



MOZΔIC

Cloud Operations and Automation

A Mozaic Cloud Service

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An enabler of Digital Service Management (DSM), this service builds a Cloud Operations and Automation capability to manage your Cloud Estate. We enable your process and service owners to design process, governance and automate tooling for provisioning, governance and compliance, cloud optimisation and integration with existing Service Management capabilities.

Features

- ▶ Design and Build of your Cloud Operations and Automation capabilities
- ▶ Integration with your current Service Management processes, governance and organisation
- ▶ Defined user stories, processes and tooling automation for Cloud management
- ▶ Scope includes: Provisioning, Governance & Compliance, Cloud Optimisation, and Integration
- ▶ Introduction of a DevOps culture within your organisation
- ▶ Automation of Service Management processes within your selected tooling
- ▶ Use of Agile Scrum to drive pace and ownership

Benefits

- ▶ Accelerated delivery of Cloud Operations and Automation capabilities
- ▶ Innovation and automation of process to drive efficiencies
- ▶ Closer alignment of project and operational teams
- ▶ Increased Organisational Agility, whilst maintaining alignment of capacity and demand
- ▶ Full ownership of design by your organisation
- ▶ Defined financial benefits





The Operating Model Experts

Become Future Ready with Mozaic

Mozaic is an **award-winning specialist consultancy** and **partner of choice** for organisations looking to improve their strategy, delivery and operations.

Fostering Future Ready organisations that deliver outstanding customer experiences.

Operating models tailored to your business that drive agility and enable continuous value.

Industry-leading tools, improving workflows, user experience and value for money.

Trusted by the World's Leading Organisations

With experience that spans all industries and business functions, from scale-ups to global household names, Mozaic has enabled more operating model change than any other organisation.

Our deep industry coverage and extensive track record enables us to understand the unique challenges you are facing - from driving efficiencies and reducing risk to ensuring your technologies are Future Ready.

Whatever your industry, we have the expertise to deliver transformative solutions tailored to your needs.

A selection of our clients





Operating Model Dimensions

Functions

Tools

Processes

Governance

People

Sourcing

Data

Getting the Foundations Right

The Fundamentals to Overall Business Success

An effective operating model is the essential foundation for how an organisation delivers its strategy and successfully manages day-to-day operations.

It encompasses the critical elements - processes, technology, people, and organisational structure - that collectively drive business outcomes, ensuring these elements align and work seamlessly towards achieving strategic goals.

Shaping a Better Future

We believe that business has a responsibility to deliver more than results, it should contribute positively to people's lives, the communities we operate in, and the environment we all share. That's why we are dedicated to acting responsibly in every aspect of our work, from how we run our firm to how we support our clients.

To accelerate our journey to Net Zero, we have committed to reducing CO₂ emissions by 15% year on year, achieving a 73% overall reduction by 2030 and continuing to reduce emissions to reach full Net Zero by 2040 or sooner.



MOZΔIC

Confidential

For more information

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