



Platinum
Solution Partner

EFICODE SOLUTION PORTFOLIO

About Eficode

Eficode is the leading DevOps company in Europe. Expert in Cloud, DevOps, Agile, Service Management and Software Development. We help customers transform into software-driven organisations.

What We Do

Agile & Strategy

DevOps

Agile &
DevOps Tooling

Service
Management

Software Dev

Solutions & Services

Agile & Strategy

Solution Areas

- Agile Adoption
- Agile at Scale
- Business Agility
- Strategy & Transformation

Services

- Assessments
 - Consulting
 - Coaching & Training
 - Support
 - Software tooling
- Agile Maturity
 - Business Agility
 - Tool Chain & Tool Specific

DevOps

Solution Areas

- DevOps & Cloud Transformation
- DevOps Managed Service Platform
- Digital Services
- Software Tooling (Atlassian, GitHub, GitLab)

Services

- Consulting
 - Assessments
 - Coaching & Training
 - ROOT - Managed Service
 - CICD Boost
 - Software Tooling
- DevOps Expert
 - Continuous Delivery
 - Continuous Quality Assurance
 - Security
 - Cloud
 - DevOps Assessment & Roadmap
 - DevOps Toolset Analysis

Service Management

Solution Areas

- IT Service Management (ITSM)
- Enterprise Service Management (ESM)
- Customer Service

Services

- Implementations
- Atlassian Data Center to Cloud migrations
- ITSM service desk transformation
- ITIL based Discovery assessments
- Training, Consultancy & Coaching

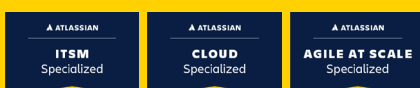
Software Dev

Solution Areas

- AI-driven development
- Application Management
- Usability & Accessibility

Services

- Mobile App Development
- MVP Development
- Software Development Consultancy & Coaching
- Application Development
- Architecture Planning
- Atlassian App Development
- Bespoke Integration Development
- Test Automation as a Service



GitLab

GitHub



Azure
Expert
MSP



Jira Software Discovery

Meeting your business needs head-on

Jira Software Discovery is the key to solving your pressing business challenges. Whether you're starting with Atlassian tools or looking to optimize your current setup, we've got you covered:

- Want to get more out of your Atlassian tools?
- Want to adopt Agile ways of working?
- Struggling with an efficient flow of work through the software development life-cycle?
- Want to improve the management of your backlog?
- Want to improve the visualization of your backlog or roadmap?
- Want to align your business strategy with your daily work?
- Struggling to co-ordinate work across multiple teams, and manage dependencies between them?

How Jira Software can help

Jira Software offers a wealth of features designed to empower your teams and boost productivity:

- **Transparency:** All stakeholders can inspect planned, in-progress, and delivered work.
- **Scrum and Kanban boards:** Out-of-the-box boards promote workflow efficiency and predictable delivery.
- **Flexible workflows:** Customize workflows to match your business processes.
- **Performance tracking:** Keep a close eye on team performance with real-time reporting.
- **Time tracking:** Monitor productivity with time-tracking capabilities and performance charts.



Why partner with Eficode?

As an award-winning Platinum Solution Partner, we have more than 15 years of experience in helping companies perform better with their Atlassian tools.

Our collaboration with Zettle is a testament to our dedication:

"The Atlassian tools are great for Zettle since we are constantly growing and changing. All the teams can use the same tool but in completely different ways, because we can create customized workflows."

— Maaïke Gerritse.

Zettle
by PayPal

 Jira Software



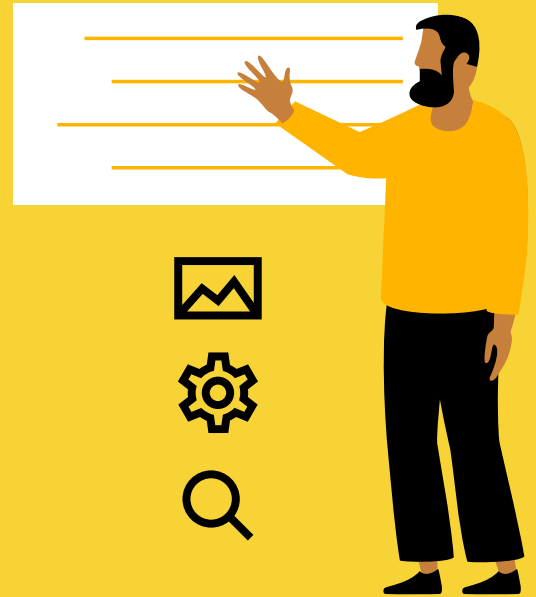
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**Read the full
case study**

