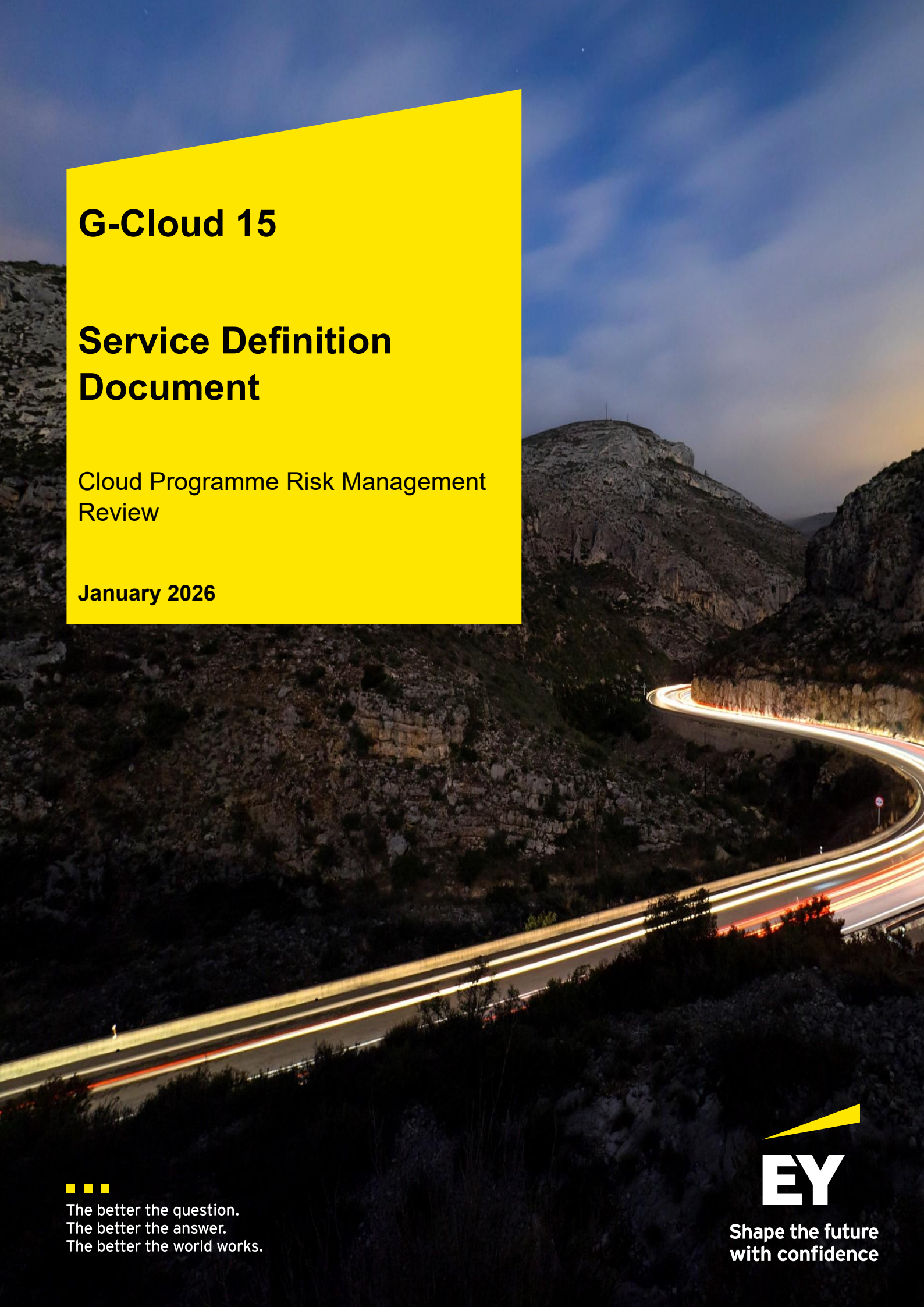




G-Cloud 15

Service Definition Document

Cloud Programme Risk Management
Review

January 2026



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The better the answer.
The better the world works.



