

How OA Managed Cloud is Priced

- Professional services and support costs (e.g. for planning and setup) are resource-based, example rates attached below.
- Managed services costs are calculated using a model considering the following elements:
 - Technology components in scope of support (including SaaS or IaaS selected by customer)
 - Mutually agreed support resources requirements based on experience.
 - Scope of support and required third party interactions.
 - Volumes and complexity of business data.
 - Endpoints reliability.
 - Monitoring scope.
 - Hours of cover.
 - Customer roadmap and expected quantity of change.

Notes

- A Day is 7 hours
- Days are Monday to Friday, excluding public holidays
- Day Hours are 09:00 – 17:00 Monday to Friday
- Travel and Subsistence are included in day rate within M25.

Cloud Support - Pricing Rates

Job family	Job role	Role level	UK Day Rate
Architecture roles	<u>Business architect</u>	<u>1. Trainee business architect</u>	
		<u>2. Associate business architect</u>	
		<u>3. Business architect</u>	
		<u>4. Lead business architect</u>	
	<u>Data architect</u>	<u>1. Data architect</u>	
		<u>2. Senior data architect</u>	
		<u>3. Chief data architect</u>	
	<u>Enterprise architect</u>	<u>1. Enterprise architect</u>	£1250.00
		<u>2. Senior enterprise architect</u>	
		<u>3. Lead enterprise architect</u>	
		<u>4. Principal enterprise architect</u>	
	<u>Network architect</u>	<u>1. Associate network architect</u>	
		<u>2. Network architect</u>	
		<u>3. Lead network architect</u>	
	<u>Security architect</u>	<u>1. Security architect</u>	
		<u>2. Lead security architect</u>	
		<u>3. Principal security architect</u>	
	<u>Solution architect</u>	<u>1. Associate solution architect</u>	
		<u>2. Solution architect</u>	
		<u>3. Senior solution architect</u>	
		<u>4. Lead solution architect</u>	
		<u>5. Principal solution architect</u>	
	<u>Technical architect</u>	<u>1. Associate technical architect</u>	
		<u>2. Technical architect</u>	
		<u>3. Senior technical architect</u>	
		<u>4. Lead technical architect</u>	
		<u>5. Principal technical architect</u>	
Software development roles	<u>Development operations (DevOps) engineer</u>	<u>1. Apprentice DevOps engineer</u>	
		<u>2. Junior DevOps engineer</u>	
		<u>3. DevOps engineer</u>	
		<u>4. Senior DevOps engineer</u>	£1100.00
		<u>5. Senior DevOps engineer - management</u>	
		<u>6. Lead DevOps engineer</u>	

		<u>7. Lead DevOps engineer - management</u>	
		<u>8. Principal DevOps engineer</u>	
		<u>9. Principal DevOps engineer - management</u>	
	<u>Frontend developer</u>	<u>1. Apprentice frontend developer</u>	
		<u>2. Junior frontend developer</u>	
		<u>3. Frontend developer</u>	
		<u>4. Senior frontend developer</u>	
		<u>5. Lead frontend developer</u>	
		<u>6. Head of frontend development</u>	
	<u>Software developer</u>	<u>1. Apprentice developer</u>	
		<u>2. Junior developer</u>	
		<u>3. Developer</u>	
		<u>4. Senior developer</u>	£1100.00
		<u>5. Senior developer - management</u>	
		<u>6. Lead developer</u>	
		<u>7. Lead developer - management</u>	
		<u>8. Principal developer</u>	
		<u>9. Principal developer - management</u>	