



ECM Migration to the Cloud Service Service Definition

Service Overview

SynApps is a leading provider of enterprise content management (ECM) solutions and associated consultancy, implementation and support services. SynApps is 100% focused on ECM and is generally acknowledged by ECM vendors, SIs and its customers as an organisation that employs the foremost ECM subject matter experts in the UK and provides the highest level of customer service.

SynApps Solutions has partnered with FME ag to bring ECM migration to the cloud. By leveraging SynApps Solutions many years of experience migrating solutions and combined with FME's migration center product we can provide fast, cost effective options for migration to the cloud.

FME's migration-center is not only a product but rather a content migration platform which carries out highly automated, large volume migrations without system downtime. It is a full function, 100% out-of-the-box software, fully documented, easy to deploy and with an intuitive graphical user interface.

Save 60% in costs and 80% in project duration time when using migration-center compared to developing your own scripts and frameworks. migration-center is on the market since 2005 and has been certified by leading ECM vendors.

SynApps have extensive experience in content migration. Data migration can be a complex task, both technically and from a business continuity perspective. SynApps always approach data migration as a project in its own right with one or more consultants dedicated to the migration tasks.

The migration project would typically start with a strategy definition workshop which would include representation from all affected business areas. Once the requirements have been defined a migration strategy can be constructed which meets those requirements.

Migration strategy is typically driven by volume of content and business need. The following diagram defines the technical stages of migration. These would be executed in accordance with the migration strategy.

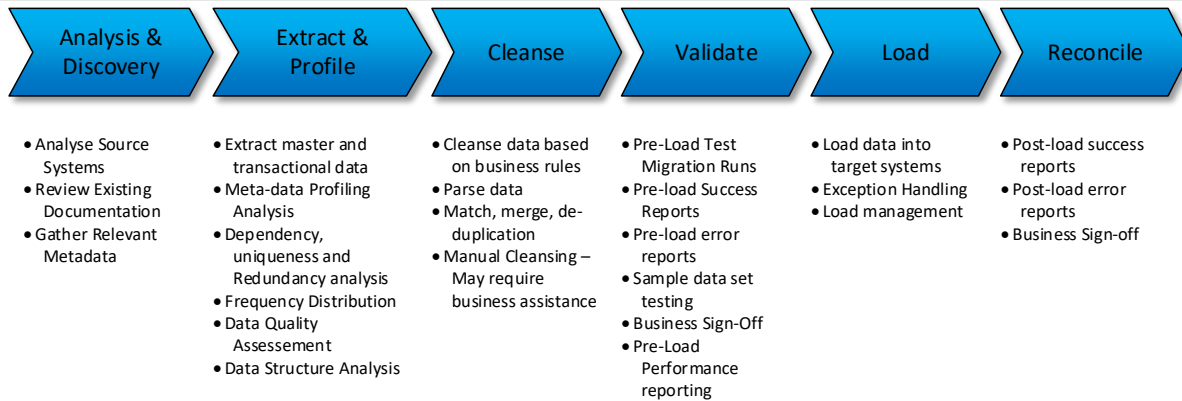


Figure 1 - Data Migration Approach

The text below each arrow summarises some of the activities that may occur at each stage of migration. Depending on the source system our preference is to cleanse data prior to extraction however it is sometimes easier/necessary to do this post extraction.

When migrating content from on-premise to a cloud provider consideration also needs to be given as to how that transfer takes place. For small/medium migrations, transfer across the internet/VPN usually offers adequate performance.

Key features include:

- Meta-data transformation engine
- Managing large data volumes
- Real-time simulation and test
- Central migration database
- Predefined migration approach
- Successive delta migrations
- Ready for sensitive environments
- Open connectivity architecture



Benefits

- migration-center allows to combine migration, archive and/or decommission scenarios at once!
- It is a full function, out-of-the-box software
- Easy to use, no programming or scripting needed
- It works without interrupting any of your normal business operations
- Efficient metadata transformation through extensible algorithms
- Certified by leading ECM platform vendors e.g. Alfresco, OpenText
- Robust logging, validation of the data before import, error detection, logging and handling
- Customization is easy and fast in case of special customer requirements
- PDF-A conversion can easily be integrated for long-term archiving e.g. Adlib
- Multi source and target platform support
- We offer customer product training as well as complete implementation by highly competent professionals

Example Use Cases

- Application Decommissioning - Migration of data to for legacy application decommissioning
- Organisations that have multiple legacy document management systems and wish to migrate to a modern configurable document management platform can take advantage of the cloud pricing model to migrate system by system without any one system incurring the major capital outlay of acquiring enterprise-wide document management technology and the infrastructure to support that.
- Application Archiving - The product will let you define a wide range of selection criteria for separating your inactive from active data and migrate/archive these inactive data.

Available Connectors

migration-center has support for a number of different connectors to ECM systems and data sources, a small subset has been listed below.

- Alfresco
- Opentext Documentum
- Opentext Content Suite
- Microsoft Excel
- Microsoft Outlook/Exchange
- SQL Database
- BOX
- Opentext eRoom
- IBM Notes/Domino



- Sharepoint
- Fileshares
- InfoArchive
- DXC FirstDoc