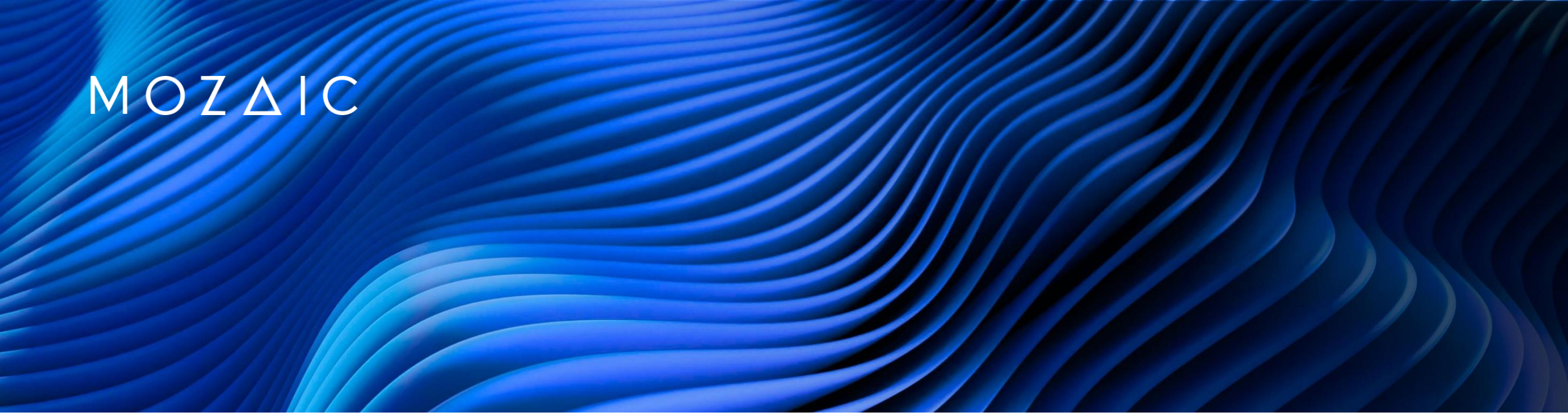


Cloud Maturity and Capability Assessment

A Mozaic Cloud Service

2025

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Future Ready

Cloud Maturity and Capability Assessment

A Mozaic Cloud Service

An enabler of Digital Service Management (DSM), this service provides a full assessment of your maturity in managing Cloud Services encompassing: Organisation, Process, Governance and Tooling. Using CMMi-style assessment we review both Cloud and Heritage estates and identify where Cloud could further accelerate agility and reduce cost.

Features

- Baselining your current Cloud Implementation and its stretch potential
- Review of your Cloud Service Management processes against best practice
- Review of your Cloud Management governance against best practice
- Review of capabilities, including both Service Management teams and DevOps
- Review of Service data maturity and potential to automate delivery
- Production of opportunity assessment, valuing financial, service and agility benefits
- Development of future delivery model for management of cloud services
- Creation of high-level roadmap for delivery of identified benefits

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Benefits

- Clear understanding of maturity of your current Cloud delivery model
- Clear understanding of maturity of your current Cloud delivery model
- Gain consensus and confidence on your future delivery model
- Ensure risks associated with potential lock-in are identified and mitigated
- Provides a high-level plan for delivery and case for change



MOZAIC



The Operating Model Experts

Become Future Ready with Mozaic

Mozaic is an **award-winning specialist consultancy** and **partner of choice** for organisations looking to improve their strategy, delivery and operations.

Fostering Future Ready organisations that deliver outstanding customer experiences.

Operating models tailored to your business that drive agility and enable continuous value.

Industry-leading tools, improving workflows, user experience and value for money.