How an Eficode Jira Software Discovery can help

Choosing the right software is only the beginning. Our Atlassian-certified Solutions Architect will work with you to unlock the full potential of your Atlassian tools. Here's how we do it:

1. **Discussions with key stakeholders:** We understand your pain points and your business motivations.
2. **Workshops with teams:** We analyze roles, interactions, and processes to drive efficiency.
3. **Evaluation and recommendations:** We provide actionable suggestions based on your unique needs and existing configurations.



Your Discovery culminates in a detailed report, including:

Tailored solutions

Our recommendations are meticulously aligned with your specific business requirements. We understand that one size doesn't fit all, and our solutions are tailored to address your unique challenges.

Best practice frameworks

We provide you with comprehensive guidelines to optimize your development environment. These best practice frameworks are tried and tested, ensuring your processes are efficient and effective.

Implementation roadmap

Your journey towards improvement is made clear with our detailed implementation roadmap. We provide a step-by-step plan for execution so that you know exactly what to expect and how to get there.

Tailored advice

We understand every organization is different. That's why we offer customized advice to address your unique needs. Our insights are shaped to fit your specific circumstances, ensuring practical and relevant guidance.

Our commitment doesn't stop there

Continued guidance

We offer options for an ongoing relationship to support you in implementing our recommendations and continuously delivering increased value to your business. We're here to provide continued support and expertise, ensuring you stay on the path to success.

Ready to unlock your full potential with Jira Software Discovery?

Contact us today to start your journey towards efficiency, cost savings, and achieving your business goals.

Jira Service Management Discovery

Market forces reshaping service management

In today's evolving business landscape (driven by the rise and prevalence of digital technologies and distributed teams), traditional team structures and work methodologies are being redefined. Modern operations, support, and business teams face the challenge of delivering exceptional digital service experiences. But standard service management practices are often encumbered by rigid systems and processes that hinder cross-team collaboration.



How Jira Service Management can help

Deliver value fast: Jira Service Management empowers your organization to rapidly deliver value by streamlining and optimizing service operations.

Accelerate development & operations: Jira Service Management facilitates the seamless integration of development and operations teams, escalating innovation and collaboration.

Empower all service teams: Jira Service Management empowers all service teams, enabling them to work cohesively (regardless of their functional domain).

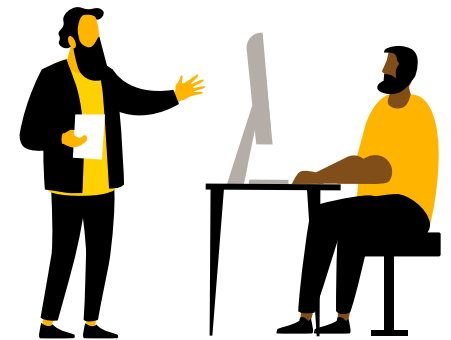
How an Eficode Service Management Discovery can help

Ensure your tools, people, and processes are optimally aligned for success. Our 2-day ITIL-based discovery assessment engagement will thoroughly analyze and identify the current ITSM practice maturity and capability, aligning them with future Jira Service Management methodologies. We'll then deliver our findings to you in a detailed discovery report.

 Jira Service Management

▲ ATlassian

ITSM
Specialized



Why partner with Eficode?

As an award-winning Platinum Solution Partner, we have 15+ years of experience in helping companies perform better with their Atlassian tools.

We have achieved Atlassian's ITSM Specialization and are recognized for our specialized delivery practice, with our experts also being ITIL-certified.

Our collaboration with The Very Group is a testament to our dedication:

"After Eficode implemented Jira Service Management (JSM), The Very Group received great feedback from their colleagues, with an average satisfaction score of 4.9/5 — a far better result than their previous solution. "



THE
VERY
GROUP

**Read the full
case study**

What's in the discovery report?

