



MOZΔIC

Operating Model Discovery Workshop

A Mozaic Workshop Service

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This one-day collaborative workshop helps leadership teams design an effective target operating model. Participants analyze their current state against industry frameworks, align IT with business goals, and create a prioritized implementation roadmap along with a compelling case for change.

Features

- ▶ One-day collaborative workshop designed for leadership teams.
- ▶ Current-state assessment of your existing operating model architecture.
- ▶ Overview of evolution and best practices in model design.
- ▶ Diagnosis of challenges and opportunities within your specific context.
- ▶ Analysis against frameworks to determine your ideal configuration.
- ▶ Selection of a "North Star" target operating model.
- ▶ Creation of a prioritized, high-level implementation roadmap.
- ▶ Identification of intermediate steps required for your transformation.
- ▶ Comparison against peers and competitors across various industries.
- ▶ Review of seven core considerations for model architecture.

Benefits

- ▶ Build a common understanding of cohesive design considerations.
- ▶ Reach collective agreement on current constraints and opportunities.
- ▶ Expose the benefits to form your case for change.
- ▶ Design a high-level target operating model.
- ▶ Produce a prioritised roadmap for implementing the target model.
- ▶ Benchmark against peer and competitor industry practices.
- ▶ Orient on best practices in model design & implications.





The Operating Model Experts

Become Future Ready with Mozaic

Mozaic is an **award-winning specialist consultancy** and **partner of choice** for organisations looking to improve their strategy, delivery and operations.

Fostering Future Ready organisations that deliver outstanding customer experiences.

Operating models tailored to your business that drive agility and enable continuous value.

Industry-leading tools, improving workflows, user experience and value for money.

Trusted by the World's Leading Organisations

With experience that spans all industries and business functions, from scale-ups to global household names, Mozaic has enabled more operating model change than any other organisation.

Our deep industry coverage and extensive track record enables us to understand the unique challenges you are facing - from driving efficiencies and reducing risk to ensuring your technologies are Future Ready.

Whatever your industry, we have the expertise to deliver transformative solutions tailored to your needs.

A selection of our clients





Operating Model Dimensions

Functions

Tools

Processes

Governance

People

Sourcing

Data

Getting the Foundations Right

The Fundamentals to Overall Business Success

An effective operating model is the essential foundation for how an organisation delivers its strategy and successfully manages day-to-day operations.

It encompasses the critical elements - processes, technology, people, and organisational structure - that collectively drive business outcomes, ensuring these elements align and work seamlessly towards achieving strategic goals.

Shaping a Better Future

We believe that business has a responsibility to deliver more than results, it should contribute positively to people's lives, the communities we operate in, and the environment we all share. That's why we are dedicated to acting responsibly in every aspect of our work, from how we run our firm to how we support our clients.

To accelerate our journey to Net Zero, we have committed to reducing CO₂ emissions by 15% year on year, achieving a 73% overall reduction by 2030 and continuing to reduce emissions to reach full Net Zero by 2040 or sooner.



MOZΔIC

Confidential

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