



MEGANEXUS

An NEC Company

BESPOKE SOFTWARE DEVELOPMENT

CUSTOMISED SAAS PLATFORM
DEVELOPMENT TO MATCH THE UNIQUE
WORKFLOWS AND SPECIFIC NEEDS OF
GOVERNMENT, PUBLIC AND PRIVATE
ORGANISATIONS

PUBLIC SERVICES REIMAGINED; LIVES TRANSFORMED



Crown
Commercial
Service
Supplier

WWW.MEGANEXUS.COM

Service Definition

This service is provided by Meganexus Ltd. We have extensive experience in developing customised solutions to support government, public, private-sector and VCSE organisations that deliver services in justice, education/vocational training, and local communities. We deliver end-to-end services - discovery, development, implementation, third-party integration, legacy data migration, user training and support.

Overview

Meganexus is a leading provider of secure software solutions to the government and public sector organisations. We are dedicated to enhancing public services by utilising the latest technologies, artificial intelligence and leading development resources.

We work with professionals across various domains to design software solutions that are customisable, easy to use, implement and deliver measurable outcomes. Our active sectors include Justice, Police, Local Authorities and Councils and Voluntary, Community and Social Enterprises.

Meganexus is ISO 27001:2022, ISO 9001, and Cyber Essentials Plus certified. Our Information Security Management System (ISMS) is core to all our operations, both in terms of development and support. Our solutions include:

- Rehabilitation and Through-the-Gate solutions for the Ministry of Justice, now in use in every prison in England & Wales
- A contract management solution for the MoJ to manage prison education contracts and broader regime activities effectively
- Customised training and interventions management solutions for probation and rehabilitation service providers
- Upskilling solutions for local authorities, police, charities and corporate workforces
- Assessment and tracking solutions for healthcare providers, including NHS Trusts and mental health organisations

Features

Proven justice and public sector expertise: Extensive experience delivering customised digital platforms specifically designed for justice, custody, probation, rehabilitation environments and public sector services.

Workflow-specific platform design: Bespoke system architecture that reflects and supports each organisation's unique operational processes and service models.

End-to-end delivery partnership: Full lifecycle support from discovery, user research and design through development, testing, deployment and implementation.

Third-party system integration: Seamless integration with external software platforms to automate workflows, reduce duplication and improve operational efficiency.

Secure data migration services: Structured, validated migration of legacy data ensuring continuity, accuracy and compliance throughout transition phases.

Advanced reporting and visualisation: Custom reporting templates and dashboards that transform data into clear insights, performance intelligence and outcome visibility.

UX, CX, and service design expertise: User-centred design approach that improves usability, accessibility, service experience and user adoption across roles.

Secure managed hosting services: Fully managed, resilient hosting environments with high availability, security compliance, and ongoing operational support.

Enterprise-grade identity integration: Integration with O365, Entra ID, and existing single sign-on solutions to provide secure, seamless user authentication.

Mobile-first accessibility: Responsive mobile access enabling users to add, edit, and manage data securely anytime, anywhere, across devices.

Benefits

- Platform customisation ensures existing organisational processes, policies, and ways of working are fully preserved and supported
- Ownership of IP, tailored branding, and design requirements are accommodated to meet organisational and contractual needs
- Designed in line with GDS standards and WCAG compliance to ensure inclusive access for users with varying needs and abilities
- Architecture supports ongoing changes, enabling new workflows, services and operational models to be introduced without re-platforming
- The solution scales seamlessly as organisational demand increases, supporting additional users, sites, services and data volumes
- Comprehensive reporting and analytics provide measurable insight into performance, outcomes, efficiency gains and value for money
- Certified to ISO 27001, ISO 9001, and Cyber Essentials Plus, demonstrating robust information security and quality management
- Competitive and transparent pricing that delivers high value without compromising on capability, security or support
- A range of configurable support options, including service desk, training and consultancy, tailored to organisational needs
- Secure, resilient hosting with proactive maintenance, updates, and monitoring to ensure ongoing availability and performance

Information Security

Meganexus is ISO 27001, ISO 9001, Cyber Essentials and Cyber Essentials Plus certified. We provide Security Cleared (SC) Helpdesk personnel who are fully vetted and authorised to handle sensitive data. Our offices are regularly audited for physical security and our development and test networks are accredited.

Role-Based Access Control (RBAC)

All Meganexus products incorporate RBAC.

Multi Tenancy and Customer Separation

Our solutions provide out-of-the-box multi-tenancy capabilities within a single hosting environment. Separate installations can also be set up if required.

Request for Demonstration

To find out more about our bespoke software development services and their benefits for your organisation, write to us at support@meganexus.com. We will be happy to provide a demonstration customised to your specific requirements.

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ENHANCED DECISION-MAKING WITH SECURE AI FOR SENSITIVE DATA.



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