ITIL practices we'll cover:

Change
Management

Problem
Management

Incident
Management

Request
Management

Knowledge
Management

Event
Management

Asset Management /
CMDB

Current analysis

Our thorough assessment will uncover your organization's current strengths and weaknesses, while also pinpointing operational risks that require immediate attention. This will guide you in optimizing your service management for efficiency and resilience in a dynamic business environment.

Desired solution (with the latest JSM features)

We'll outline how Jira Service Management can solve your organization's current weaknesses and operational risks, including the latest features such as:

- **OpsGenie:** Enhance incident management with real-time alerts and on-call scheduling.
- **Assets:** Effectively manage and track your assets, improving asset-related processes.
- **Forms:** Create customized forms for streamlined request management.
- **Assist & Virtual Agent:** Leverage AI-powered virtual agents to provide quick and efficient customer support.
- **Atlassian Intelligence:** Harness the power of AI-driven insights for informed decision-making.



Existing service desk use case analysis

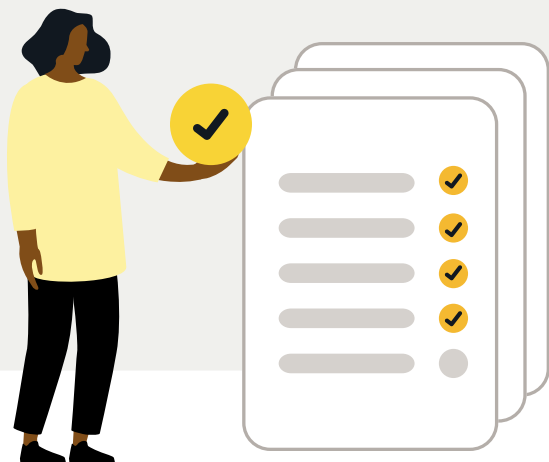
Our experts will conduct a thorough analysis of your existing service desk use cases, identifying areas where Jira Service Management can bring about transformative improvements.

Implementation approach recommendations

Based on the discovery assessment, we will provide tailored recommendations for implementing Jira Service Management within your organization. These recommendations will ensure a smooth and effective transition to modern service management practices.

Actions for implementation

We will outline actionable steps for the implementation of Jira Service Management and the Eficode Service Management Discovery findings, ensuring your organization realizes the full potential of our solution.



EVALUATING AND OPTIMISING YOUR COMPLETE ATLASSIAN TOOLSET

Atlassian applications are an ever expanding suite of increasingly complex products used by a wide range of organisations of varying size to achieve an array of objectives.

Whether you need to develop software, launch new products or services, collaborate with teams or provide excellent customer support, these tools are often mission critical to creating value for your organisation.

As great as the technology is, it's only as good as how well it's put to use. Over time, your business organisational structure, application features and scale of use can change dramatically meaning many customers are not exploiting the tools to their full potential.

Atlassian Applications Health Check

Eficode's Atlassian Tool Health Check will provide an analysis of how healthy your Atlassian applications are. Get ahead with security, configuration, scalability, integrations and apps, with a proactive Health Check, uncovering potential challenges with your environment before they lead to problems.

It will deliver a full analysis of the current implementation and setup including:

- Evaluation of current solution design capability to achieve desired business outcomes
- Benchmark against technology & industry best practices
- Assessment of tool configuration, 3rd party integrations & customisation
- Marketplace App analysis
- Backup, disaster recovery & business resilience
- Recently migrated to Atlassian Cloud? Advice and guidance concerning how to leverage new cloud features

Action Plan & Roadmap

As well as the analysis report you'll also take away an action plan & roadmap. This includes step-by-step advice for any urgent remedial actions required, mitigating against unexpected downstream problems that can build up, so that you spend less time firefighting & more time focusing on delivering value to your customers. The plan also provides advice and guidance concerning longer-term strategic use of the tools & changes that may need to be introduced.

Visit [Eficode.com](https://eficode.com) to find out more.



Why partner with Eficode?

As an award-winning Platinum Solution Partner, we have 15+ years of experience in helping companies perform better with their Atlassian tools.

