

G-Cloud 15

Service Definition Document

Cloud eDiscovery Hosting Services

January 2026



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1. Service detail

1.1. Service Description

Successful organisations depend on their reputation for keeping promises, respecting laws and behaving ethically to maintain stakeholder trust. EY Forensic & Integrity Services professionals help organisations protect and restore enterprise and financial reputation. We assist companies and their legal counsel to investigate facts, resolve disputes and manage regulatory challenges. We put integrity at the heart of compliance programs to help better manage ethical and reputational risks. We use cloud, technology and AI as the foundation of all our services to leverage the power of data, enhance productivity and improve accountability.

Cloud eDiscovery Hosting Services

Our Cloud eDiscovery Hosting Services offer a comprehensive and robust solution for managing electronic discovery in a secure and efficient manner. Designed to meet the evolving needs of organisations, this service leverages high-speed data processing capabilities to handle large volumes of data, facilitating timely access to critical information essential for investigations, legal, and compliance purposes. By utilising advanced cloud infrastructure, we provide a scalable solution that can adapt to the varying demands of different projects, ensuring that organisations can respond effectively to litigation and regulatory inquiries.

The user-friendly interface is accessible for users with varying levels of technical expertise. This helps to minimise the learning curve and allows teams to focus on their core tasks without being hindered by technical challenges. Customisable workflows enable tailored processes that we adapt to specific project requirements, enhancing efficiency and allowing for greater flexibility in managing diverse eDiscovery scenarios.

In addition to robust security measures that focus on protecting data integrity and confidentiality, our service includes detailed reporting capabilities that offer insights throughout the eDiscovery lifecycle. These reports provide stakeholders with information regarding data processing, review progress, and compliance status, facilitating informed decision-making at every stage of the process. Our commitment to transparency is reflected in our reporting structures, which are designed to keep clients informed and engaged.

Integration with existing systems provides connectivity with various tools and platforms already in use within your organisation. This interoperability helps to streamline workflows and reduces the need for manual data transfers, minimising the risk of errors and enhancing overall efficiency. Remote access capabilities allow users to engage with the system securely from any location, ensuring that teams can collaborate effectively regardless of their physical location.

Support for multiple data formats enables efficient handling of diverse data types, making our Cloud eDiscovery Hosting Services suitable for a wide range of scenarios, including email, documents, multimedia files, and more. This versatility is crucial for organisations dealing with complex data environments, allowing for comprehensive data management.

By incorporating AI-assisted review capabilities, the service aims to enhance accuracy, lower costs, and accelerate the review process. Leveraging advanced algorithms and machine learning techniques, our AI tools assist in identifying relevant documents and flagging potential issues. This not only contributes to more effective outcomes in complex cases but also allows legal teams to focus their efforts on high-value tasks, ultimately improving productivity.

Our Cloud eDiscovery Hosting Services are designed with a strong emphasis on compliance and data protection. We implement stringent security protocols, including encryption and access controls, to safeguard sensitive information and ensure adherence to industry regulations. By prioritising data security, we aim to provide peace of mind to our clients, knowing that their information is being handled with the utmost care.

By working with us, clients can expect a tailored solution that not only meets their immediate eDiscovery needs but also positions them for success in an increasingly data-driven legal landscape.

EY offers data collection, processing, hosting and search capabilities via a robust cloud-based document review platform, covering the eDiscovery lifecycle. Our experience, combined with generative AI technology, ensures efficient handling of complex legal challenges and investigations.

Benefits	Features
• Secure high-speed cloud collections: Secure, efficient data gathering • Efficient data upload and ingestion: Streamlined, custom workflows • Scalable for large-scale reviews: Supports numerous simultaneous users • Automated extraction and processing: Streamlined data handling for efficiency • AI-assisted review: Enhances accuracy and accelerates reviews leveraging generative AI • Secure remote access with two-factor authentication: Protects sensitive data access • Comprehensive case management: Effective oversight of eDiscovery activities • Hosting on document review platform: Flexibility with leading eDiscovery technologies • Advanced analytics and visualisation tools: Insightful data analysis and reporting • Timely reporting and insights: Keeps stakeholders informed throughout	• High-speed data processing: Handling large data volumes leveraging cloud infrastructure • User-friendly interface: Intuitive design for easy navigation • Customisable workflows: Tailored processes to fit specific needs • Real-time collaboration tools: Enhances teamwork during reviews • Robust security measures: Protects data integrity and confidentiality • Detailed reporting capabilities: Comprehensive insights for informed decisions • Integration with existing systems: Connectivity with various tools and platforms • Remote access for users: Secure access from anywhere, anytime • Support for various data formats: Handles diverse data types efficiently

1.2. Pricing

Please refer to the attached pricing document.

2. Key contacts

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