



MOZΔIC

Project Management Office (PMO) Service

A Mozaic Management Service

Confidential

Future
Ready

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End-to-end governance and delivery support for cloud and IT transformation. Operating a PMO to ensure strategic alignment, risk control, and transparent reporting. Using hybrid delivery and standardised P3M frameworks, we strengthen Agile capability, accelerate value, and enable consistent, scalable project delivery.

Features

- ▶ Governance Framework/Oversight – Shape portfolio structures, craft robust business cases.
- ▶ Financial Oversight/ Reporting – Monitor and analyse financial performance
- ▶ Portfolio Resource Management – Plan resources to optimise delivery capacity.
- ▶ Change Management Process – Define, maintain, and embed transparent procedures.
- ▶ Project Delivery Excellence – Equip teams with best-practice tools/methodologies
- ▶ Portfolio Governance – Create, implement and communicate governance standards/initiatives.
- ▶ Risk, Issue, Dependency Control – Centralise and manage RAID activities
- ▶ Quality Assurance & Audit – oversee cross-portfolio audit and assurance
- ▶ Tailored PMO Support – Provide bespoke training/development aligned to priorities.
- ▶ Capability Building – Coach/mentor /develop teams to build delivery capability.

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Benefits

- ▶ Allocates people, budgets, and tools efficiently across the full portfolio.
- ▶ Ensures all activity aligns with strategic objectives and organisational priorities.
- ▶ Establishes robust governance frameworks for consistent oversight and control.
- ▶ Delivers data-driven insights and transparent reporting through real-time dashboards.
- ▶ Streamlines execution by standardising processes and embedding best practices.
- ▶ Drives cost savings through smarter planning and resource optimisation.
- ▶ Enables scalability and flexibility to adapt to changing business needs.
- ▶ Fosters continuous improvement through lessons learned and post-project reviews.
- ▶ Builds long-term capability through training, coaching, and role development.
- ▶ Strengthens organisational resilience by developing self-sufficient, high-performing teams.



The Operating Model Experts

Become Future Ready with Mozaic

Mozaic is an **award-winning specialist consultancy** and **partner of choice** for organisations looking to improve their strategy, delivery and operations.

Fostering Future Ready organisations that deliver outstanding customer experiences.

Operating models tailored to your business that drive agility and enable continuous value.

Industry-leading tools, improving workflows, user experience and value for money.

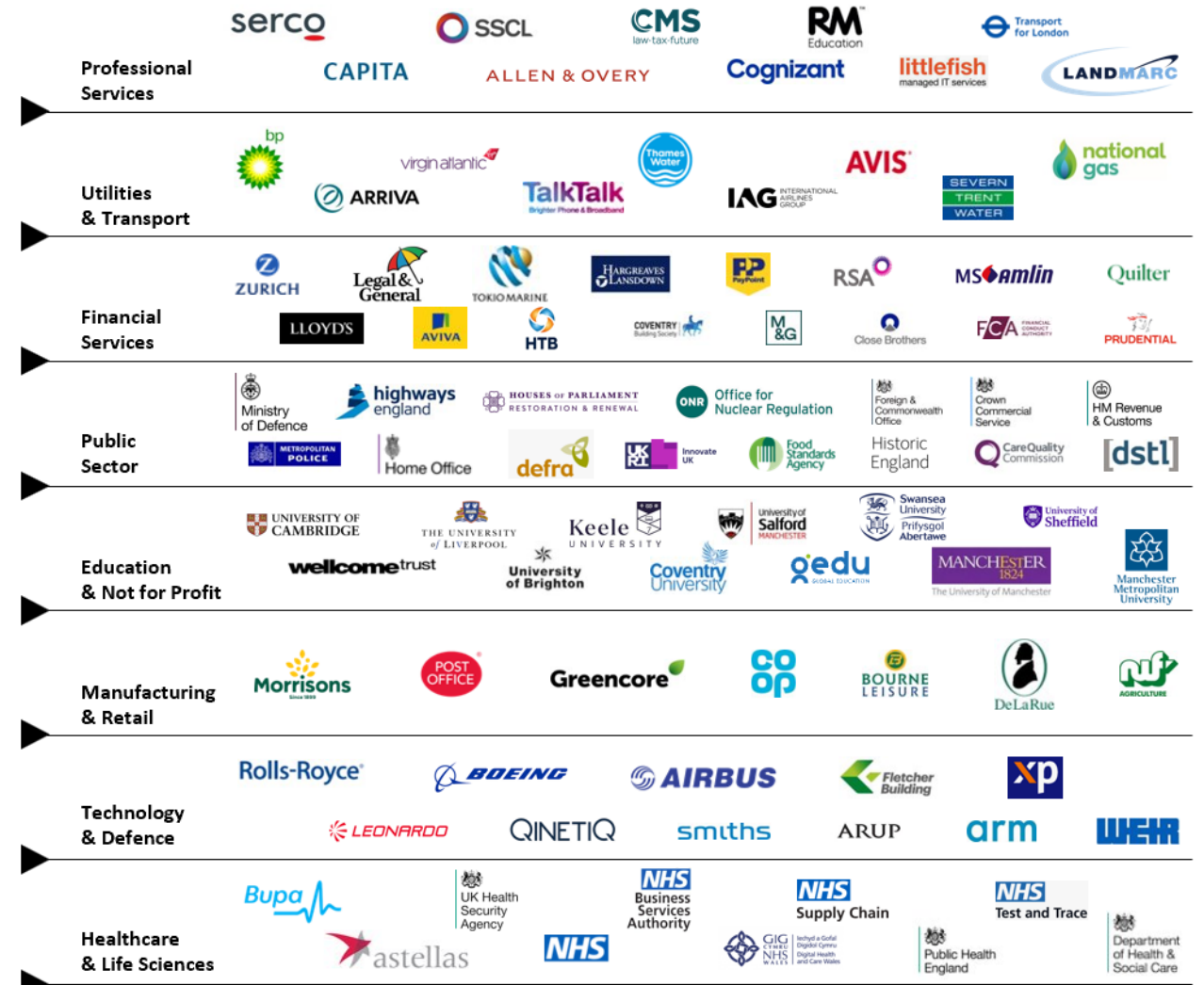
Trusted by the World's Leading Organisations

With experience that spans all industries and business functions, from scale-ups to global household names, Mozaic has enabled more operating model change than any other organisation.

Our deep industry coverage and extensive track record enables us to understand the unique challenges you are facing - from driving efficiencies and reducing risk to ensuring your technologies are Future Ready.

Whatever your industry, we have the expertise to deliver transformative solutions tailored to your needs.

A selection of our clients





Operating Model Dimensions

Functions

Tools

Processes

Governance

People

Sourcing

Data

Getting the Foundations Right

- The Fundamentals to Overall Business Success

An effective operating model is the essential foundation for how an organisation delivers its strategy and successfully manages day-to-day operations.

It encompasses the critical elements - processes, technology, people, and organisational structure - that collectively drive business outcomes, ensuring these elements align and work seamlessly towards achieving strategic goals.

Shaping a Better Future

We believe that business has a responsibility to deliver more than results, it should contribute positively to people's lives, the communities we operate in, and the environment we all share. That's why we are dedicated to acting responsibly in every aspect of our work, from how we run our firm to how we support our clients.

To accelerate our journey to Net Zero, we have committed to reducing CO₂ emissions by 15% year on year, achieving a 73% overall reduction by 2030 and continuing to reduce emissions to reach full Net Zero by 2040 or sooner.



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