Our collaboration with Zettle is a testament to our dedication:

"Eficode feels very professional and I can trust their advice. They want us to have the best possible solution that fits our needs" - Maaïke Gerritse, Application Manager

Zettle
by PayPal

**Read the full
case study**



What are the Advantages?

- Maximize ROI from your existing Atlassian investment to ensure your tools, people & practices are aligned to creating business value
- Future-proof your Atlassian applications
- Optimise application performance and response times
- Improve resilience and uptime
- Advice on best practice
- Operations & maintenance recommendations

Atlassian Applications Covered

A health check from Eficode covers the wide range of the Atlassian Suite such as; Jira Software, Confluence, Jira Service Management and many more.



Platforms Covered

Whether your Atlassian Applications are on the Atlassian Cloud or deployed on Data Center you can benefit from a health check.

Cloud

Data Center



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Call +44 (0) 845 459 9530 or visit [Eficode.com](https://eficode.com) to find out more.

A complete professional services package to empower business teams with the full potential of Atlassian tools, ensuring they maximize efficiency, collaboration, and success.

Ideal for

Business teams looking to adopt Atlassian tools for the first time or enhance their existing usage.

Typical business teams:

Operations.
Marketing.
HR.
Legal.
Finance.
Procurement.



Key benefits



Optimized workflows and automation

Streamline business processes by configuring Atlassian tools to reduce manual work.



Enhanced collaboration and communication

Break down silos between teams with better visibility, shared workspaces, and seamless integrations.



Custom configuration and best practices

Tailored setup and expert guidance ensure your teams get the most out of Jira, Confluence, and other Atlassian tools.



Improved reporting and insights

Leverage dashboards and analytics to gain real-time visibility into team performance and project progress.



Increased productivity and reduced bottlenecks

Identify inefficiencies and optimize workflows to enable teams to work smarter, not harder.



Stronger compliance and governance

Ensure data security, regulatory compliance, and controlled access with properly configured permissions and workflows.



Seamless tool adoption and change management

Drive user engagement with hands-on training, support, and change management strategies.



Scalability for growth

Configure Atlassian tools to adapt as your business evolves, ensuring long-term value and flexibility.



Cost savings through tool consolidation

Reduce licensing costs and eliminate redundancies by standardizing business teams on Atlassian tools, eliminating the need for multiple third-party solutions like Monday.com and Asana.



Simplified technology stack and reduced complexity

Minimize tool sprawl and IT overhead by centralizing project management, collaboration, and documentation within the Atlassian ecosystem.



Better cross-team alignment

Having all teams on a unified platform improves data consistency, eliminates duplicated efforts, and enhances cross-functional collaboration.

What's included?

Ways of Working workshop -

Understand your team's unique needs and define the best approach to improving workflows and collaboration.

Solution setup and customization -

Configure Atlassian tools to fit your business processes, ensuring they work the way your team does.

Solution deployment and optimization - Roll out the solution across your team, fine-tuning it for scalability and long-term success.

Training and knowledge transfer -

Equip your team with the skills and confidence to use Atlassian tools effectively and independently.

Atlassian software procurement -

Assist with selecting and licensing the right Atlassian products and Marketplace apps to maximize value.

Take the next step

Ready to streamline processes, improve collaboration, and reduce complexity across your business teams?

Eficode's tailored Atlassian service package equips operations, HR, marketing, legal, and more with the tools, training, and support they need to succeed.

Contact us today to get started!



Better Made Possible

Eficode is the leading provider of DevOps solutions that drive real impact, with offices across Europe, the United Kingdom and the United States. Eficode empowers organizations to create a software development culture that unlocks their potential with the right ways of working, the right tools, and the right skillset.

Eficode provides a full range of services, from expert consulting and Eficode ROOT Managed DevOps platform, to training and license management. Eficode works with leading DevOps and cloud technology partners, including Atlassian, GitHub, GitLab, AWS, and Microsoft.

Visit **eficode.com** to find out more.

eficode

Overview:

A comprehensive solution package designed to empower organisations in optimising their ability to plan, track, and prioritise work within Jira and other Atlassian tools.

Ideal for:

Atlassian & Jira Users (new or existing): Suitable for organisations new to Atlassian or those with an established experience base in Atlassian tools. Especially those facing challenges in project delivery or struggling to fully leverage these tools to meet business goals.