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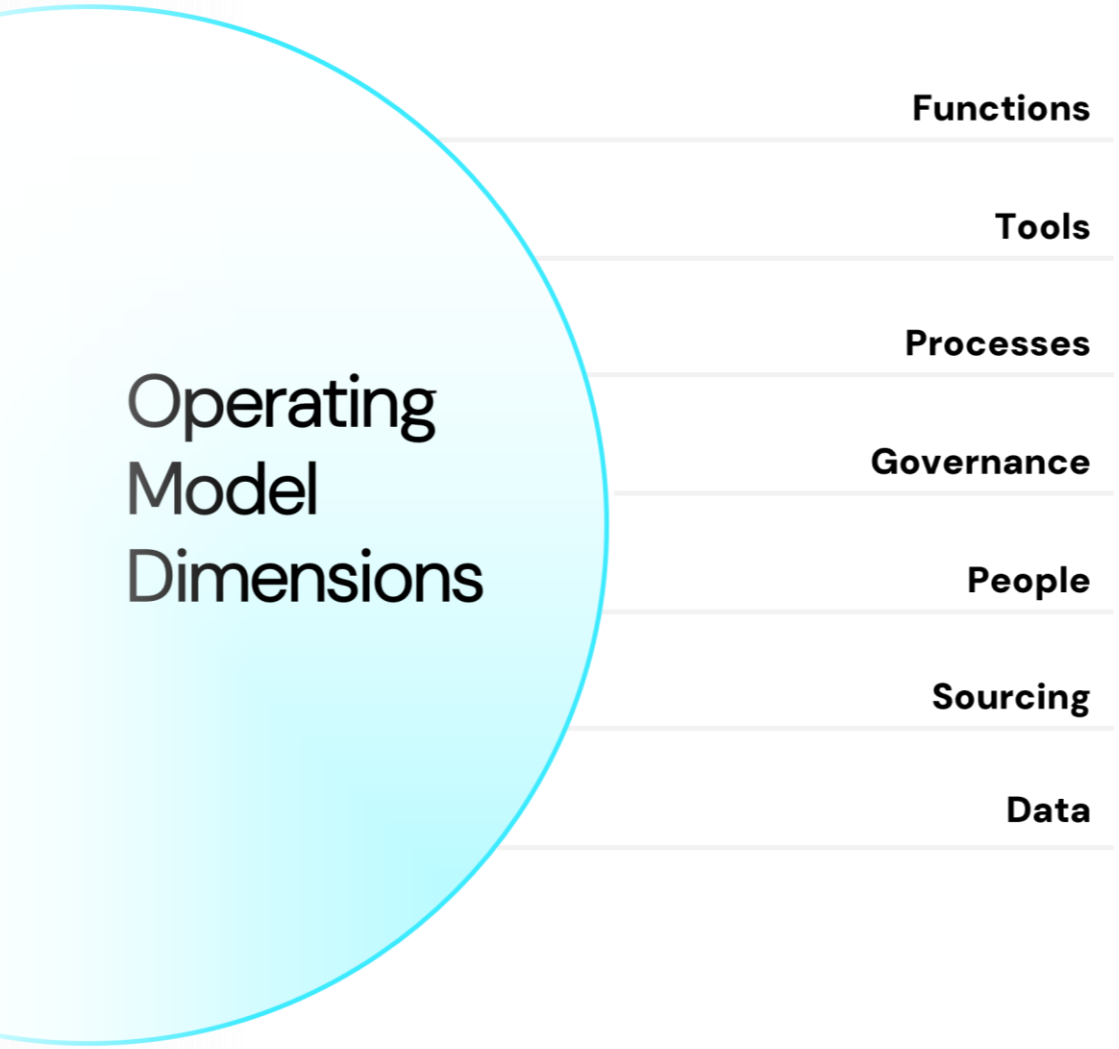
Trusted by the World's Leading Organisations

With experience that spans all industries and business functions, from scale-ups to global household names, Mozaic has enabled more operating model change than any other organisation.

Our deep industry coverage and extensive track record enables us to understand the unique challenges you are facing - from driving efficiencies and reducing risk to ensuring your technologies are Future Ready.

Whatever your industry, we have the expertise to deliver transformative solutions tailored to your needs.





Getting the Foundations Right

The Fundamentals to Overall Business Success

An effective operating model is the essential foundation for how an organisation delivers its strategy and successfully manages day-to-day operations.

It encompasses the critical elements - processes, technology, people, and organisational structure - that collectively drive business outcomes, ensuring these elements align and work seamlessly towards achieving strategic goals.

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Shaping a Better Future

We believe that business has a responsibility to deliver more than results, it should contribute positively to people's lives, the communities we operate in, and the environment we all share. That's why we are dedicated to acting responsibly in every aspect of our work, from how we run our firm to how we support our clients.

To accelerate our journey to Net Zero, we have committed to reducing CO_2 emissions by 15% year on year, achieving a 73% overall reduction by 2030 and continuing to reduce emissions to reach full Net Zero by 2040 or sooner.

COMMITTED ecovadis Sustainability Rating

Carbon Neutral Britain



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