

Capita Mortality Screening

Service Definition

G-Cloud 15



Contents

1 Overview1

2 Service Features2

3 Service Benefits3

4 Service Scope4

5 Disclaimer5

1 Overview

Capita's Mortality Screening helps public sector organisations and pension schemes accurately identify deceased individuals, ensuring records are correct and preventing overpayments or fraud. This service addresses the challenge of maintaining up-to-date member data for compliance, governance, and financial integrity.

The service uses the Disclosure of Death Registration Information (DDRI), which aggregates official death registration data from England, Wales, Scotland, and Northern Ireland. DDRI is updated weekly and covers UK deaths from 2007 onwards. As licensed DDRI holders, Capita screens millions of records annually through our proprietary eMSON™ platform, applying advanced matching logic and graded confidence levels to deliver reliable results.

This service is designed for organisations managing pensions, benefits, or citizen services. It helps prevent financial leakage, supports regulatory compliance, and improves operational efficiency. Secure data transfer, detailed reporting, and integration with tracing workflows are included, ensuring accuracy and transparency throughout.

2 Service Features

1. Weekly updated DDRI data covering UK deaths since 2007
 2. Proprietary eMSON™ platform screening millions of records annually
 3. Multi-tier confidence grading for match quality
 4. Advanced data matching and validation logic
 5. Batch processing for large datasets
 6. Seamless integration with tracing and compliance workflows
 7. Manual tracing team to search for complex cases
 8. Death Certificate ordering service & Probate
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3 Service Benefits

1. Ensures accurate identification of deceased individuals
 2. Prevents overpayments and financial leakage
 3. Reduces fraud and liability risk for schemes and public bodies
 4. Supports regulatory compliance and audit readiness
 5. Enhances operational efficiency and governance
 6. Provides transparency through graded confidence levels
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4 Service Scope

This service includes a managed data enrichment program delivered on a project-by-project basis. Data will be provided for each project in the agreed format and upload files via secure transfer methods such as SFTP, ensuring compliance with ISO/IEC 27001. All data is securely stored in the UK, and the service complies with industry security standards.

No additional software installation is required.

Flexible scheduling for uploads and confirmation of receipt are provided by our client relationship team, who provide support during our standard working hours (Monday–Friday, 9am–5pm). This includes support for general or technical queries.

Pricing operates on a tiered rate card aligned to volume and service type.

5 Disclaimer

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