



MEGANEXUS

An NEC Company



Crown
Commercial
Service
Supplier

WISE

AN AI-POWERED WORKPLACE
INFORMATION SUPPORT ENGINE
THAT PUTS WORKPLACE
KNOWLEDGE AT YOUR STAFF'S
FINGERTIPS.

PUBLIC SERVICES REIMAGINED; LIVES TRANSFORMED

WWW.MEGANEXUS.COM

Service Definition

This service is provided by Meganexus Ltd. WISE is an AI-powered knowledge discovery engine using RAG (Retrieval-Augmented Generation) to deliver instant, accurate answers from approved organisational policies. Drawing only from a secure Knowledge Hub, it ensures compliant, citation-backed responses, reduces HR and IT query bottlenecks, and provides management with real-time insight into knowledge gaps.

Overview

Meganexus is a leading provider of secure software solutions to the government and public sector organisations. We are dedicated to enhancing public services by utilising the latest technologies, artificial intelligence and leading development resources.

We work with professionals across various domains to design software solutions that are customisable, easy to use and implement and that deliver measurable outcomes. Our active sectors include Justice, Police, Local Authorities and Councils and Voluntary, Community and Social Enterprises.

Meganexus is ISO 27001:2022, ISO 9001, and Cyber Essentials Plus certified. Our Information Security Management System (ISMS) is core to all our operations, both in terms of development and support. Our solutions include:

- Rehabilitation and Through-the-Gate solutions for the Ministry of Justice, now in use in every prison in England & Wales
- A contract management solution for the MoJ to manage prison education contracts and broader regime activities effectively
- Customised training and interventions management solutions for probation and rehabilitation service providers
- Upskilling solutions for local authorities, police, charities and corporate workforces
- Assessment and tracking solutions for healthcare providers, including NHS Trusts and mental health organisations

Features

WISE helps build a custom knowledge hub that ensures users get reliable guidance whenever they need it.

Ingestion of Assured Materials

WISE builds a custom knowledge hub from your policy, procedure, manuals and guideline documents.

Instant On-the-Job Support

Staff can ask WISE questions about policies, procedures or everyday tasks – and instantly receive accurate, clear guidance on what to do, how to do it and why.

Analysis of Skills Gaps and FAQs

WISE assesses knowledge and skills gaps across the workforce by automatically analysing common queries.

Learning and Development and Support

GENAIE assigns courses, tracks learner progress, verifies understanding through quizzes and generates certificates for learners who successfully complete the training.

HR and Legal Team Support

The continuous updates in regulatory and legal documents pose compliance challenges. WISE provides easier access to the most recent and relevant documents, keeping your team up-to-date.

Accessible

Content is WCAG 2.2 AA compliant, ensuring ease of access for users.

Benefits

WISE is designed to help organisations create a custom knowledge hub using approved and continuously updated manuals, guidelines, policies, processes and legislation. It can be used across different sectors to keep their workforce informed with the latest relevant information.

- **Justice Sector**
- **Police**
- **Local Authorities and Councils**
- **VCSEs/Charities**
- **Corporate L&D**
- **Higher Education**

Information Security

Meganexus is ISO 27001, ISO 9001, Cyber Essentials and Cyber Essentials Plus certified. We provide Security Cleared (SC) Helpdesk personnel who are fully vetted and authorised to handle sensitive data. Our offices are regularly audited for physical security and our development and test networks are accredited.

Role-Based Access Control (RBAC)

All Meganexus products incorporate RBAC.

Multi Tenancy and Customer Separation

WISE provides out-of-the-box multi-tenancy capabilities within a single hosting environment. Separate installations can also be set up if required.

Request for Demonstration

To find out more about WISE, its features and benefits for your organisation, write to us at support@meganexus.com. We will be happy to provide a demonstration customised to your specific requirements.

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ENHANCED DECISION-MAKING WITH SECURE AI FOR SENSITIVE DATA.



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