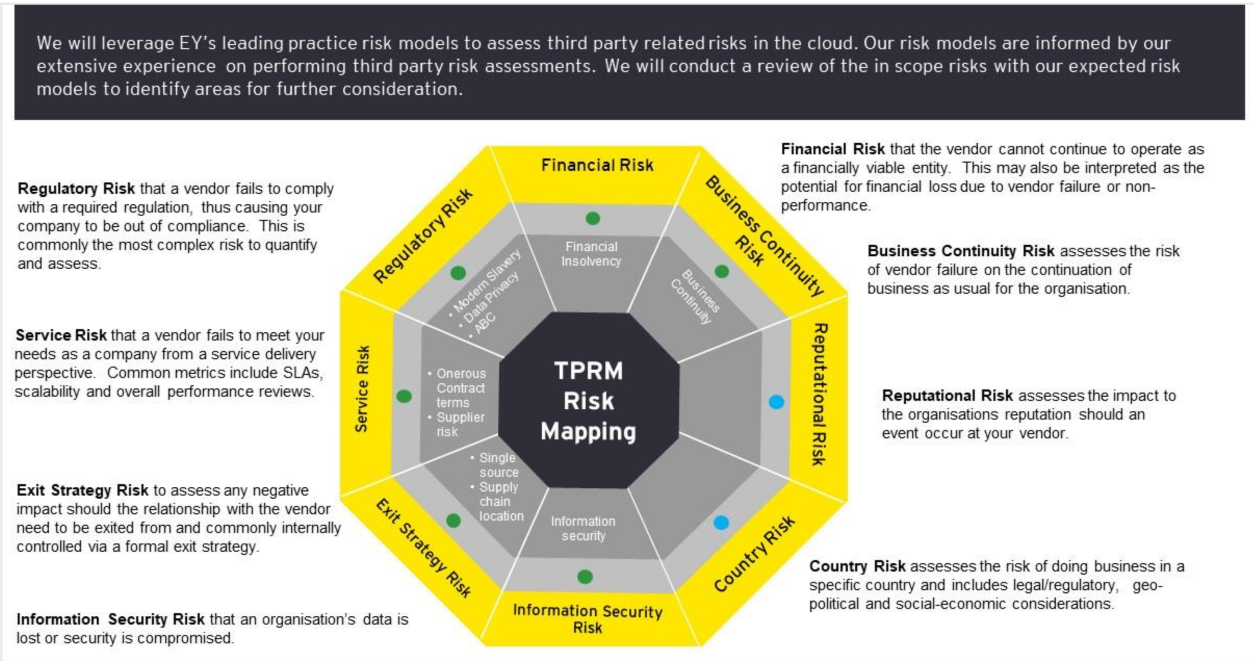

Figure 1 – Third Party Risks in the Cloud

To achieve this goal, our approach will be focused on the following activities:

- ► Identify the third-party service provider footprint in the cloud
- ► Map the third-party service providers to services used in the cloud
- ► Evaluate the operating model, policies and procedures
- ► Assess the risk assessment and due diligence processes
- ► Evaluate oversight and governance
- ► Assess monitoring mechanisms in place
- ► Measure current maturity and determine gaps to desired maturity
- ► Determine gaps and corresponding remediation plan based on recommendations
- ► Impart training to stakeholders for managing third party risks

The figure below illustrates the components of the Third-Party Risk Management process that will be evaluated during the review:

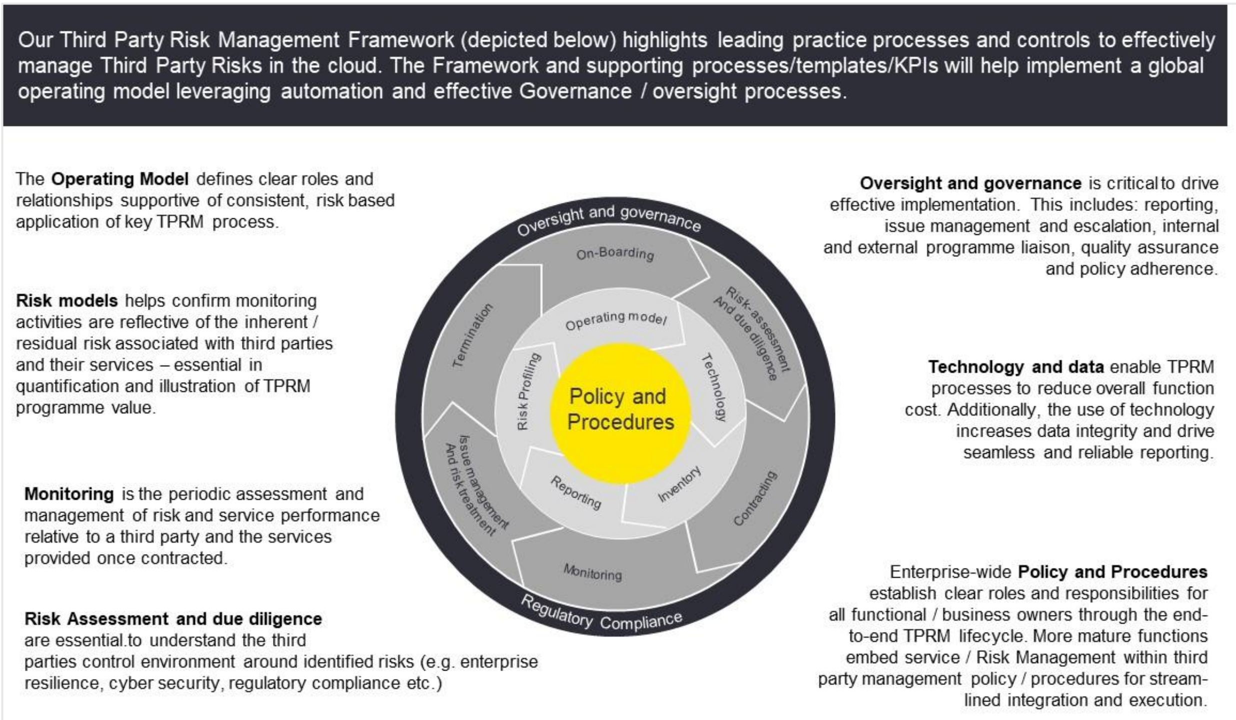

Figure 2 – Cloud Third Party Risk Management Framework

1.3. Pricing

This service is priced in accordance with the SFIA rate card provided and can be modelled using a range of commercial approaches e.g. time & materials, fixed price, etc. ‘Ordering and Invoicing’ and ‘Termination’ are to be undertaken in accordance with G-Cloud 15 contract terms unless varied by mutual agreement and detailed within a call-off contract.

2. Key contacts

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