

G-Cloud 15

Service Definition Document

Privacy Assessment and Remediation
Plan

January 2026



The better the question.
The better the answer.
The better the world works.



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with confidence**

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1. Service detail

Privacy Assessment and Remediation Plan Service

The Data Protection & Privacy (DP&P) set of solutions help our clients to understand, manage and enhance their Data Protection & Privacy programmes, supporting business objectives and long-term strategies.

Our services include full suite privacy offerings from compliance and maturity assessments through to strategies, target operating model and governance and operational services, including privacy technology implementations.

For Data Protection we support our clients in understanding their data landscape, what data they hold, manage and use – whether personal data or broader business information such as intellectual property or corporate sensitive information. Solutions and services include data classification, tagging and management through to solutions including Data Loss Prevention to aid data visibility and control.

Our Data Protection and Privacy services can be stand alone or combined as part of a broader offering to manage and protect data within an organisation. They provide consistent results in terms of risk identification, monitoring, mitigation and avoidance and help businesses comply easily with increasing regulatory requirements and mounting consumer expectations and demands.

Privacy Services

Our Privacy services enable clients to understand the data that they collect, process and use not only to meet regulatory requirements but to enable them to design, implement and operate their privacy programmes, build trust with their customers and employees and maximise business benefit from the data they hold. From strategic reviews and implementation of privacy management technologies, through to change enablement and privacy training and awareness, the EY team bring practical, in-house experience to delivering privacy programmes and supporting organisations in enhancing privacy management.

EY Data Protection and Privacy (DPP) Framework

EY's DPP Framework is a reference model that describes the full set of processes that should be considered in any DPP programme. It aligns to the lifecycle stages that information goes through within the organisation or as it is used across businesses as needed. The DPP Framework is used as a reference when supporting clients with their programmes, enabling them to understand the elements needed to support their objectives and privacy compliance including people, processes and technology elements.

Privacy Assessment Methodology

By employing our privacy methodology, along with input from up-to-date regulatory guidance, business specific requirements and leading market practices, EY is able to help clients apply a comprehensive approach that enables them to understand their privacy maturity and current capabilities and identify remediation and enhancement needs.

Our Privacy Programme Assessment Framework is based on accepted privacy principles, input from the GDPR, PECR, CCPA/CPRA as well as broader global privacy requirements. It includes key components that are expected of any privacy programme

and provides us with the ability to assess each requirement against business and jurisdictional needs.

Each domain is supported by additional sub domains and components, enabling clients to understand in depth areas of concern or significant business need, as well as enabling targeted definition of enhancements to meet organisational objectives.

This model supports clients wherever they are within their privacy journey: whether they are at the beginning of a privacy journey, undergoing significant business change, or want to enhance and improve privacy efficiency.

2. Key contacts

For further information please get in touch via the email address below.



Rick Hemsley

Consulting Cybersecurity – Government and Infrastructure -
Partner

Email: eytenders@uk.ey.com



Matt Saville

Consulting Cybersecurity – Government and Infrastructure -
Director

Email: eytenders@uk.ey.com

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Ernst & Young LLP, 1 More London Place, London, SE1 2AF.

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