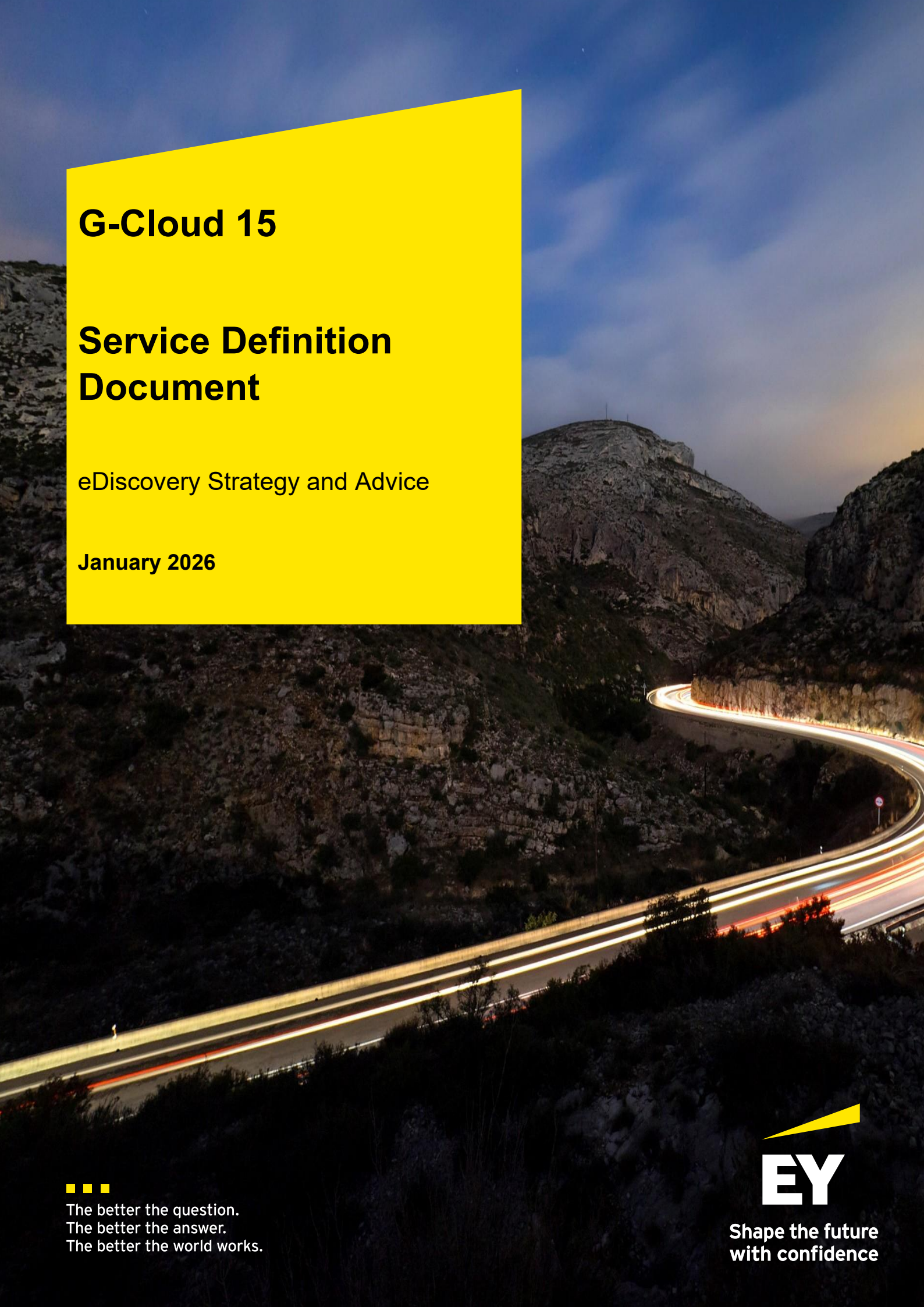




G-Cloud 15

Service Definition Document

eDiscovery Strategy and Advice

January 2026



The better the question.
The better the answer.
The better the world works.



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with confidence

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1. Service detail

1.1. Service Description

Successful organisations depend on their reputation for keeping promises, respecting laws and behaving ethically to maintain stakeholder trust. EY Forensic & Integrity Services professionals help organisations protect and restore enterprise and financial reputation. We assist companies and their legal counsel to investigate facts, resolve disputes and manage regulatory challenges. We put integrity at the heart of compliance programs to help better manage ethical and reputational risks. We use cloud, technology and AI as the foundation of all our services to leverage the power of data, enhance productivity and improve accountability.

eDiscovery Strategy and Advice

Our eDiscovery Strategy and Advice service offers an end-to-end approach to improving your organisation's eDiscovery capabilities, tailored to meet the specific needs of your operational environment. We begin our engagement with a comprehensive discovery programme assessment, which involves a detailed evaluation of your current eDiscovery processes. This assessment aims to identify both strengths and areas for improvement, providing a clear roadmap for enhancing your eDiscovery processes.

