

G-Cloud 15

Service Definition Document

Cloud Personal Data Protection Review

January 2026



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The better the answer.
The better the world works.



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Contents

Contents	1
1. Service detail	2
2. Key contacts	5

1. Service detail

1.1. Introduction to the Service

This service provides the framework for gaining assurance over personal data protection compliance in the cloud. With the increasing ease of provisioning capacity in the cloud, it is important for Data Protection Officers of public sector organisations to have assurance over compliance for personal data stored in the cloud. The key features of the service include:

- Identify the applicable personal data protection regulations (e.g. GDPR, UK GDPR, PECR, etc.) for personal data stored in the cloud
- Assess and evaluate the personal data protection domains
- Determine gaps and provide recommendations for remediation
- Impart training to upskill stakeholders on data protection regulation requirements (e.g. ICO)

The illustration below details the applicable risks for personal data stored in the cloud:

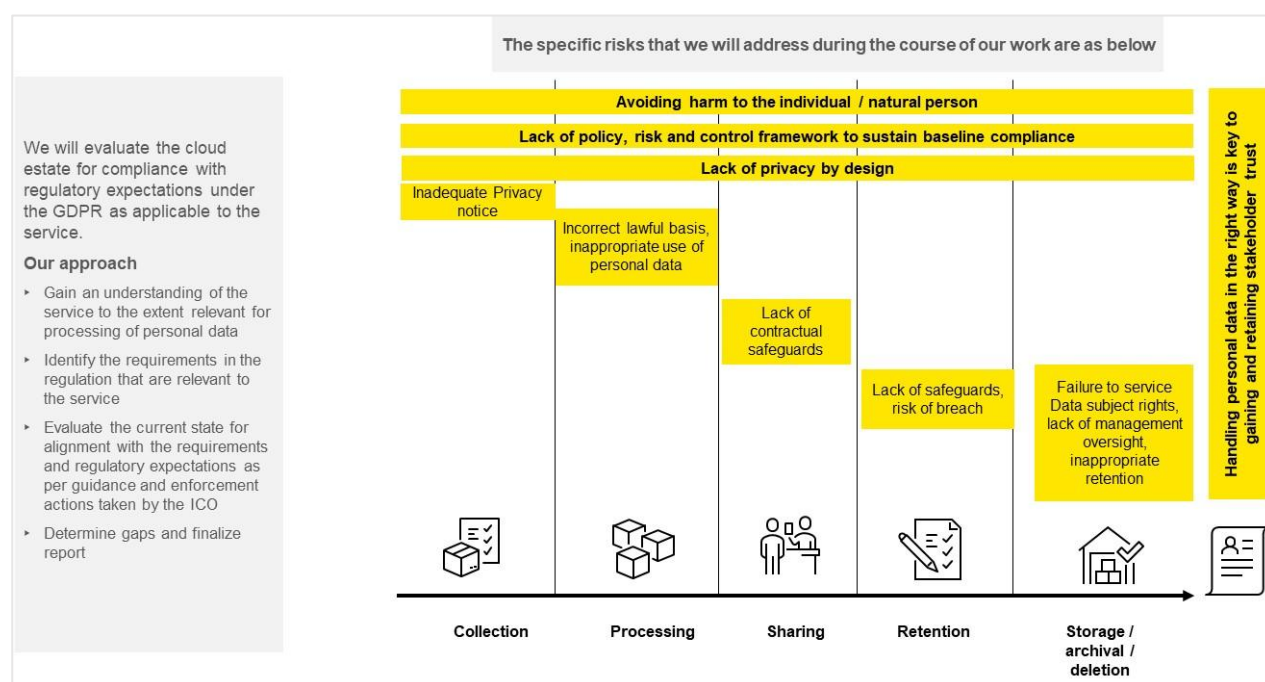


Figure 1 – Cloud Data Protection Risks

Through this service, organisations will be able to:

- Establish their current compliance posture
- Measure their current state of compliance to regulatory requirements and leading practices
- Determine gaps to compliance requirements
- Develop action plans to achieve compliance

1.2. Service Description

We help companies and public sector organisations to thrive in the transformative age by refreshing themselves constantly, experimenting with new ideas and scaling successes. Our services include strategy, architecture, governance, service design, innovation

management, commercial management and advice pertaining to legal and compliance matters. We help businesses transform and evolve quickly to seize the opportunities and help mitigate the risks that digital transformation creates.

