

G-Cloud 15 Pricing: Vitruvian Assault & Injury Tracker

Service Provider: Open Answers Ltd

Service Type: Lot 2b - Cloud Software (SaaS)

1. Core Ecosystem Subscription: Incident Processing Units (IPU)

The Vitruvian platform is provisioned based on **Incident Processing Units (IPU)**. An IPU represents the high-availability compute, memory, and persistent storage required to manage a single tracked assault or injury incident through the complete 4-stage workflow (Raise, Verify, Support, Survey).

Subscription Tier	Annual IPU Capacity	Annual Retainer (Excl. VAT)
Standard Force	Up to 500 IPUs	£14,250.00
Metropolitan Cluster	501 – 2,500 IPUs	£36,800.00
National Sovereign	2,501 – 10,000 IPUs	£72,500.00
Enterprise Scalable	> 10,000 IPUs	By Environment Audit Only

The Annual Retainer includes core system access for an unlimited number of Reporting Managers and SMT Reviewers.

2. Advanced Functional Modules & Telemetry

Optional modules to be activated per deployment requirement.

- **The Vitruvian Matrix Engine:** £3,800 p.a. (Calculates real-time injury severity logic and repeat-victim telemetry across geographic clusters).
- **Aisha Welfare Assistant (RAG Implementation):** £5,000 p.a. + £0.05 per 1,000 Tokenised Semantic Requests (TSR). Provides automated welfare guidance based on force-specific policy.
- **Knox Device Orchestration:** £45.00 per device/month. Mandatory for dedicated

welfare tablets to ensure security hardening and version pinning.

3. Resilient Data Sovereignty & Connectivity

For organisations requiring enhanced security or local failover buffers.

- **Sovereign Cloud Gateway:** £249.00 per month (Utilises industrial-grade hardware for high-security environments).
- **Static Tunnel Orchestration (IPsec/VPN):** £1,100.00 one-off per site. Includes AES-256 hardware hardening for secure data transmission.
- **Compliance Audit Vault:** £2,500 p.a. Extended storage (7+ years) for all incident records, body maps, and audit logs.

4. Professional Services (SFIA Rate Card)

Services are billed according to the standard SFIA Rate Card.

- **Onboarding & Force Branding:** £2,500 (One-off fee). Customization of the portal with force-specific logos and colors.
- **API Gateway Integration:** From £2,500 (One-off fee). For connecting to third-party HR systems or Enterprise Service Buses (ESB) for automated personnel syncing.

Note: All prices are exclusive of VAT. Service availability is targeted at 99.5% with a 4-hour response time SLA for priority technical support.