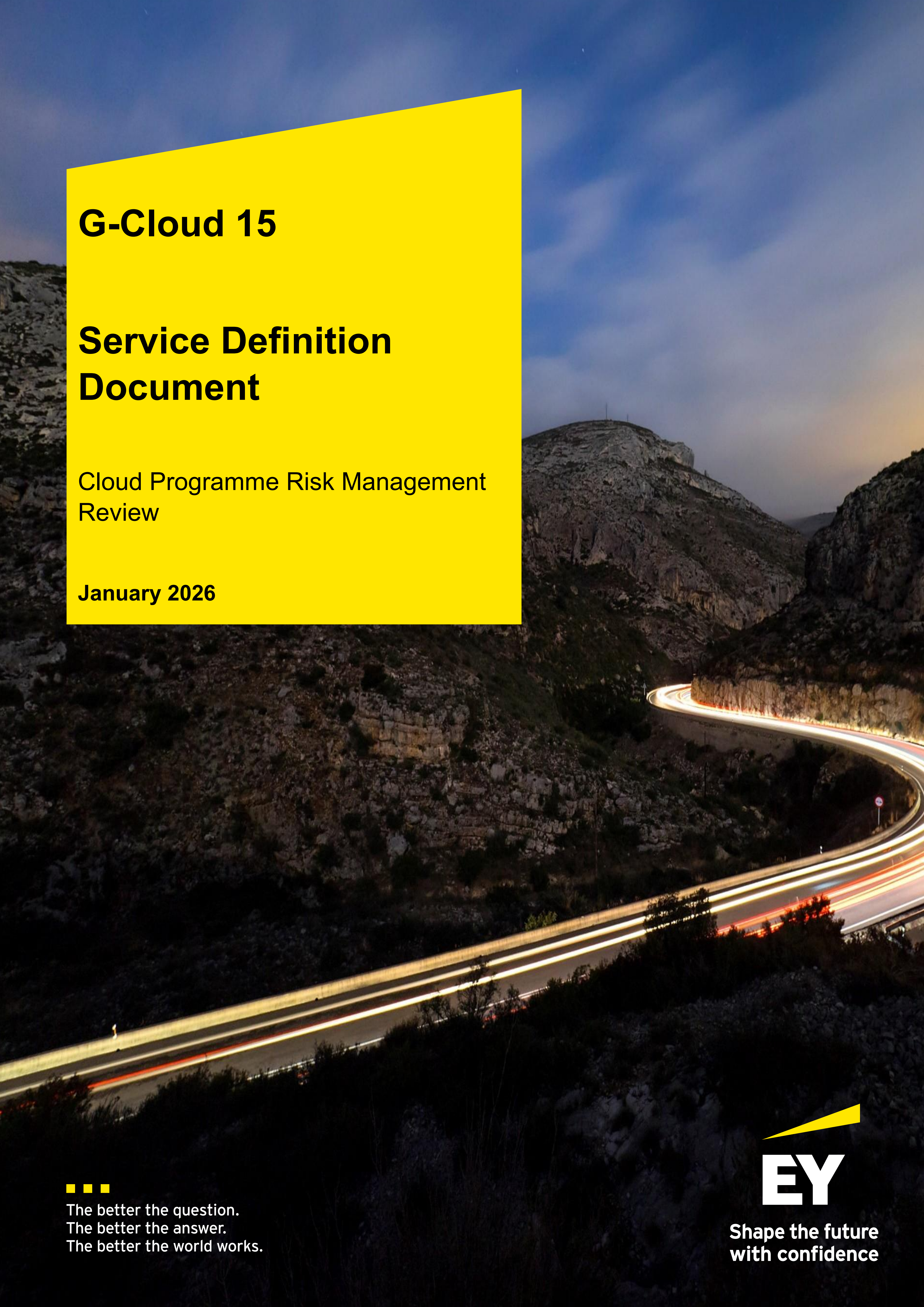

G-Cloud 15

Service Definition Document

Cloud Programme Risk Management Review

January 2026

The better the question.
The better the answer.
The better the world works.