Scalability Concerns: Perfect for those seeking solutions to improve scalability and long-term effectiveness in their Atlassian ecosystem.

Organisations of All Sizes: Our solution packages are tailored to meet the needs of organisations of varying sizes, ensuring scalable support which aligns with growth and operational demands.

Benefits



Improved Productivity: Streamlined workflows and clearer prioritisation can lead to more efficient use of resources, allowing teams to focus on high-impact tasks.



Enhanced Transparency: By providing real-time visibility into project progress and task status, stakeholders can make informed decisions and stay aligned on priorities.



Better Resource Allocation: With improved tracking and planning, organisations can more effectively allocate resources, ensuring that the right people are working on the most critical tasks - maximising the value teams deliver to their customers.



Increased Collaboration: Teams can work more cohesively by centralising work in Jira, improving communication, and reducing silos between departments.



Faster Time to Market: Prioritising work effectively, and avoiding bottlenecks, leads to quicker project completion and delivery of products or services.



Data-Driven Decision Making:

Enhanced tracking provides organisations with insights and analytics that help in refining strategies, improving performance, and anticipating potential challenges.



Scalability and Agility:

Improved planning and prioritisation processes make it easier for organisations to scale their operations, and adapt to changing market conditions or business needs.



Increased Customer Satisfaction:

More efficient planning and execution enable faster response times to customer needs and expectations, leading to higher satisfaction and loyalty.



Reduced Operational Costs:

By eliminating inefficiencies and ensuring work is properly prioritised, organisations can reduce wasted time and resources, lowering overall costs.



Return on Investment:

Customers can typically expect to achieve an ROI of at least 4 times their initial investment. This return is driven by significant time saving and improved efficiency.

Solution Packages



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Target Audience	Bronze	Silver	Gold
Experience	New or existing Atlassian users	Larger orgs / business units with more complex needs	Larger organisations with more complex requirements
User Capacity	Up to 100 users	100 + users	500 + users
Admin Support	Have a non-dedicated Jira Admin & require core feature support	Non-dedicated admin team with multiple members; requires guidance for advanced configuration	Have a dedicated admin(s). Require support for advanced needs
Core Capabilities	Agile adoption, tool configuration, and basic team-level planning	Completing quarterly planning & execution	Carrying out advanced quarterly planning & execution Potentially adopting a formal scaled agile framework
Value Stream Management	Not required	Defined value streams	Enhanced value streams

What's Included

Service	Bronze	Silver	Gold
Discovery Workshop Identify and define requirements	3 Days	4 Days	Bespoke package tailored to accommodate larger scale and complex requirements
Solution Implementation Develop and prototype the solution	3 Days	5 Days	
Solution Refinement Deploy & scale out solution	Total Support Team	Total Support Premium	
Training Knowledge sharing to enable self-sufficiency	1 x Agile Jira Essentials 1 x Jira Admin or Project Admin	2 x Agile Jira Essentials 1 x Jira Admin or Project Admin 1 x Specialist Scalability training course. For example, eazyBI or Advanced Plans	
Bolt On Services to support specialised roles, such as Product Owner and Portfolio Management	N/A	World Class Product Owner Portfolio Management Training	

Compass
 Jira
 Jira Align
 Jira Service Management
 Jira Product Discovery

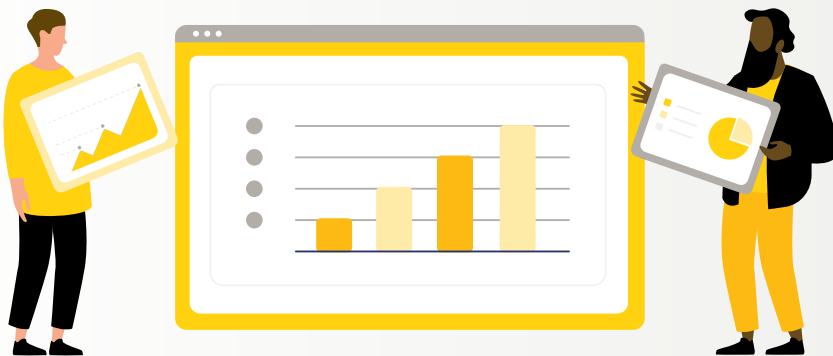
Visit eficode.com to learn more



Atlassian - PTP data sheet

Migration Risk Assessment

Confidently prepare for the migration of your Atlassian tools and receive a comprehensive Risk Assessment report with recommendations and solutions.



