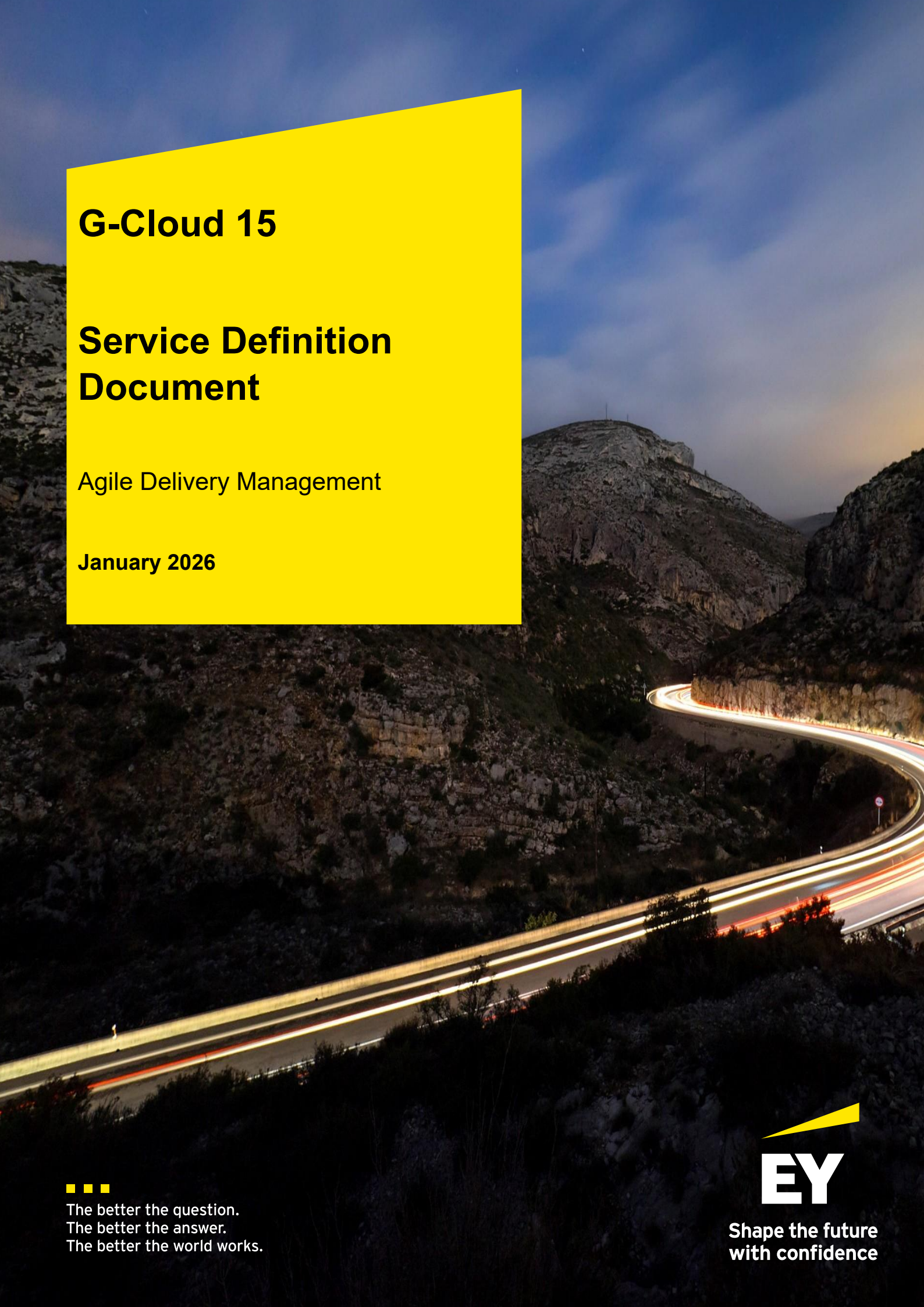




G-Cloud 15

Service Definition Document

Agile Delivery Management

January 2026



The better the question.
The better the answer.
The better the world works.



Shape the future
with confidence

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1. Service detail

EY provides Agile Delivery Management services to help organisations design, launch, and manage digital platforms using proven frameworks such as SCRUM, SAFe, Kanban, DevOps, and Lean Portfolio Management. Our approach enables rapid adaptation to change, accelerates delivery, and ensures successful digital transformation at scale, driving measurable business outcomes and value.

FEATURES

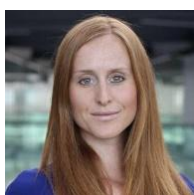
- ▶ Agile Delivery Management Maturity Assessment
- ▶ Lean Portfolio Management, Programme Management, Project Management (PPM)
- ▶ Agile Delivery services across Software Delivery Lifecycle (SDLC) Management
- ▶ Support with Benefits Case, Business Case and Business Model Canvas
- ▶ Establishing the product vision, mission, and roadmap with stakeholders
- ▶ Adopting Design Thinking techniques end-to-end
- ▶ Defining Objectives and Key Results (OKRs) and KPIs
- ▶ Support to Change Management, Business Readiness and Stakeholder Management

BENEFITS

- ▶ Compliance with GDS Service Manual and DDaT Service Standards
- ▶ Access to subject matter experts from across our global network
- ▶ Agile Delivery services aligned to SCRUM, SAFe, Kanban, DevOps
- ▶ Flexible delivery model (on-shore, near-shore, off-shore, partnering)
- ▶ Experience with core product development stacks (Jira, Azure DevOps, ServiceNow)
- ▶ Focus on delivering outcomes which generate business value at scale
- ▶ Ongoing governance, quality, and risk/issue management
- ▶ Enhanced stakeholder confidence and delivery certainty
- ▶ Knowledge transfer, coaching, and upskilling to build sustainable capabilities

2. Key contacts

For further information please get in touch via the email address below.



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EY | Building a better working world

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