Following the assessment, our data identification and mapping service plays a crucial role in pinpointing relevant electronically stored information (ESI). This process aids in the efficient capture of critical data, ensuring that all pertinent information is readily accessible for legal and compliance purposes. Our thorough production protocol review focuses on assessing and refining your data handling processes, with an emphasis on compliance with legal standards and industry best practices. This proactive approach helps mitigate risks associated with data management and enhances overall operational efficiency.

In addition to these foundational services, we analyse and recommend tools that support legal compliance and streamline eDiscovery workflows according to your needs. Our legal hold process design is crafted to implement effective strategies for preserving relevant data, ensuring that your organisation is prepared to respond promptly to legal requirements. Our vendor assessment provides a detailed evaluation of potential eDiscovery vendors, enabling informed decision-making regarding technology procurement. Furthermore, our buy vs build analysis offers strategic recommendations on whether to develop in-house capabilities or leverage existing suppliers, allowing for a tailored approach that aligns with your organisation's goals and resources.

With the integration of AI-Assisted Review, review efficiency can be enhanced through cutting-edge AI technologies which streamline workflows and reduce costs associated with traditional review methods. This innovative approach not only accelerates the review process but also improves accuracy, enabling your organisation to manage large volumes of data effectively.

Tailored Implementation and Ongoing Support

Our services are designed to support organisations at every stage of the eDiscovery process, from initial assessments to customised implementation of eDiscovery solutions. We recognise the unique challenges faced by public sector organisations, including regulatory compliance, budget constraints, and the need for transparency. Our scalable solutions are crafted to adapt to varying demands, ensuring that your organisation can respond effectively to evolving legal and operational requirements.

Our approach emphasises independent analysis, delivering objective insights based on real-world experience, which enhances defensibility and compliance with legal standards. We collaborate closely with your team to develop tailored strategies that align with your organisational objectives, fostering a culture of compliance and efficiency.

EY's experienced eDiscovery practitioners provide comprehensive support throughout the engagement, offering ongoing assistance and guidance to navigate the complexities of the eDiscovery landscape. Our commitment to improved data security involves implementing robust measures to protect sensitive information, thereby minimising the risk of data breaches and ensuring compliance with data protection regulations.

By leveraging advanced technology, including generative AI and machine learning, discovery processes can be optimised, delivering tailored workflows that meet your specific needs while maximising cost efficiency. Our focus on continuous improvement means that we remain engaged with your organisation, providing insights and recommendations that evolve with your operational landscape, ultimately contributing to a more effective and defensible eDiscovery strategy.

Our service is designed to empower clients to enhance their eDiscovery capabilities through tailored consulting. We focus on advising clients on their existing processes and developing new eDiscovery strategies that leverage cutting-edge technologies, including AI-assisted review technologies and document review platforms.

Benefits	Features
• Independent Analysis: Objective insights based on real-world experience • Enhanced Defensibility: Improved compliance with legal standards • Optimised Discovery Processes: Streamlined workflows for efficiency • Scalable Solutions: Flexible hosting options to meet demand • Advanced Technology: Generative AI and machine learning driven reviews • Comprehensive Support: Ongoing assistance from experienced eDiscovery practitioners • Improved Data Security: Robust measures to protect sensitive information • Cost Efficiency: Leverage technology to reduce costs through optimisation • Customised Workflows: Tailored solutions to fit client needs • Vendor Evaluation: Informed analysis enables decision making on technology procurement	• Discovery Programme Assessment: Evaluation of current eDiscovery capabilities • Data Identification and Mapping: Strategic identification of relevant ESI • Production Protocol Review: Assessment of data handling processes • Legal Technology Evaluation: Analysis of tools for legal compliance • Legal Hold Process Design: Implementation of effective legal hold strategies • Vendor Assessment: Evaluation of potential eDiscovery vendors • Buy vs Build Analysis: Strategic recommendations for technology solutions • AI-Assisted Review: Enhanced review efficiency through AI technologies • Customised Implementation: Tailored deployment of eDiscovery solutions

1.2. Pricing

Please refer to the attached pricing document.

2. Key contacts

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