Public sector organisations are unique in that they hold a position of trust amongst the general public which is all the more reason why they should achieve and sustain personal data compliance for the personal data that they hold 'in trust'. To this end, it is important for public sector organisations to determine the aspects of personal data regulations that are relevant to their business and measure their compliance posture on an ongoing basis to ensure that they continue to be trusted custodians of personal data.

To achieve this goal, our approach will be focused on the following activities:

- ▶ Identify the services in the cloud that have touchpoints to personal data
- ▶ Map the profile of personal data stored in the cloud
- ▶ Identify the relevant domains within the Accountability framework of the regulator (the ICO), including but not limited to:
 - Privacy policy and procedures
 - Privacy governance
 - Data subject rights
 - Breach management
 - Security of processing
 - Vendor due diligence
 - Cross border data transfer
 - Record of Processing activities
 - Privacy by Design/Data Protection Impact Assessment
 - Training and Awareness
- ▶ Measure current maturity and determine gaps to desired maturity
- ▶ Determine gaps and corresponding remediation plan based on recommendations

The figure below highlights the areas that may be scoped in for the review, as applicable to the cloud estate being reviewed:

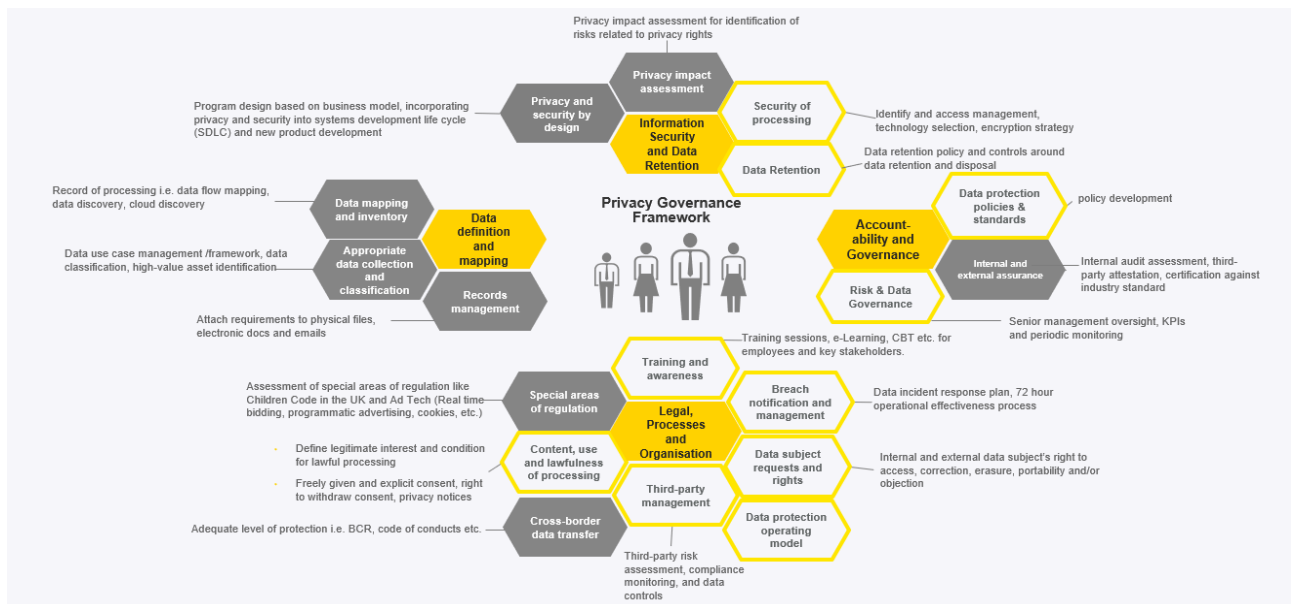


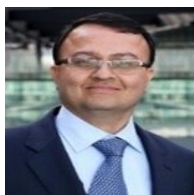
Figure 2 - Cloud Privacy Governance Framework

1.3. Pricing

This service is priced in accordance with the SFIA rate card provided and can be modelled using a range of commercial approaches e.g., time & materials, fixed price, etc. 'Ordering and Invoicing' and 'Termination' are to be undertaken in accordance with G-Cloud 15 contract terms unless varied by mutual agreement and detailed within a call-off contract.

2. Key contacts

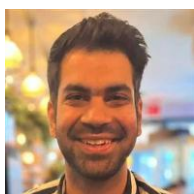
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