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1. Service detail

1.1. Introduction to the Service

This service provides the framework for gaining assurance over transformation programmes in the cloud. With the increasing ease of provisioning capacity in the cloud, it is important for transformation programme owners of public sector organisations to have assurance over successful execution of transformation programmes involving move to the cloud. The key features of the service include:

- ▶ Identifying what success means for an effective and efficient execution of cloud migration programme
- ▶ Assess and evaluate the progress of the transformation journey against SMART (Specific, Measurable, Achievable, Relevant and Timebound) metrics
- ▶ Ensure ongoing measurement of progress to identify potential slippages in time, cost and objectives of the transformation
- ▶ Evaluating completeness and accuracy of data migrated
- ▶ Determine gaps and provide recommendations for course correction

The illustration below details the applicable risks for transformation programmes in the cloud:

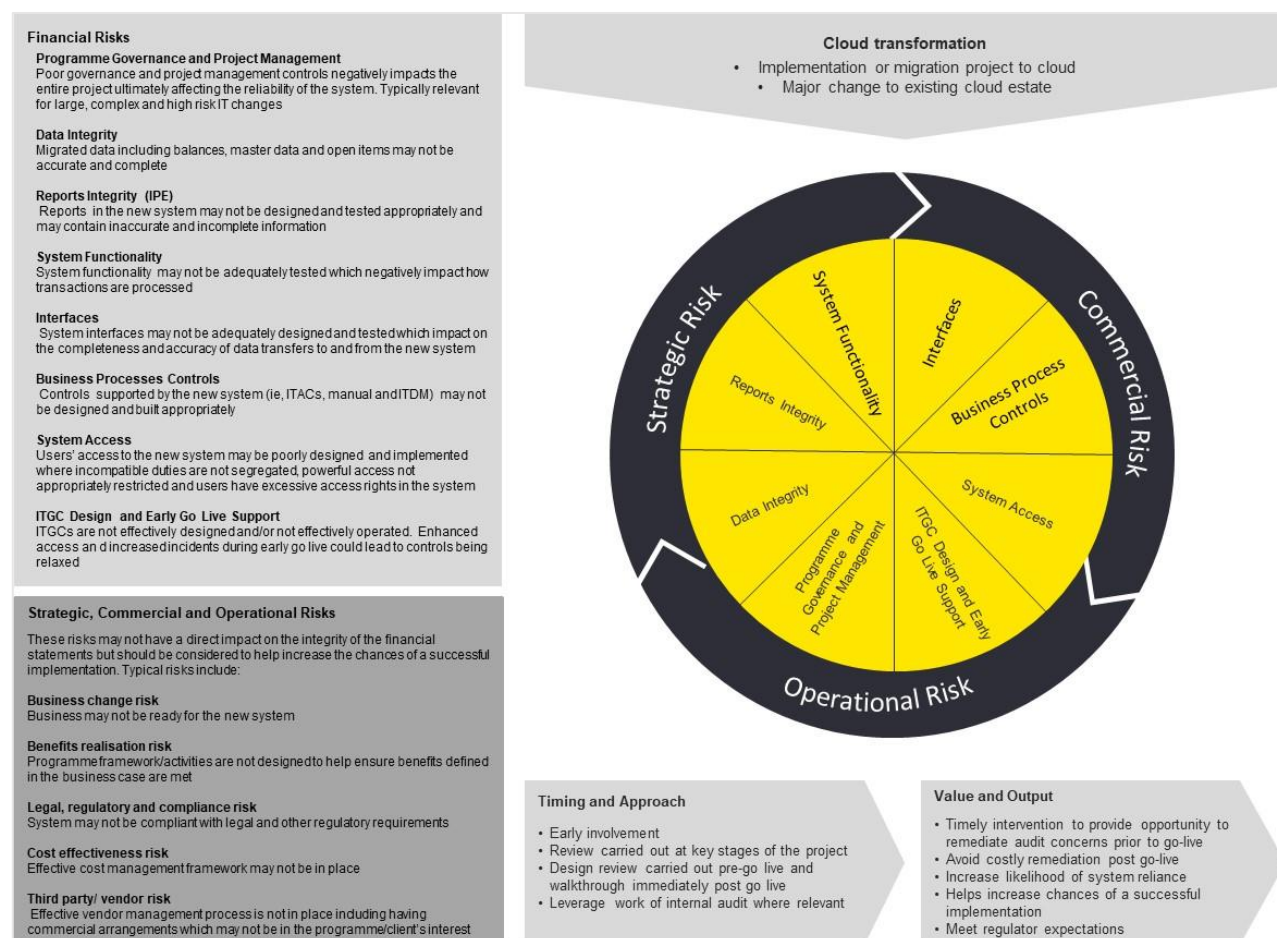


Figure 1 – Cloud Transformation Risk Overview

Through this service, organisations will be able to:

