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Technical Discovery and Leadership

A Mozaic Management Service

2025

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Future Ready

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Technical Discovery and Leadership

A Mozaic Management Service

This service considers current-state capabilities, risks, and opportunities while providing decisive architectural direction. We assess platforms, codebases, and teams, define priorities, and lead stakeholders through informed decisions, enabling confident delivery, modernisation and alignment between business goals, technology strategy, and execution across complex programs and transformational initiatives.

Features

- Rapid assessment of current-state systems, platforms, and technical risks
- Architecture and codebase reviews to identify improvement opportunities
- Clear technical vision aligned to business and delivery objectives
- Prioritised recommendations with pragmatic, actionable next steps
- Stakeholder alignment through confident technical leadership and facilitation
- Technology roadmap creation for modernisation and scalability initiatives
- Delivery team guidance to unblock issues and accelerate progress
- Risk identification and mitigation strategies for complex environments
- Tooling, platform, and integration suitability analysis
- Decision-making support for critical technology and investment choices

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Benefits

- Faster understanding of complex technical landscapes
- Reduced delivery risk through informed early decisions
- Clear direction for teams and stakeholders
- Improved alignment between business and technology goals
- Confident prioritisation of modernisation initiatives
- Accelerated delivery through removal of technical blockers
- Lower long-term costs by addressing root issues early
- Stronger architectural foundations for scalable growth
- Better investment decisions backed by technical insight
- Increased leadership confidence during critical transformation phases

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The Operating Model Experts

Become Future Ready with Mozaic

Mozaic is an **award-winning specialist consultancy** and **partner of choice** for organisations looking to improve their strategy, delivery and operations.

Fostering Future Ready organisations that deliver outstanding customer experiences.

Operating models tailored to your business that drive agility and enable continuous value.

Industry-leading tools, improving workflows, user experience and value for money.

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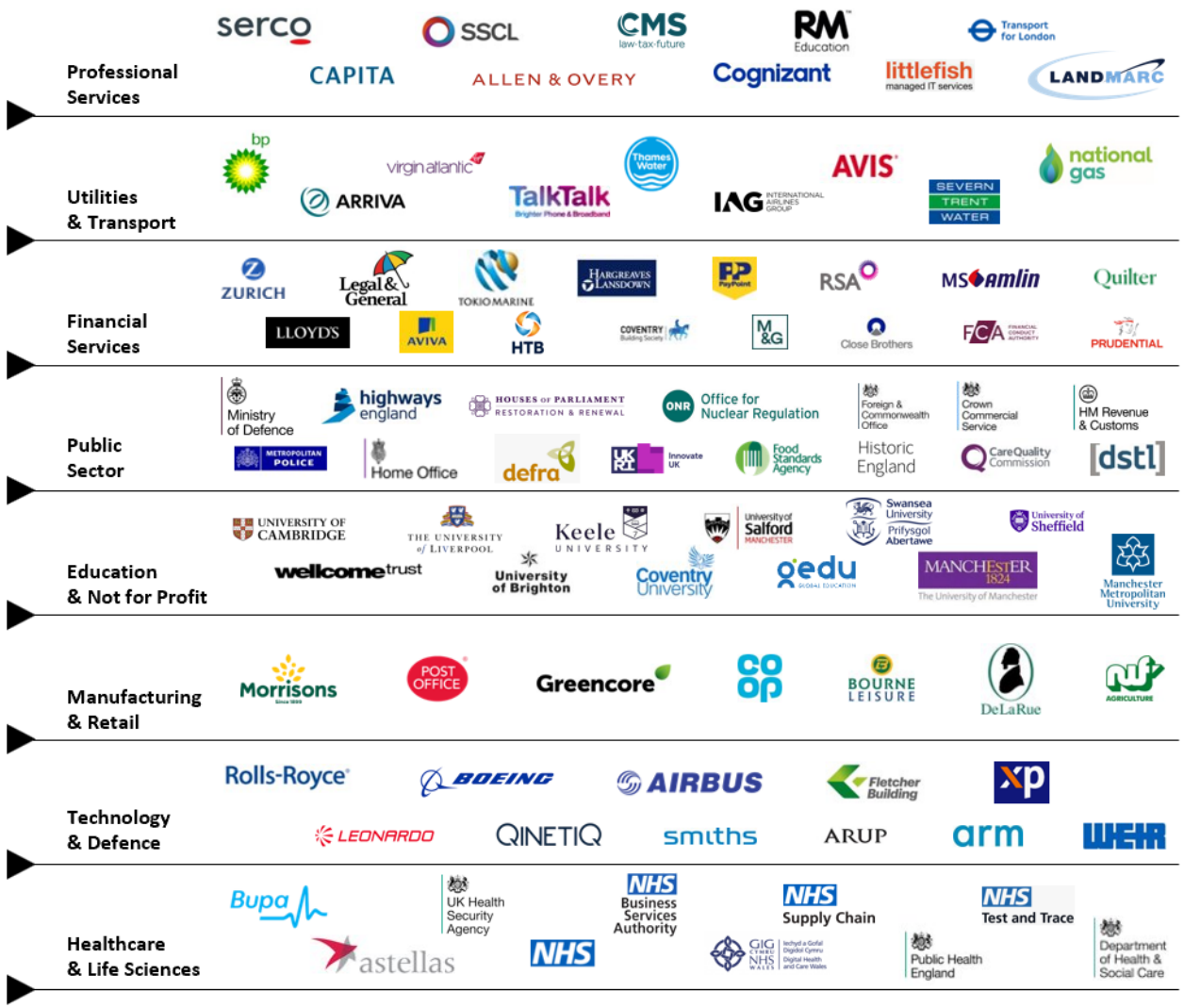
Trusted by the World's Leading Organisations

