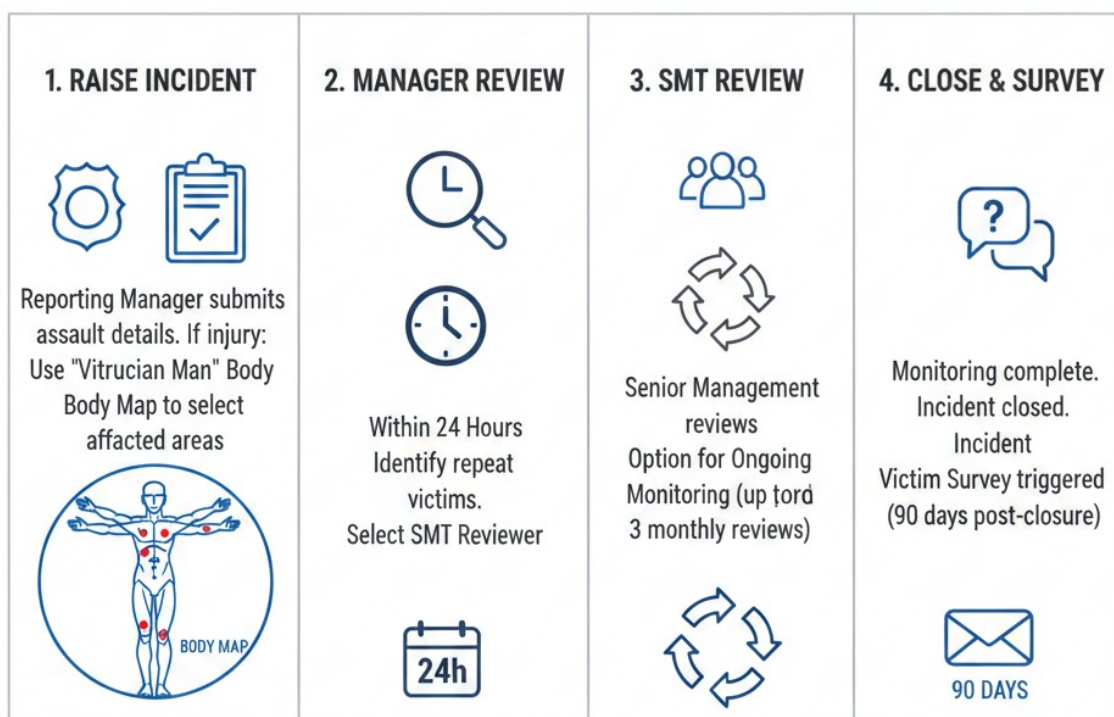


Service Definition: Vitruvian (Assault & Injury Tracker)

What is Vitruvian?

Vitruvian is a specialised welfare management tool built to ensure that no emergency responder who is assaulted on duty "falls through the cracks." It replaces messy spreadsheets and paper trails with a clear, audited digital process that prioritizes the officer's recovery and the organization's legal responsibilities.



KEY FEATURES:



2FA LOGIN
HOSTING



CSV DATA
UPLOAD

The Core Workflow

The system guides every incident through a four-step "Gold Standard" process to ensure accountability:

1. **Report:** A manager logs the incident and marks injuries on an interactive **Body Map**.
2. **Verify:** A designated manager reviews the report within **24 hours** to identify if this is a repeat victim who needs extra support.
3. **Support:** Senior leadership reviews the case and can keep it "open" for monthly

check-ins to monitor the victim's long-term recovery.

4. **Feedback:** 90 days after the incident is closed, the system automatically sends a **Victim Survey** to see how the officer felt they were treated.

Key Benefits

- **Visibility for Leadership:** Dashboards show exactly where assaults are happening and which teams are most at risk.
- **Automatic Reminders:** The system sends email alerts to managers so that welfare checks aren't forgotten during a busy shift.
- **Body Mapping:** Instead of typing long descriptions, managers simply click on a Vitruvian Man diagram to record where an officer was hurt.
- **Consistent Care:** Every officer gets the same high level of attention, regardless of their department or location.

Security & Access

- **Highly Secure:** Designed for the high-security requirements of UK Police forces.
- **Easy Access:** Works through a standard web browser but uses **Two-Factor Authentication** (like online banking) to keep sensitive victim data safe.
- **Data Syncing:** Can automatically link with your existing staff list so you don't have to manually type in names and ranks.

Getting Started

- **Branding:** We customize the portal with your force's logo and colors.
- **Training:** The interface is designed to be "walk-up-and-use," requiring minimal training for frontline sergeants and inspectors.