

G-Cloud 15

Service Definition Document

Cloud Attestation, Certifications and Agreed Upon Procedures

January 2026



The better the question.
The better the answer.
The better the world works.



Shape the future
with confidence

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1. Service detail

1.1. Introduction to the Service

This document provides an overview of the service **Cloud Attestation, Certification and Agreed Upon Procedures**. These services enable you to demonstrate mature security and compliance posture through industry recognised attestations and certifications.

These services cover all elements from current state discovery, identification of gaps, developing a remediation roadmap, providing remediation oversight, and evaluating controls' design and operating effectiveness. The key features of the service include the following:

- ▶ Assess the current state and develop a roadmap to bridge the gap between the current state of controls and the desired state as required by applicable certification and attestation standards, including agreed-upon procedures (AUPs)
- ▶ Gap assessment for SSAE18 SOC 1/2 Type 1/2 reports, CSA CCM SOC 2 Type 1/2 report and CSA STAR GDPR Code of Conduct certification
- ▶ Attestation reports for SSAE18 SOC 1/2 Type 1/2 reports, CSA CCM SOC 2 Type 1/2 report
- ▶ Test and report on agreed-upon procedures (AUP)
- ▶ Train the stakeholders in operating and upkeep of controls

Through this service, organisations will be able to:

- ▶ Assess their current state of control about applicable certification, attestation and AUP requirements
- ▶ Achieve the maturity of the controls required for certifications and attestations
- ▶ Get the SSAE18 SOC or CSA CCM SOC attestation reports

1.2. Service Description

We help companies and public sector organisations to thrive in the transformative age by refreshing themselves constantly, experimenting with new ideas and scaling successes. Our services include strategy, architecture, governance, service design, innovation management, commercial management and advice pertaining to legal and compliance matters. We help businesses transform and evolve quickly to seize the opportunities and help mitigate the risks that digital transformation creates.

Public sector organisations are unique in that they hold a position of trust amongst the general public which is all the more reason why they should achieve and sustain compliance. To this end, it is important for public sector organisations to first establish a baseline for compliance and then sustain the baseline to ensure that they continue to be trusted custodians of data.

To achieve this goal, our approach will be focused on the following activities. The activities will vary based on services chosen from the above list:

- ▶ **Gap Assessment** - Assess the current state of controls in relation to applicable certification, attestation, and agreed-upon procedures
- ▶ **Remediation Plan** - Develop a remediation action plan to remediate the gaps
- ▶ **Remediation support** - Assess the viability of the management action plan in relation to business needs and tailor generic recommendations to specific controls

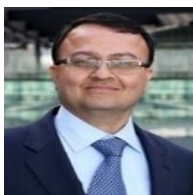
- ▶ **Produce the attestation report** – Perform procedures according to applicable attestation standards and produce the SOC reports.
- ▶ **Training** – Impart training to stakeholders to own and operate the controls

1.3. Pricing

This service is priced in accordance with the SFIA rate card provided and can be modelled using a range of commercial approaches e.g., time & materials, fixed price, etc. 'Ordering and Invoicing' and 'Termination' are to be undertaken in accordance with G-Cloud 15 contract terms unless varied by mutual agreement and detailed within a call-off contract.

2. Key contacts

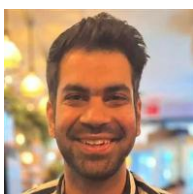
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