Shape the future with confidence

Contents

1. Service detail

1.1. Introduction to the Service

This service provides the framework for gaining assurance over transformation programmes in the cloud. With the increasing ease of provisioning capacity in the cloud, it is important for transformation programme owners of public sector organisations to have assurance over successful execution of transformation programmes involving move to the cloud. The key features of the service include:

- ► Identifying what success means for an effective and efficient execution of cloud migration programme
- ► Assess and evaluate the progress of the transformation journey against SMART (Specific, Measurable, Achievable, Relevant and Timebound) metrics
- ► Ensure ongoing measurement of progress to identify potential slippages in time, cost and objectives of the transformation
- ► Evaluating completeness and accuracy of data migrated
- ► Determine gaps and provide recommendations for course correction

The illustration below details the applicable risks for transformation programmes in the cloud:

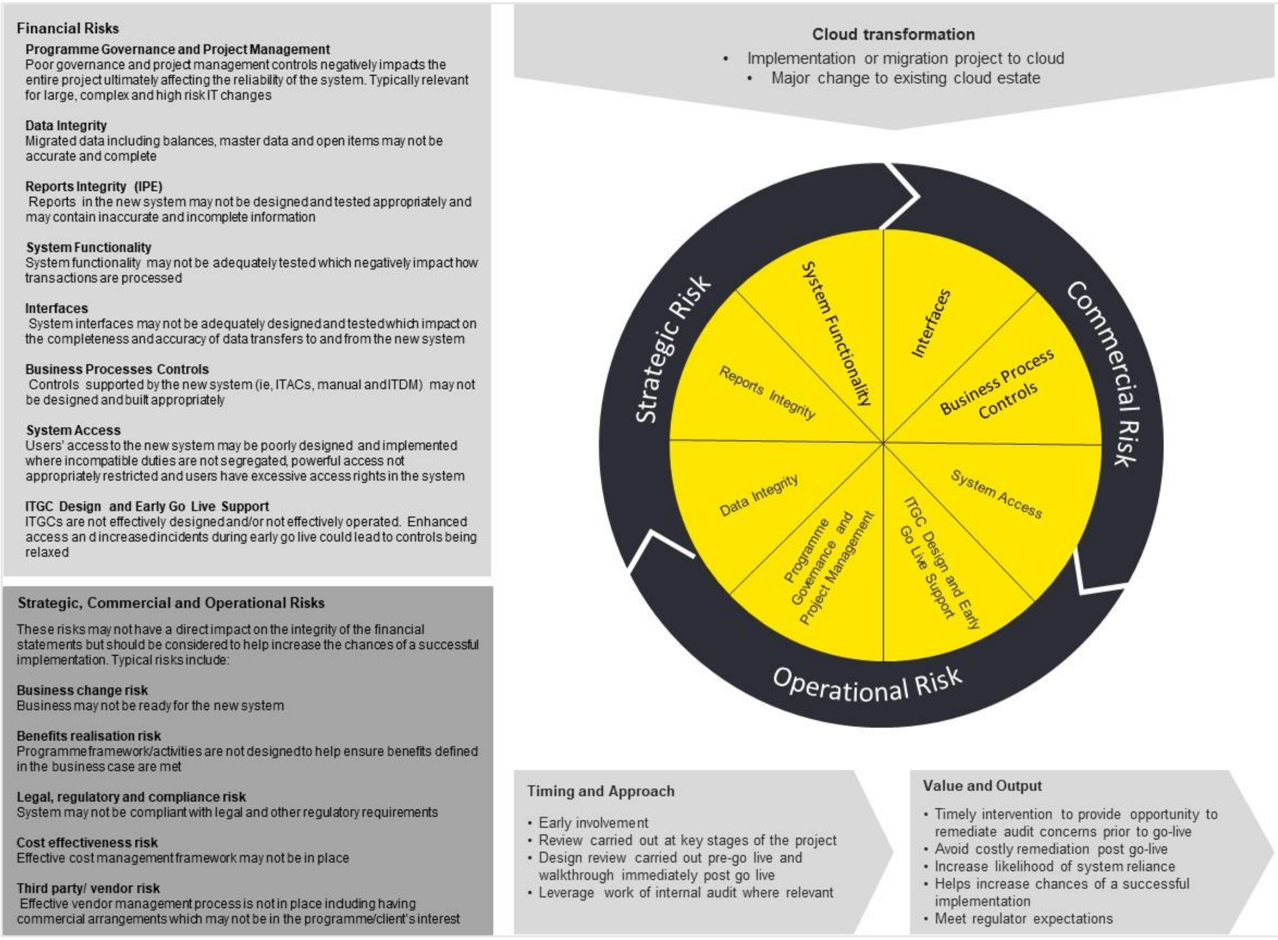

Figure 1 – Cloud Transformation Risk Overview

Through this service, organisations will be able to:

- Gain assurance over transformation programmes in terms of value delivery and timely execution
- Gain comfort on governance across the project life cycle
- Gain early warnings on potential time slippages and cost overruns
- Determine gaps to what success means
- Gain reasonable assurance on data migration
- Develop course correction plans while learning lessons for future programmes

1.2. Service Description

We help companies and public sector organisations to thrive in the transformative age by refreshing themselves constantly, experimenting with new ideas and scaling successes. Our services include strategy, architecture, governance, service design, innovation management, commercial management and advice pertaining to legal and compliance matters. We help businesses transform and evolve quickly to seize the opportunities and help mitigate the risks that digital transformation creates.

Public sector organisations are unique in that they hold a position of trust amongst the general public which is all the more reason why they should achieve and sustain value for public funds that they hold ‘in trust’. To this end, it is important for public sector organisations to determine the aspects of transformation programmes that are relevant to their business and measure their progress on an ongoing basis to ensure that they continue to be trusted custodians of public fund utilisation.