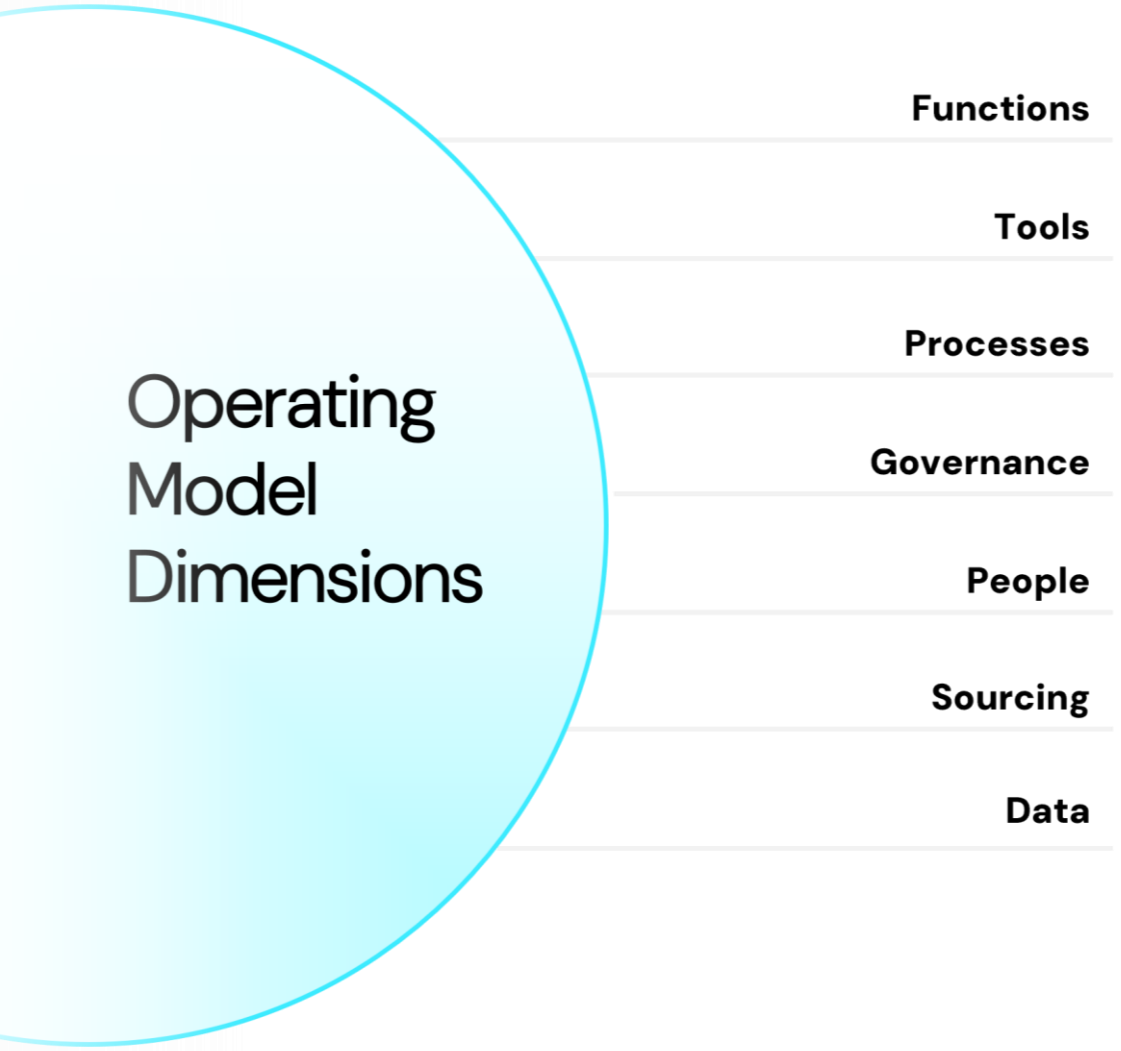
With experience that spans all industries and business functions, from scale-ups to global household names, Mozaic has enabled more operating model change than any other organisation.

Our deep industry coverage and extensive track record enables us to understand the unique challenges you are facing - from driving efficiencies and reducing risk to ensuring your technologies are Future Ready.

Whatever your industry, we have the expertise to deliver transformative solutions tailored to your needs.

A selection of our clients





Getting the Foundations Right

The Fundamentals to Overall Business Success

An effective operating model is the essential foundation for how an organisation delivers its strategy and successfully manages day-to-day operations.

It encompasses the critical elements - processes, technology, people, and organisational structure - that collectively drive business outcomes, ensuring these elements align and work seamlessly towards achieving strategic goals.

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Shaping a Better Future

We believe that business has a responsibility to deliver more than results, it should contribute positively to people's lives, the communities we operate in, and the environment we all share. That's why we are dedicated to acting responsibly in every aspect of our work, from how we run our firm to how we support our clients.

To accelerate our journey to Net Zero, we have committed to reducing CO_2 emissions by 15% year on year, achieving a 73% overall reduction by 2030 and continuing to reduce emissions to reach full Net Zero by 2040 or sooner.

COMMITTED ecovadis Sustainability Rating

Carbon Neutral Britain



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For more information

Mozaic
1 King William Street
London
EC4N 7AF

info@mozaic.net
+44 203 709 1625

Website | Social Media

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