Why is a Risk Assessment needed?

Atlassian's Cloud products such as Jira, whilst sharing a lot of commonality, are in many ways, very different to their on premise (Server and Data Center) counterparts. Key differences include:

- Product, Roadmap and Feature differences
- Based on different codebases
- Apps & Integrations
- Email & Mail servers
- General Site Admin

Migrations are never an easy process, and no migration is ever the same; they all carry risks. Our approach is proven to mitigate those risks. The thought of moving your business operations is hard enough, but the way you migrate it can make or break the process. Eficode provides a proven migration methodology that is tried and tested, ensuring you have the assurance that your migration will go as smoothly as possible.

Risk Assessment - What's included?

A Risk Assessment (RA) is a three-day piece of work consisting of two days allocated to workshops, and one day for report authoring:

- Capture the overall requirements and business drivers, creating a picture of the current versus the desired tools landscape
- Capture and/or whiteboard any processes which may have dependencies with, or be affected by, the migration
- Inspect the content and configuration of all Atlassian tools within the scope for the migration



What's in the Report?

- Risk factors with mitigations and recommendations
- Migration runbook
- Plan with estimated timings, including communications guidance and other ways to minimise business impact
- Guidelines for a test migration (dry-run) to minimise the risk of unexpected problems during the live migration



Key Benefits

- Fully understand and document risks with mapped solutions
- Increase chances of a successful migration
- Reduce business disruption
- Quicker ROI - get value out of your Atlassian cloud investment quicker

**Book your
Risk Assessment**

DIY Cloud Migration

Confidently prepare and execute your Migration to the Atlassian Cloud yourself, with the support and guidance of an experienced team of consultants giving you the advice and knowledge to succeed.



How can Eficode help you Migrate?

At Eficode, we understand that migrating your Atlassian tools from Server to Cloud can be a daunting task. Undertaking a migration using internal resources becomes much easier with the addition of a safety-net, with our DIY Migration package our experts can provide guidance, advice and migration templates to mitigate the risk to your business.

Key Benefits:

Expert Guidance and Advisory Consultation: Have access to a certified consultant who brings extensive expertise in Atlassian migrations. They will guide you through the migration process, ensuring a smooth transition while minimizing risks and challenges. Our experienced consultant will be available to answer your questions, provide tailored recommendations, and offer expert advice to help you make informed decisions throughout the migration journey.

Comprehensive Planning: With the DIY Cloud Migration package, you will receive a 1/2 day planning session, during which our consultant will work closely with your team to develop a migration strategy that aligns with your business goals. This session will help you identify potential roadblocks and devise effective solutions.

Access to Migration Templates Library: You will have access to our extensive library of migration templates, including project plans, test plans, and run books. These templates will save you valuable time and effort by providing a solid foundation for your migration project.

Package Price: £7,500

Note: This document is for informational purposes only and does not constitute a binding agreement. The package details and pricing are subject to change based on individual requirements and consultation outcomes.

What's included:



1-hour initial consultation

We offer a complimentary initial consultation to understand your specific requirements, pain points, and expectations.



1/2 day planning session

Our consultant will work closely with your team to develop a detailed migration plan, addressing key milestones, timelines, and potential risks.



Migration Templates Library

Gain full access to our comprehensive library of migration templates, including project plans, test plans, and run books. These templates serve as valuable resources to support your migration efforts.



Access to an Expert (5 Days)

Direct access to a certified consultant who will provide ongoing guidance, answer your questions, and offer expert advice.

Contact Us

Training Portfolio

Eficode deliver a wide range of training courses and consulting services available as Remote and On-Site deliveries. Each course includes hands-on exercises to put the learning into practice. This document summarizes the courses available in the Anglosphere region.

