

ECM Migration to the Cloud Service – Pricing Document

Product/Service Overview

SynApps is a leading provider of enterprise content management (ECM) solutions and associated consultancy, implementation and support services. SynApps is 100% focused on ECM and is generally acknowledged by ECM vendors, SIs and its customers as an organisation that employs the foremost ECM subject matter experts in the UK and provides the highest level of customer service.

Overview of the solution centre available: -

Item	Description
Minimum Term	1 years
Invoicing Profile	Perpetual Software Licensing Software leasing options are available.
Maximum Number of Migrated Assets	Unlimited
Managed Service Support	Service Management 9.00 - 17.30; Mon-Fri; Excl UK Bank Holidays and including:
Infrastructure Costs	Not included, software is suitable for cloud solutions as well as on-premise use cases.
Storage	Range of storage pack options available. Storage pack charges are in addition to the base monthly service charge.
Networking	Internet, Unreserved PSN Protect, VPN

Pricing

The migration software tool pricing is comprised of the following elements: -

- Migration-Centre Core
- Connectors Depending on ECM Migration path
- License Maintenance

Pricing structure is shown in the following table

Core License Requirement - Unlimited documents & migration threads			
Migration Centre Core	£35,000		
Software Maintenance	23% of overall cost		
Per Migration Path (Product Connector)			
	Minimum Cost	Maximum Cost	
Perpetual License	£6,000	£46,000	
Leased Licensing	£4,000	£56,000	

Ordering and invoicing process

Billing for the service is annually. Payment can be via Purchase Order