- ▶ Gain assurance over transformation programmes in terms of value delivery and timely execution
- ▶ Gain comfort on governance across the project life cycle
- ▶ Gain early warnings on potential time slippages and cost overruns
- ▶ Determine gaps to what success means
- ▶ Gain reasonable assurance on data migration
- ▶ Develop course correction plans while learning lessons for future programmes

1.2. Service Description

We help companies and public sector organisations to thrive in the transformative age by refreshing themselves constantly, experimenting with new ideas and scaling successes. Our services include strategy, architecture, governance, service design, innovation management, commercial management and advice pertaining to legal and compliance matters. We help businesses transform and evolve quickly to seize the opportunities and help mitigate the risks that digital transformation creates.

Public sector organisations are unique in that they hold a position of trust amongst the general public which is all the more reason why they should achieve and sustain value for public funds that they hold 'in trust'. To this end, it is important for public sector organisations to determine the aspects of transformation programmes that are relevant to their business and measure their progress on an ongoing basis to ensure that they continue to be trusted custodians of public fund utilisation.

To achieve this goal, our approach will be focused on the following activities:

- ▶ Evaluate the project/programme plan for being fit for purpose to achieve transformation programme objectives
- ▶ Identify relevant metrics that provide objective insights into state of health
- ▶ Identify the areas of potential slippage in terms of time/cost
- ▶ Determine the next best alternative to regain progress along the critical path
- ▶ Assess completeness and accuracy of data migrated
- ▶ Evaluate programme risk governance across the lifecycle
- ▶ Determine gaps and corresponding remediation plan based on recommendations

The figure below highlights the areas that may be scoped in for the review, as applicable to the cloud transformation programme being reviewed, across the cloud lifecycle:

Identify	Design & Configure, Build	Migrate	Manage	Decommission
1. Cloud strategy/road map 2. Feasibility analysis (security, integration, services, outsourcing, data) 3. Commercial and operational Service Level Agreements (SLAs) 4. Business change strategy 5. Vendor selection and assessment 6. Governance and risk management	1. Design and configure/build services 2. Definition of roles and responsibilities 3. Design of organisation control framework 4. Data design and governance 5. Integration design and test 6. Security design and configuration (e.g., encryption, access control) 7. Regulatory compliance 8. Business continuity plan 9. Functional and non-functional testing	1. Business readiness 2. Data migration and reconciliation 3. Cut-over and transition to cloud services 4. Technical security validation 5. Service management transition and technical support	1. Complimentary user entity controls management 2. Vendor relationship & Contract management 3. Service Organisation Control Reporting (SOCR) coverage/right to audit 4. Cloud Service Provider (CSP) SLA compliance monitoring 5. Ongoing regulatory compliance (e.g., General Data Protection Regulation (GDPR)) 6. Timely assurance (real-time, periodic, hybrid)	1. Service management transition and technical support 2. Data destruction including security settings 3. Infrastructure decommissioning (including interface disconnection) 4. Vendor exit process (vendor lock/code ownership)

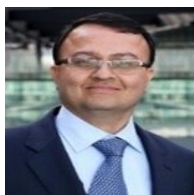
Figure 2 – Cloud Lifecycle

1.3. Pricing

This service is priced in accordance with the SFIA rate card provided and can be modelled using a range of commercial approaches e.g. time & materials, fixed price etc. 'Ordering and Invoicing' and 'Termination' are to be undertaken in accordance with G-Cloud 15 contract terms unless varied by mutual agreement and detailed within a call-off contract.

2. Key contacts

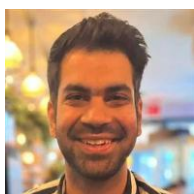
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