Atlassian Related Courses – Cloud (SaaS)

Code	Course Name	Author	Duration	Platform	Link
C201	Agile with Jira Essentials (Cloud)	Eficode	1 day	Cloud	Link
C204	Jira Space Admin (Cloud) – was Project Admin	Eficode	1 day	Cloud	Link
C203	Jira Admin (Cloud)	Eficode	1 day	Cloud	Link
C202	Plans for Jira (Cloud) - was Advanced Roadmaps	Eficode	1 day	Cloud	Link
C220	Jira for business users Essentials – was Jira Work Management	Eficode	1 day	Cloud	Link
C207	Jira Service Management Essentials for Agents (Cloud)	Eficode	Half day	Cloud	Link
C208	Service Request Management with Jira Service Management Standard (JSM Space Admin) – (Cloud)	Eficode	1 day	Cloud	Link
C209	Assets and Configuration Management with Jira Service Management Premium (Assets) - (Cloud)	Eficode	1 day	Cloud	Link
C210	Incident and Problem Management with JSM Premium (Cloud)	Eficode	1 day	Cloud	Link
C212	easyBI Essentials (Cloud)	Eficode	Half day	Cloud	Link
C213	easyBI Advanced (Cloud)	Eficode	Half day	Cloud	Link
C214	Confluence Essentials (Cloud)	Eficode	1 day	Cloud	Link
C205	Confluence Admin (Cloud)	Eficode	Half day	Cloud	Link
C230	XRAY for Jira Essentials (Cloud)	Eficode	1 day	Cloud	Link
C240	Git with Bitbucket Essentials (Cloud)	Eficode	1 day	Cloud	Link

*Premium Courses not included within Total Support



Atlassian Related Courses – Data Center (on Prem)

Code	Course Name	Author	Duration	Platform	Link
C101	Agile with Jira Essentials (DC)	Eficode	1 day	Data Center	Link
C102	Jira Project Admin (DC)	Eficode	1 day	Data Center	Link
C103	Jira Admin (DC)	Eficode	1 day	Data Center	Link
C107	Plans for Jira (DC) - (was Advanced Roadmaps)	Eficode	1 day	Data Center	Link
C127	Jira Service Management Essentials for Agents (DC)	Eficode	Half day	Data Center	Link
C128	Service Request Management with Jira Service Management Standard (Project Admin) – (DC)	Eficode	1 day	Data Center	Link
C129	Assets and Configuration Management with Jira Service Management Premium (Assets) - (DC)	Eficode	1 day	Data Center	Link
C112	eazyBI Essentials (DC)	Eficode	Half day	Data Center	Link
C113	eazyBI Advanced (DC)	Eficode	Half day	Data Center	Link
C124	Confluence Essentials (DC)	Eficode	1 day	Data Center	
C105	Confluence Admin (DC)	Eficode	Half day	Data Center	

DevOps and Git Related Courses

Code	Course Name	Author	Duration	Platform	Link
C503	Git Fundamentals (Replaces Git Essentials)	Eficode	1 day	Laptop	Link
C501	Git Essentials	Eficode	1 day	Laptop	Link
C502	Git Advanced	Eficode	1 day	Laptop	Link
C504	Mastering Git (2 day Bootcamp)	Eficode	2 days	Laptop	Link
C505	Docker Fundamentals	Eficode	1 day	Laptop	Link
C506	Kubernetes Fundamentals	Eficode	1 day	Laptop	Link
C507*	Terraform Fundamentals	Eficode	1 day	Laptop	Link
C108	Git with Bitbucket Essentials (DC)	Eficode	1 day	Laptop	

GitLab Licensed Courses

Code	Course Name	Author	Duration	Platform	Link
C401 **	GitLab with Git Essentials/Fundamentals	GitLab	1 day	GitLab.com	Link
C402 **	GitLab CI/CD	GitLab	1 day	GitLab.com	Link
C406 **	GitLab Advanced CI/CD	GitLab	1 day	GitLab.com	Link
C403 **	GitLab Security Essentials	GitLab	1 day	GitLab.com	Link
C404 **	GitLab Agile Portfolio Management	GitLab	1 day	GitLab.com	Link
C407 **	GitLab Duo Principles/Fundamentals	GitLab	Half day	On-Prem	Link
C405 **	GitLab System Administration	GitLab	2 days	On-Prem	Link

*Premium Courses not included within Total Support

#Optional Certification Exam (chargeable)

