

A ssessment

C entre

M anagement

S ystem



**Automate your candidate
assessment process**

**Maximise throughput,
minimise admin**

**Emergency services, civilian
and military applications**



Open Answers Ltd
Registered in England
Company No. 02865597



Schedule

Recruit

Assess

ACMS

Day progress

Welcome Documentation **Assessments** Review

AIsha

Your Fitness Testing assessment is ready, James Super is waiting for you in:

Room 02.005

Make your way to the gym (up the stairs to the 2nd floor)

Substance Misuse Testing

We'll ask you to provide a hair or urine sample, so we can test this for evidence of substance misuse.

Documentation Checks

Submit documentation to verify your identity and provide us with the necessary information required to progress your application.

DNA Testing

DNA must be collected for storage as part of the application process to help distinguish it from potential criminal DNA at a crime scene.

Done

Fitness Testing

Perform a fitness test to ensure you are fit enough to perform the role you are applying for.

In Queue

Fingerprints

Used to check for any possible previous convictions, and to eliminate you from any future crime scenes you may be present at in role.

Done

Interview

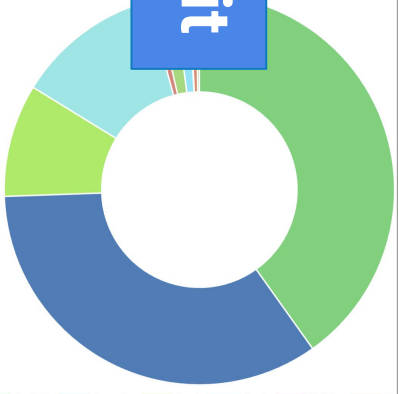
An interview with a sergeant and community assessor.

Done

Map

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Assessor State Summary



Statistics
Candidate processing times and assessor performance statistics

2025-03-01 00:00:00

→

2025-04-01 00:00:00

Assessment type filter

Assessments Completed

1231

Average Processing Time

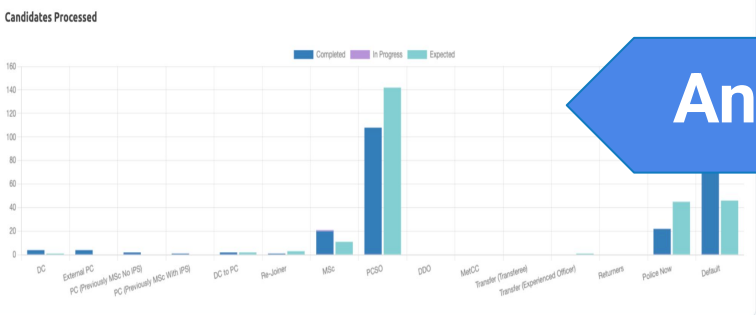
12m per candidate

Lowest Processing Time

95 per candidate

Map

1h 9m 42s per candidate



Analyse

Assessment Centre Management System (ACMS)

Technical Specification

1. Overview

The Assessment Centre Management System (ACMS) is a white-labelled, brandable application designed to manage candidate assessment centres. It is a tablet-based system that focuses on streamlining candidate processing, automating scheduling, assessment allocation, and providing management data. ACMS is currently used at a large police force and has processed thousands of candidates to date. The system is designed to maximise candidate throughput and dynamically adjust to operational schedule changes. Deployment options include cloud-based service and on-premise ("Sovereign Cloud") for government, military, and other organisations with stringent security requirements.

2. Key Features

- **Candidate Throughput:** Automates candidate flow and scheduling to maximise daily candidate processing capacity and optimize candidate flow.
- **Operational Schedule Adjustment:** Dynamically adjusts to changes in operational schedules, ensuring timely and accurate candidate management.
- **Room Scheduling:** Manages assessment room allocation.
- **Management Information:** Provides real-time data and reporting on candidate assessments.
- **Hardware:** Optimised for commodity tablets, including Samsung A9 Tabs.
- **Mobile Device Management:**
 - Samsung Knox Suite for comprehensive device management.
 - Knox Manage for secure device configuration, tracking, and management.
 - E-FOTA for security patch and OS updates.
 - Asset Intelligence for device usage analytics (charge level, connectivity).
- **Security:**
 - Data encryption.
 - Vulnerability scanning, data access logging, and brute-force attack prevention.
 - Secure Wi-Fi.
 - Android app operates in kiosk mode.
- **Accessibility:** Compliant with WCAG 2.2 standards.
- **Deployment Options:**
 - Cloud based service.
 - On-premise deployment ("Sovereign Cloud") for government, military, and other organisations with stringent security requirements.
- **White-Labeling and Branding:** The platform can be fully customised with organisational branding and logos.
- **Alsha AI Assistant (Optional):** Integration with Alsha offers an AI-powered candidate assistant that utilizes state-of-the-art Retrieval-Augmented Generation (RAG) natural language generation (NLG) techniques. This allows Alsha to generate human-like responses to candidate queries, providing detailed explanations and instructions tailored to their needs. By retrieving relevant information from a knowledge base, Alsha ensures accurate and comprehensive support, enhancing the candidate experience.

3. Core Processes

- **Candidate Check-in:** Assistant-led check-in, tablet assignment.
- **Digital Declarations:** Candidate completion and document uploads on tablets.
- **Automated Scheduling:** System-driven assessment scheduling and room allocation.
- **Digital Assessments:** Assessor-led assessments with candidate interaction via tablets.
- **Management Information:** Real-time data capture of candidate progress and reporting.
- **Recruitment System Integration:** Streamline candidate data transfer and workflow.

4. Open Answers Ltd

Open Answers Ltd is the developer of ACMS.

- **Accreditations:** ISO 27001 and Cyber Essentials Plus certified.
- **Royal Appointment:** By Appointment to HM King.
- **Experience:** History of delivering technology solutions to both public and private sector.
- **Contact:** Ian Bellia info@openanswers.co.uk (+44 7973 111739)



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Used by large police forces, it maximizes candidate throughput and adjusts to operational changes. Deployment options include cloud-based service and on-premise ("Sovereign Cloud") for high-security organizations.



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