To achieve this goal, our approach will be focused on the following activities:

- Evaluate the project/programme plan for being fit for purpose to achieve transformation programme objectives
- Identify relevant metrics that provide objective insights into state of health
- Identify the areas of potential slippage in terms of time/cost
- Determine the next best alternative to regain progress along the critical path
- Assess completeness and accuracy of data migrated
- Evaluate programme risk governance across the lifecycle
- Determine gaps and corresponding remediation plan based on recommendations

The figure below highlights the areas that may be scoped in for the review, as applicable to the cloud transformation programme being reviewed, across the cloud lifecycle:

Identify	Design & Configure, Build	Migrate	Manage	Decommission
1. Cloud strategy/road map	1. Design and configure/build services	1. Business readiness	1. Complimentary user entity controls management	1. Service management transition and technical support
2. Feasibility analysis (security, integration, services, outsourcing, data)	2. Definition of roles and responsibilities	2. Data migration and reconciliation	2. Vendor relationship & Contract management	2. Data destruction including security settings
3. Commercial and operational Service Level Agreements (SLAs)	3. Design of organisation control framework	3. Cut-over and transition to cloud services	3. Service Organisation Control Reporting (SOCR) coverage/right to audit	3. Infrastructure decommissioning (including interface disconnection)
4. Business change strategy	4. Data design and governance	4. Technical security validation	4. Cloud Service Provider (CSP) SLA compliance monitoring	4. Vendor exit process (vendor lock/code ownership)
5. Vendor selection and assessment	5. Integration design and test	5. Service management transition and technical support	5. Ongoing regulatory compliance (e.g., General Data Protection Regulation (GDPR)	
6. Governance and risk management	6. Security design and configuration (e.g., encryption, access control)		6. Timely assurance (real-time, periodic, hybrid)	
	7. Regulatory compliance			
	8. Business continuity plan			
	9. Functional and non-functional testing			

Figure 2 – Cloud Lifecycle

1.3. Pricing

This service is priced in accordance with the SFIA rate card provided and can be modelled using a range of commercial approaches e.g. time & materials, fixed price etc. ‘Ordering and Invoicing’ and ‘Termination’ are to be undertaken in accordance with G-Cloud 15 contract terms unless varied by mutual agreement and detailed within a call-off contract.

2. Key contacts

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