



MOZΔIC

Strategic Leadership Alignment & Strategy-to-Operating-Model Service

A Mozaic Management Service

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A structured service that helps organisations articulate strategy, align leadership intent, and translate priorities into operating model implications. It supports early execution readiness through clear strategic artefacts, messaging, and engagement planning, providing a strong foundation for commissioning and sequencing transformation, digital, or organisational change initiatives.

Features

- ▶ Structured articulation of organisational strategy using VMOST or equivalent frameworks
- ▶ Facilitation of senior leadership alignment beyond initial orientation sessions
- ▶ Translation of strategic objectives into clear operating model implications
- ▶ Assessment of impacts across governance, roles, decision-rights, capabilities, and ways-of-working
- ▶ Development of a clear strategic narrative to support organisational communication
- ▶ Design of leadership cascade and engagement approaches to align teams
- ▶ Identification of priorities for deeper operating model design or transformation
- ▶ Alignment of strategic intent with existing change/digital/transformation initiatives
- ▶ Development of leadership-ready strategic artefacts
- ▶ Design of leadership/organisational engagement activities to support early execution/alignment

Benefits

- ▶ Clear articulation of strategy that leadership teams can stand behind
- ▶ Alignment between strategic ambition and operating model to deliver it
- ▶ Reduced risk of fragmented or misaligned transformation activity
- ▶ Improved organisational understanding of priorities, outcomes, and success measures
- ▶ A credible foundation for commissioning and sequencing subsequent transformation services
- ▶ Confidence that major change initiatives are grounded in leadership intent
- ▶ Execute-ready, with clear messaging, aligned leadership behaviours, and agreed priorities





The Operating Model Experts

Become Future Ready with Mozaic

Mozaic is an **award-winning specialist consultancy** and **partner of choice** for organisations looking to improve their strategy, delivery and operations.

Fostering Future Ready organisations that deliver outstanding customer experiences.

Operating models tailored to your business that drive agility and enable continuous value.

Industry-leading tools, improving workflows, user experience and value for money.

Trusted by the World's Leading Organisations

With experience that spans all industries and business functions, from scale-ups to global household names, Mozaic has enabled more operating model change than any other organisation.

Our deep industry coverage and extensive track record enables us to understand the unique challenges you are facing - from driving efficiencies and reducing risk to ensuring your technologies are Future Ready.

Whatever your industry, we have the expertise to deliver transformative solutions tailored to your needs.

A selection of our clients





Operating Model Dimensions

Functions

Tools

Processes

Governance

People

Sourcing

Data

Getting the Foundations Right

The Fundamentals to Overall Business Success

An effective operating model is the essential foundation for how an organisation delivers its strategy and successfully manages day-to-day operations.

It encompasses the critical elements - processes, technology, people, and organisational structure - that collectively drive business outcomes, ensuring these elements align and work seamlessly towards achieving strategic goals.

Shaping a Better Future

We believe that business has a responsibility to deliver more than results, it should contribute positively to people's lives, the communities we operate in, and the environment we all share. That's why we are dedicated to acting responsibly in every aspect of our work, from how we run our firm to how we support our clients.

To accelerate our journey to Net Zero, we have committed to reducing CO₂ emissions by 15% year on year, achieving a 73% overall reduction by 2030 and continuing to reduce emissions to reach full Net Zero by 2040 or sooner.



MOZΔIC

Confidential

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